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Tender

Practice Level Support Services in General Practice

NHS England

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-014969

Procurement identifier (OCID): ocds-h6vhtk-065781

Published 18 February 2026, 4:46pm

Scope

Reference

C424767

Description

The aim of this procurement is to establish a commercial mechanism for Practice Level Support (PLS) services.

PLS is an improvement support programme for general practice that helps general practices to make operational changes for the benefit of patients and staff. For patients, benefits are in improved access and health outcomes, and for staff through increased productivity and reduced workload.

There are 7 contracts offered in 7 Lots, one for each region in England. The contracts are for 3 years with an option to extend for an additional year.

A supplier can bid for all 7 Lots but can only win up to 3, please see ITT documents for more details.

The contract will be used by NHS England as the main contracting authority but Integrated Care Boards (ICB's) will also be able to use the contract via clustering arrangements.

Market engagement for this project was carried out in November/December 2026 please see link to market engagement notice <https://www.find-tender.service.gov.uk/Notice/073715-2025?origin=SearchResults&p=1>

Total value (estimated)

- £48,000,000 excluding VAT
- £57,600,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 June 2026 to 31 May 2029
- Possible extension to 31 May 2030
- 4 years

Description of possible extension:

Up to 12 months extension, subject to available funding and satisfactory performance

Main procurement category

Services

CPV classifications

- 79411000 - General management consultancy services
- 85121100 - General-practitioner services
- 79410000 - Business and management consultancy services

Lot constraints

Maximum number of lots a supplier can be awarded: 3

Description of how multiple lots may be awarded:

How Lots will be awarded is set out in document 5 of the tender documents; Document 5 – Award & Win Restrictions

Lot 1. Midlands

Description

Practice Level support services in general practice in Midlands

Lot value (estimated)

- £9,600,000 excluding VAT
- £11,520,000 including VAT

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. London

Description

Practice Level support services in general practice in London

Lot value (estimated)

- £9,120,000 excluding VAT
- £10,944,000 including VAT

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 3. North East & Yorkshire

Description

Practice Level support services in general practice in North East & Yorkshire

Lot value (estimated)

- £7,200,000 excluding VAT

- £8,640,000 including VAT

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 4. North West England

Description

Practice Level support services in general practice in North West England

Lot value (estimated)

- £7,200,000 excluding VAT
- £8,640,000 including VAT

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 5. South East England

Description

Practice Level support services in general practice in South East England

Lot value (estimated)

- £6,240,000 excluding VAT
- £7,488,000 including VAT

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 6. East of England

Description

Practice Level support services in general practice in East of England

Lot value (estimated)

- £4,800,000 excluding VAT
- £5,760,000 including VAT

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 7. South West England

Description

Practice Level support services in general practice in South West England

Lot value (estimated)

- £3,840,000 excluding VAT
- £4,608,000 including VAT

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Participation

Legal and financial capacity conditions of participation

Lot 1. Midlands

Lot 2. London

Lot 3. North East & Yorkshire

Lot 4. North West England

Lot 5. South East England

Lot 6. East of England

Lot 7. South West England

As detailed in the Supplier Information questionnaire

Technical ability conditions of participation

Lot 1. Midlands

Lot 2. London

Lot 3. North East & Yorkshire

Lot 4. North West England

Lot 5. South East England

Lot 6. East of England

Lot 7. South West England

As detailed in the Supplier Information questionnaire

Particular suitability

Lot 1. Midlands

Lot 2. London

Lot 3. North East & Yorkshire

Lot 4. North West England

Lot 5. South East England

Lot 6. East of England

Lot 7. South West England

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

4 March 2026, 5:00pm

Tender submission deadline

16 March 2026, 12:00pm

Submission address and any special instructions

<https://health-family.force.com/s/Welcome>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

18 May 2026

Award criteria

Name	Description	Type
Technical	60%	Quality
Social Value	10%	Quality
Commercial	30%	Cost

Weighting description

Quality

Other information

Payment terms

As detailed in the commercial schedule

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Justification for not publishing a preliminary market engagement notice

UK2 notice was published, referenced UK-5443

Contracting authority

NHS England

- Public Procurement Organisation Number: PDPT-3135-BWWY

Wellington House, 133-135 Waterloo Rd

London

SE1 8UG

United Kingdom

Email: commercial@nhs.net

Website: <https://www.england.nhs.uk/>

Region: UKI45 - Lambeth

Organisation type: Public authority - central government