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Contract

203_21 Technology Enabled Care (TEC) Products and Services

ESPO

F03: Contract award notice

Notice identifier: 2021/S 000-014965

Procurement identifier (OCID): ocids-h6vhtk-02c1e9

Published 30 June 2021, 3:37pm

Section I: Contracting authority

I.1) Name and addresses

ESPO

Barnsdale Way, Grove Park, Enderby

Leicester

LE19 1ES

Contact

Communities and Technologies Procurement Team

Email

tenders@espo.org

Telephone

+44 1162657928

Country

United Kingdom

NUTS code

UKF21 - Leicester

Internet address(es)

Main address

<http://www.espo.org/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Other activity

Local Authority Services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

203_21 Technology Enabled Care (TEC) Products and Services

Reference number

203_21

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

This framework agreement will include a direct call off catalogue and a list of pre-approved specialist providers of technology enabled care services, including telecare and telehealth services and equipment, monitoring, response services, lifestyle monitoring, analytics and consultancy. The framework is intended to meet the needs of a fully outsourced provision as well as the purchase of individual pieces of equipment.

Additional information: ESPO has established a commercial trading company, ESPO Trading Ltd, whose target clients are third sector organisations such as national and local charities, public sector mutual organisations and other organisations involved in the delivery of services to or for the public sector. The successful supplier may be asked to enter into an additional separate framework agreement (the Second Framework) with ESPO Trading Ltd on materially similar terms to that found in the tender pack to be entered into by ESPO itself.

Any second framework agreement will be a purely commercial agreement and will, for the avoidance of doubt, not be governed by the Public Contract Regulations 2015 or other public procurement legislation. ESPO Trading Ltd may enter into the second framework agreement with the successful supplier and make it available to third sector clients who themselves are not required to follow the Public Contracts Regulations 2015 or other public procurement legislation. Accordingly, this is provided for bidders' information only.

An eAuction process may be used to award subsequent call off contracts following the reopening of competition among the parties to the framework agreement.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £120,000,000

II.2) Description

II.2.1) Title

Technology Enabled Care Products and Services Catalogue (Products and commoditised Services)

Lot No

1

II.2.2) Additional CPV code(s)

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
- 31625100 - Fire-detection systems
- 32000000 - Radio, television, communication, telecommunication and related equipment
- 33000000 - Medical equipments, pharmaceuticals and personal care products
- 33195200 - Central monitoring station
- 33196200 - Devices for the disabled
- 35100000 - Emergency and security equipment
- 45000000 - Construction work
- 48000000 - Software package and information systems
- 50000000 - Repair and maintenance services
- 51000000 - Installation services (except software)
- 64000000 - Postal and telecommunications services
- 72000000 - IT services: consulting, software development, Internet and support

- 73200000 - Research and development consultancy services
- 75200000 - Provision of services to the community
- 79711000 - Alarm-monitoring services
- 80000000 - Education and training services
- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Technology enabled care products and services catalogue (products and commoditised Services). The catalogue will be mainly accessed for direct call off by customers.

II.2.5) Award criteria

Quality criterion - Name: Non-price / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

The framework agreement has the option to extend for up to a further 24 months. The total estimated value stated in Section II.1.7 includes the option period.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Technology Enabled Care Services (Outsourced Services Including Products as Part of the Service)

Lot No

2

II.2.2) Additional CPV code(s)

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
- 31625100 - Fire-detection systems
- 32000000 - Radio, television, communication, telecommunication and related equipment
- 33000000 - Medical equipments, pharmaceuticals and personal care products
- 33195200 - Central monitoring station
- 33196200 - Devices for the disabled
- 35100000 - Emergency and security equipment
- 45000000 - Construction work
- 48000000 - Software package and information systems
- 50000000 - Repair and maintenance services
- 51000000 - Installation services (except software)
- 64000000 - Postal and telecommunications services
- 72000000 - IT services: consulting, software development, Internet and support
- 73200000 - Research and development consultancy services
- 75200000 - Provision of services to the community
- 79711000 - Alarm-monitoring services
- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Technology enabled care services (outsourced services including products as part of the

service) accessed by further competition. This lot can be used to procure a completely outsourced service or individual elements as required.

II.2.5) Award criteria

Quality criterion - Name: Non-price / Weighting: 70

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

The framework agreement has the option to extend for up to a further 24 months. The total estimated value stated in Section II.1.7 includes the option period.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 232-573924](#)

Section V. Award of contract

Lot No

1

Title

Technology Enabled Care Products and Services Catalogue (Products and commoditised Services)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 June 2021

V.2.2) Information about tenders

Number of tenders received: 55

Number of tenders received from SMEs: 40

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 55

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

accuRx Limited

27 Downham Road,

London

N1 5AA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Alcove Limited

Longcroft House, 2-8 Victoria Avenue,

London

EC2M 4NS

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Alcuris Ltd

ATIC, 5 Oakwood Drive,

Loughborough

LE11 3QF

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Alertacall Ltd

45 Crescent Road,

Windermere

LA23 1BL

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Appello Smart Living Solutions

Oregon House, 19 Queensway,

New Milton

BH25 5NN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Brain in Hand

Hampton House, 23 Longbrook Street,

Exeter

EX4 6AB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Broomwell Healthwatch Ltd

7th floor Boulton House, 17-21 Chorlton Street,

Manchester

M1 3HY

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

HAS Technology Limited

Stowe House, St Chads Road,

Lichfield

WS13 6TJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Chiptech International Limited

Health Innovation One, Sir John Fisher Drive, Lancaster University,

Lancaster,

LA1 4AT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Chubb Fire & Security Limited

Littleton Road,

Ashford,

TW15 1TZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Everon Group Ltd – Everon UK Ltd

182 Balcombe Road,

Horley,

RH6 9ER

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Helpline Ltd

1 Harley Street,

London,

W1G QD

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Karantis 360 Limited

85 Great Portland Street,

London,

W1W 7LT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Legrand Electric Ltd

20 Great King Street North,

Birmingham,

B19 2LF

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Lifeline24 Limited

11 Robberds Way, Bowthorpe Employment Area,

Norwich,

NR5 9JF

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

NEW Lifeline - Redditch Borough Council

Town Hall, Walter Stranz Square,

Redditch

B98 8AH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Secure Meters (UK) Limited

Secure House, Lulworth Close, Chandler'S Ford,

Eastleigh

SO53 3TL

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

TeleAlarm Europe GmbH

Hertzstraße 2,

Leipzig

04329

Country

Germany

NUTS code

- DE - Germany

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Tunstall Healthcare (UK) Limited

Whitley Lodge,

Whitley Bridge

DN14 0HR

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Worcestershire Telecare Ltd I&P trading as amica24

3 Foley Grove, Foley Business Park,

Kidderminster,

DY11 7PT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £20,000,000

Section V. Award of contract

Lot No

2

Title

Technology Enabled Care Services (Outsourced Services Including Products as Part of the Service)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 June 2021

V.2.2) Information about tenders

Number of tenders received: 55

Number of tenders received from SMEs: 40

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 55

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Alcove Limited

Longcroft House, 2-8 Victoria Avenue,

London,

EC2M 4NS

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Alertacall Ltd

45 Crescent Road,

Windermere

LA23 1BL

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Appello Smart Living Solutions

Oregon House, 19 Queensway,

New Milton

BH25 5NN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Baywater Healthcare UK Ltd

Wulvern House, Electra Way,

Crewe

CW1 6GW

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Broomwell Healthwatch Ltd

7th floor Boulton House, 17-21 Chorlton Street,

Manchester,

M1 3HY

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Bracknell Forest Borough Council (Forestcare)

Time Square, Market St,

Bracknell,

RG12 1JD

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Helpline Ltd

1 Harley Street,

London,

W1G QD

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Lifeline24 Limited

11 Robberds Way, Bowthorpe Employment Area,

Norwich,

NR5 9JF

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Medequip Assistive Technology Limited

Unit 2, The Summit Centre, Skyport Drive, Harmondsworth,

West Drayton,

UB7 0LJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Redditch Borough Council

Town Hall, Walter Stranz Square,

Redditch

B98 8AH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Nottingham Rehab Limited (trading as NRS Healthcare)

Sherwood House, Cartwright Way, Forest Business Park, Bardon Hill,

Coalville

LE67 1UB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

PA Consulting Services Limited

10 Bressenden Place, Westminster,

London,

SW1E 5DN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Progress Housing Association Limited T/A Progress Lifeline

Sumner House, 21 King Street,

Leyland

PR25 2LW

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Red Alert Telecare Ltd

Unit 1 The Courtyard, Orbital Park,

Ashford

TN24 0SY

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Secure Meters (UK) Limited

Secure House, Lulworth Close, Chandler'S Ford,

Eastleigh

SO53 3TL

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Socitm Advisory Limited

8a Basset Court, Grange Park,

Northampton,

NN4 5EZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Spirit Healthcare Ltd

Spirit House, 1a Saffron Way,

Leicester,

LE2 6UP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

TEC Services Association CIC

Suite 8, Wilmslow House, Grove Way,

Wilmslow,

SK9 5AG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Tunstall Healthcare (UK) Limited

Whitley Lodge,

Whitley Bridge

DN14 0HR

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Urban Foresight Limited

8 The Crescent,

Newcastle upon Tyne,

NE7 7ST

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Wealden & Eastbourne Lifeline Limited (Doro Care UK)

Units 3 & 4 Technology Business Park, Moy Avenue,

Eastbourne,

BN22 8LD

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Worcestershire Telecare Ltd I&P trading as amica24

3 Foley Grove, Foley Business Park,

Kidderminster,

DY11 7PT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £100,000,000

Section VI. Complementary information

VI.3) Additional information

As a Central Purchasing Body as defined in the Public Contracts Regulations 2015, the Framework Agreement is open for use by Public Bodies (defined at <https://www.espo.org/amfile/file/download/file/9608/>) that also fall into one of the following classifications of user throughout all administrative regions of the UK: Local Authorities; Educational Establishments (including Academies); Central Government Departments and Agencies; Police, Fire & Rescue and Coastguard Emergency Services; NHS and HSC Bodies, including Ambulance Services; Registered Charities; Registered Social Landlords; The Corporate Office of the House of Lords, The Corporate Officer of the House of Commons; or any public body established by or under the Scotland Act 1998 or any Act of the Scottish Parliament. Details of the classification of end user establishments and geographical areas are available at: <https://www.espo.org/legal>

VI.4) Procedures for review

VI.4.1) Review body

The Royal Court of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Information on deadlines(s) for review procedures can be found in Part 3, Chapter 6 of the Public Contracts Regulations 2015.