

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/014950-2025>

Contract

Waking Watch Service

Gentoo Group

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-014950

Procurement identifier (OCID): ocds-h6vhtk-05027b

Published 14 April 2025, 1:21pm

Scope

Reference

684

Description

Gentoo Group invites Potential Suppliers to provide a submission as per this Tender to establish a Contract for Waking Watch within Gentoo Group properties. The successful Supplier(s) will be expected to conduct the Services provided through this Contract to domestic properties, consisting of mostly high-rise properties and any other building owned and/or managed by Gentoo Group.

The procurement pack comprises of the following documents:

1. ITT & SPECIFICATION - Waking Watch Service
2. Appendix 1 T&Cs - provision of SERVICES AND supply of GOODS FINAL

3. Appendix 3 - Commercial Schedule Waking Watch Services
4. Appendix 4 - Whistleblowing Policy
5. Appendix 6 - KPI's and Thresholds
6. Appendix 8 - Quality Questions Template
7. FSG 009.2 - Waking watch guidance for residential buildings v1.0
8. Safeguarding Commitment
9. Annex 7 - Data Sharing Agreement
10. Gentoo Core Information

Commercial tool

Establishes a framework

Framework

Maximum percentage fee charged to suppliers

0%

Further information about fees

n/a

Framework operation description

Ranked Framework

Award method when using the framework

Without competition

Contracting authorities that may use the framework

Establishing party only

Contract 1. Waking Watch

Suppliers (3)

- [Fire & Evacuation Services Ltd](#)
- [Secure FM Ltd](#)
- [SSG Support Services Group LTD](#)

Contract value

- £200,000 including VAT

Below the relevant threshold

Date signed

27 March 2025

Contract dates

- 1 May 2025 to 1 May 2027
- Possible extension to 1 May 2029
- 4 years, 1 day

Description of possible extension:

2 x 12 month extensions available

Main procurement category

Services

CPV classifications

- 79710000 - Security services
- 75250000 - Fire-brigade and rescue services

Contract locations

- UKC - North East (England)

Procedure

Procedure type

Below threshold - limited competition

Suppliers

Fire & Evacuation Services Ltd

3 Fardene Street

Silsden, Keighley, Gloucestershire

BD20 9LQ

United Kingdom

Email: bex@fireandevacuationservices.co.uk

Region: UKE41 - Bradford

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Waking Watch

Secure FM Ltd

128 City road

London

EC1V 2NX

United Kingdom

Email: abdul@securefm.ltd

Region: UKI43 - Haringey and Islington

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Waking Watch

SSG Support Services Group LTD

Unit 5 Stanton Gate

Romford, Essex

RM7 7HL

United Kingdom

Email: tendering@ssgukltd.com

Region: UKI52 - Barking & Dagenham and Havering

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Waking Watch

Contracting authority

Gentoo Group

- Companies House: RS007302

Emperor House, 2 Emperor Way

Sunderland

SR3 3XR

United Kingdom

Contact name: Neil Dixon

Email: 067389@logon.tothedomain.com

Region: UKC23 - Sunderland

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)