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Contract

## **Waking Watch Service**

Gentoo Group

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-014950

Procurement identifier (OCID): ocids-h6vhtk-05027b

Published 14 April 2025, 1:21pm

## **Scope**

## **Reference**

684

## **Description**

Gentoo Group invites Potential Suppliers to provide a submission as per this Tender to establish a Contract for Waking Watch within Gentoo Group properties. The successful Supplier(s) will be expected to conduct the Services provided through this Contract to domestic properties, consisting of mostly high-rise properties and any other building owned and/or managed by Gentoo Group.

The procurement pack comprises of the following documents:

1. ITT & SPECIFICATION - Waking Watch Service
2. Appendix 1 T&Cs - provision of SERVICES AND supply of GOODS FINAL
3. Appendix 3 - Commercial Schedule Waking Watch Services

4. Appendix 4 - Whistleblowing Policy
5. Appendix 6 - KPI's and Thresholds
6. Appendix 8 - Quality Questions Template
7. FSG 009.2 - Waking watch guidance for residential buildings v1.0
8. Safeguarding Commitment
9. Annex 7 - Data Sharing Agreement
10. Gentoo Core Information

## **Commercial tool**

Establishes a framework

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## **Framework**

### **Maximum percentage fee charged to suppliers**

0%

### **Further information about fees**

n/a

### **Framework operation description**

Ranked Framework

## **Award method when using the framework**

Without competition

## **Contracting authorities that may use the framework**

Establishing party only

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## **Contract 1. Waking Watch**

### **Suppliers (3)**

- [Fire & Evacuation Services Ltd](#)
- [Secure FM Ltd](#)
- [SSG Support Services Group LTD](#)

### **Contract value**

- £200,000 including VAT

Below the relevant threshold

### **Date signed**

27 March 2025

## **Contract dates**

- 1 May 2025 to 1 May 2027
- Possible extension to 1 May 2029
- 4 years, 1 day

Description of possible extension:

2 x 12 month extensions available

## **Main procurement category**

Services

## **CPV classifications**

- 79710000 - Security services
- 75250000 - Fire-brigade and rescue services

## **Contract locations**

- UKC - North East (England)

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## **Procedure**

### **Procedure type**

Below threshold - limited competition

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## Suppliers

### **Fire & Evacuation Services Ltd**

3 Fardene Street

Silsden, Keighley, Gloucestershire

BD20 9LQ

United Kingdom

Email: [bex@fireandevacuationservices.co.uk](mailto:bex@fireandevacuationservices.co.uk)

Region: UKE41 - Bradford

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Waking Watch

### **Secure FM Ltd**

128 City road

London

EC1V 2NX

United Kingdom

Email: [abdul@securefm.ltd](mailto:abdul@securefm.ltd)

Region: UKI43 - Haringey and Islington

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Waking Watch

## **SSG Support Services Group LTD**

Unit 5 Stanton Gate

Romford, Essex

RM7 7HL

United Kingdom

Email: [tendering@ssgukltd.com](mailto:tendering@ssgukltd.com)

Region: UKI52 - Barking & Dagenham and Havering

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Waking Watch

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## Contracting authority

### Gentoo Group

- Companies House: RS007302

Emperor House, 2 Emperor Way

Sunderland

SR3 3XR

United Kingdom

Contact name: Neil Dixon

Email: [067389@logon.tothedomain.com](mailto:067389@logon.tothedomain.com)

Region: UKC23 - Sunderland

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)