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Contract

John Grant School Invitation to Tender for Building Cleaning Services

John Grant School

F03: Contract award notice

Notice identifier: 2024/S 000-014943

Procurement identifier (OCID): ocids-h6vhtk-0425e9

Published 10 May 2024, 11:18am

Section I: Contracting authority

I.1) Name and addresses

John Grant School

St. George's Drive, Caister-on-Sea

Norfolk

NR30 5QW

Email

eve.metcalf@tenetservices.com

Telephone

+44 1493720158

Country

United Kingdom

NUTS code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.johngrant.norfolk.sch.uk/>

Buyer's address

<https://www.johngrant.norfolk.sch.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

John Grant School Invitation to Tender for Building Cleaning Services

Reference number

CA13302 - RFTS

II.1.2) Main CPV code

- 90911200 - Building-cleaning services

II.1.3) Type of contract

Services

II.1.4) Short description

John Grant School Invitation to Tender for Building Cleaning Services. 3rd June 2024 – 2nd June 2027 (With Optional 2x 12-Month Extension Periods).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £249,335

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH15 - Norwich and East Norfolk

Main site or place of performance

norfolk

II.2.4) Description of the procurement

John Grant School Invitation to Tender for Building Cleaning Services. 3rd June 2024 – 2nd June 2027 (With Optional 2x 12-Month Extension Periods). John Grant School are looking for a single supplier to deliver their Building Cleaning Service requirements. The School's Building Cleaning Services are currently outsourced.

II.2.5) Award criteria

Quality criterion - Name: Staffing / Weighting: 30.00%

Quality criterion - Name: Customer Care / Weighting: 15.00%

Quality criterion - Name: Service Delivery / Weighting: 10.00%

Quality criterion - Name: Added Value / Weighting: 10.00%

Price - Weighting: 35.00%

II.2.11) Information about options

Options: Yes

Description of options

60 month(s) from the commencement date, with 36 initial month(s) and option to extend 2x12 month(s)

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-036913](#)

Section V. Award of contract

Contract No

CA13302

Title

John Grant School Invitation to Tender for Building Cleaning Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 May 2024

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Crystal Facilities Management Limited

Unit 2, Ground Floor, The Lyre, Portal Way

North Acton

W3 6BJ

Email

joshua@crystalservices.uk.com

Telephone

+44 2089384680

Fax

+44 2089384681

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.crystalservices.uk.com

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £249,335

Section VI. Complementary information

VI.3) Additional information

Section II.3) – dates refer to the initial contract period and do not include the options of any extensions.

Section IV.3.5) – any dates shown are an estimate.

In the first instance, candidates should register with www.multiquote.com and express an interest in the contract, full details of the contract will be available.

The Contracting Authority shall not be under any obligation to accept any tender. The Contracting Authority reserves the right to cancel the entire or parts of the tender, without such an action conferring any right to compensation on the Tenderers.

The Contracting Authority has no liability to settle any cost incurred by the tenderer as a result of the tendering procedure.

VI.4) Procedures for review

VI.4.1) Review body

Tenet Education Services Ltd

Procurement House Unit 23, Leslie Hough Way, Leslie Hough Way

Salford

M6 6AJ

Email

mary.bee@tenetservices.com

Telephone

+44 7834518948

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Tenet Education Services Ltd

Procurement House Unit 23, Leslie Hough Way, Leslie Hough Way

Salford

M6 6AJ

Email

mary.bee@tenetservices.com

Telephone

+44 7834518948

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The authority will incorporate a minimum 10 calendar day standstill period at the point that information on the award of the contract is communicated to tenderers. If an appeal regarding the award of contract has not been successfully resolved then the Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by breach of the rules to take action in the High Court. Any such action must be brought promptly (generally within 3 months).

VI.4.4) Service from which information about the review procedure may be obtained

Tenet Education Services Ltd

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Salford

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