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Contract

Heating servicing and maintenance Hastoe West Region

Hastoe Housing Association Limited

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-014922

Procurement identifier (OCID): ocids-h6vhtk-065766

Published 18 February 2026, 3:54pm

Scope

Description

gas, solid fuel, oil servicing, maintenance and component replacement.

Contract 1

Supplier

- GETFIX LTD

Contract value

- £391,080 including VAT

Below the relevant threshold

Date signed

18 September 2025

Contract dates

- 18 September 2025 to 18 September 2029
- Possible extension to 18 September 2031
- 6 years, 1 day

Description of possible extension:

optional 2 year extension

Main procurement category

Works

CPV classifications

- 45331100 - Central-heating installation work
- 50720000 - Repair and maintenance services of central heating

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Key performance indicators

Name	Reporting frequency
Customer satisfaction with last completed repair - Hastoe	1 months
Number of repairs passing inspection criteria: Hastoe Inspections	1 months
Overdue Servicing	1 months
Completion of Works Orders within Priority Time	1 months
Completion of Void Orders within timescale set	1 months
Number of accidents reported on Hastoe property	1 months
Number of overdue orders	1 months

Procedure

Procedure type

Below threshold - limited competition

Supplier

GETFIX LTD

- Companies House: 08926173
- Public Procurement Organisation Number: PZXH-4488-ZYVR

3 Sovereign Park

Hemel Hempstead

HP2 7DA

United Kingdom

Email: tenders@getfix.co.uk

Website: <http://www.getfix.co.uk>

Region: UKH23 - Hertfordshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Hastoe Housing Association Limited

- Mutuals Public Register: ip6243r
- Public Procurement Organisation Number: PXGT-2943-TQCV

Marina House

Kingston upon Thames

KT1 4BH

United Kingdom

Email: procurement@hastoe.com

Region: UKI75 - Hounslow and Richmond upon Thames

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)