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Planning

Provision of Accessible Guides for KCH Trust

King's College Hospital NHS Foundation Trust

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-014904

Procurement identifier (OCID): ocids-h6vhtk-065757

Published 18 February 2026, 3:45pm

Scope

Description

This service provides and maintains detailed Access Guides for all Trust departments and wards, ensuring up-to-date, quality-assured accessibility information is available for patients, visitors, and staff. These guides support the Trust's commitment to inclusion, equality, and exceptional patient experience by helping people with disabilities and access needs to plan their visits with confidence and independence.

The trust requires the service to:

Resurvey 15% (approximately 30) departments or wards each year to ensure information accuracy and reflect estate or service changes.

Conduct in-person accessibility surveys by trained surveyors, applying ISO 9001–accredited quality assurance processes.

Provide updated imagery, including large-format photos and 360° images of accessible toilets, bathrooms, and Changing Places facilities.

Supply annual Guidance Documentation, including RAG-rated accessibility matrices, low-cost improvement recommendations, and best practice guidance reports aligned with

BS8300:2018 standards.

Deliver ongoing maintenance, hosting, and data updates for a digital platform and its integration with the Trust's website.

Provide dedicated project management, including monthly liaison with Estates & Facilities, biannual progress meetings, and promotional support to increase awareness and usage of the Access Guides.

Total value (estimated)

- £31,200 excluding VAT
- £37,440 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 1 April 2029
- 3 years, 1 day

Main procurement category

Services

CPV classifications

- 80000000 - Education and training services

Contract locations

- UKI - London

Engagement

Engagement deadline

13 March 2026

Engagement process description

Specification development with incumbent from 1st October 2025 until 1st February 2026.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

16 March 2026

Contracting authority

King's College Hospital NHS Foundation Trust

- Public Procurement Organisation Number: PXLV-9225-PRBN

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Website: <https://www.kch.nhs.uk/>

Region: UKI45 - Lambeth

Organisation type: Public authority - central government