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Planning

## **25014 Preliminary Market Engagement for Translation and Interpretation Services**

Cambridgeshire County Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

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Procurement identifier (OCID): ocds-h6vhtk-05024a

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### **Scope**

### **Reference**

DN771494

### **Description**

Cambridgeshire County Council currently commissions a single provider to deliver translation and interpretation services across 103 teams within the Local Authority.

The Council is required to recommission this service due to the natural expiry of the current contract. The procurement is currently scheduled to launch in Autumn 2025, with the aim of having a new service in place by July 2026 (dates subject to change). This procurement will

be undertaken solely by and for Cambridgeshire County Council.

This market engagement seeks to assess market appetite and capability in relation to the proposed contract scope, performance requirements, and the feasibility of meeting demand. The service is expected to cover translation and interpretation services including face-to-face, video remote, telephone, document translation, proof-reading and non-verbal communications such as BSL. The Council are also open to AI translation and interpretation services. The Council are considering a model which would support multiple providers to supply these services.

### **Total value (estimated)**

- £682,500 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 July 2026 to 30 June 2030
- 4 years

### **Main procurement category**

Services

### **CPV classifications**

- 79530000 - Translation services
- 79540000 - Interpretation services

## Contract locations

- UKH12 - Cambridgeshire CC

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## Engagement

### Engagement deadline

9 May 2025

### Engagement process description

The Market Engagement Documentation was published on the Council's e-tender (Proactis) system on 26th March 2025.

Interested parties are invited to download and engage with the Market Engagement by;

(a) Going to : <https://procontract.due-north.com/Opportunities>

(b) Select Cambridgeshire County Council from the organisation list

(c) Searching for opportunity ref: DN771494

(d) Expressing an interest

(e) Accessing and downloading the Market Engagement documents from the website and responding in accordance with the contained instructions.

Alternatively, you can access the direct link to market engagement opportunity here:

<https://procontract.due-north.com/Advert?advertId=b93f5a57-1919-f011-8136-005056b64545&fromProjectDashboard=True>

The deadline for responses to be received is 17:00 on Friday 9th May 2025.

The Council may at its discretion ask further questions of Suppliers that provide a response to the questionnaire and reserve the right to hold presentations with those who respond to the initial engagement.

This process does not form part of the formal tender procedure to follow and no supplier shall be disadvantaged by either taking part or not taking part in this process.

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## **Participation**

### **Particular suitability**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## **Contracting authority**

### **Cambridgeshire County Council**

- Public Procurement Organisation Number: PJVB-3262-VGVJ

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Region: UKH12 - Cambridgeshire CC

Organisation type: Public authority - sub-central government