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Tender

CPU 5163 CRM and Ticketing Software System

Nottingham City Council

F02: Contract notice

Notice identifier: 2022/S 000-014869

Procurement identifier (OCID): ocds-h6vhtk-0340bb

Published 27 May 2022, 11:53am

Section I: Contracting authority

I.1) Name and addresses

Nottingham City Council

Loxley House, Station Street

Nottingham

NG23NG

Contact

Ms Louise Dobson

Email

Louise.Dobson@nottinghamcity.gov.uk

Telephone

+44 1158763460

Country

United Kingdom

NUTS code

UKF1 - Derbyshire and Nottinghamshire

Internet address(es)

Main address

http://www.nottinghamcity.gov.uk

Buyer's address

http://www.nottinghamcity.gov.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://procontract.due-north.com/Advert/Index?advertId=5cb211ab-a9dd-ec11-8114-005056b64545

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

 $\frac{https://procontract.due-north.com/Advert/Index?advertId=5cb211ab-a9dd-ec11-8114-005056b64545}{\text{constant}}$

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CPU 5163 CRM and Ticketing Software System

Reference number

DN614901

II.1.2) Main CPV code

• 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Nottingham City Council is seeking tenders from sufficiently experienced and qualified contractors to establish a services contract to provide a customer relationship management and ticketing system for their Theatre Royal and Concert Hall venues.

II.1.5) Estimated total value

Value excluding VAT: £1,150,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

• 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

• UKF1 - Derbyshire and Nottinghamshire

II.2.4) Description of the procurement

Nottingham City Council is seeking tenders from sufficiently experienced and qualified contractors to establish a services contract to provide a customer relationship management and ticketing system for their Theatre Royal and Concert Hall venues.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.6) Estimated value

Value excluding VAT: £1,150,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

84

This contract is subject to renewal

Yes

Description of renewals

Renewal same a this requirement.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

8 July 2022

Local time

3:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

11 July 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Nottingham City Council

Nottingham

Country

United Kingdom