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Contract

DDaT22203 - Business Analysis Tool

UK Research and Innovation

F03: Contract award notice

Notice identifier: 2023/S 000-014859

Procurement identifier (OCID): ocds-h6vhtk-03998a

Published 24 May 2023, 11:18pm

Section I: Contracting authority

I.1) Name and addresses

UK Research and Innovation

Polaris House, North Star Avenue, Swindon, SN2 1FL

SWINDON

SN2 1FL

Contact

Liam Tucker

Email

DDaTProcurement@uksbs.co.uk

Telephone

+44 1793867005

Country

United Kingdom

Region code

UK - United Kingdom

National registration number

OC360004

Internet address(es)

Main address

www.ukpbs.co.uk

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Public Procurement

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

DDaT22203 - Business Analysis Tool

Reference number

DDaT22203

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Innovate UK, part of the UK Research and Innovation, is looking to procure a business analysis tool will provide a baseline on which to identify and build appropriate wrap around specialist support for each client. The overall aim of Innovate UK EDGE support is to improve the capacity of ambitious R&D intensive SMEs, to develop their innovation and growth skills and processes, provide connectivity across the innovation and growth ecosystem, increase their investment readiness and maximise their growth and scale potential.

The scope of the business analysis tool is as follows:

- A web-based tool that through a series of questions will capture insights from the business covering key areas such as management and operations, leadership, strategy, funding and finance, internationalisation, innovation, etc. and identify areas of challenge and opportunity.
- Flexible use so it can be completed on-line.
- To be available 24 hours a day 7 days a week and easy for client companies to use (results in 15 minutes), with have high availability (95% uptime or higher).
- The tool should be able to produce an output compatible with Salesforce CRM. Client analysis reports/observatory data to be part of information and data held on the Innovate UK EDGE customer relationship management tool (CRM).

- The expected number of users will vary from month to month during the contract period with an anticipated maximum utilisation of c3,600 clients per annum.
- The ability for services to be expanded or reduced in line with changing demand and/or needs.
- Any/all relevant personal data processed will be handled in a way fully compliant with current GDPR (see annex A).

UK Shared Business Services Ltd (UK SBS) will be using the Jaggaer eSourcing Portal for this procurement.

To register on the Jaggaer eSourcing portal please use the link <https://beisgroup.ukp.app.jaggaer.com/> and follow the instructions to register as a supplier.

If you are already registered on the Jaggaer eSourcing Portal and wish to participate in this procurement, please use the link: <https://beisgroup.ukp.app.jaggaer.com/>.

Once you are logged into the system you will be able to locate the Procurement you wish to leave a bid on by clicking the ITTs Open to All Suppliers and searching for the reference number DDaT22203.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £159,500

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

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analysis tool will provide a baseline on which to identify and build appropriate wrap around specialist support for each client. The overall aim of Innovate UK EDGE support is to improve the capacity of ambitious R&D intensive SMEs, to develop their innovation and growth skills and processes, provide connectivity across the innovation and growth ecosystem, increase their investment readiness and maximise their growth and scale potential.

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II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-001934](#)

Section V. Award of contract

Contract No

DDaT22203

Title

Business Analysis Tool

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 April 2023

V.2.2) Information about tenders

Number of tenders received: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Oxford Innovation Services Ltd

Oxford

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £159,500

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

UK Shared Business Services Limited

Swindon

Country

United Kingdom

Internet address

www.uksbs.co.uk

VI.4.2) Body responsible for mediation procedures

UK Shared Business Services Ltd

Polaris House, North Star Avenue, Swindon, SN2 1FF

Swindon

SN2 1FF

Email

policy@uksbs.co.uk

Telephone

+44 1793867005

Country

United Kingdom