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Contract

## **Lancashire & South Cumbria Dementia Post Diagnostic Support Service**

NHS LANCASHIRE AND SOUTH CUMBRIA INTEGRATED COMMISSIONING BOARD

F03: Contract award notice

Notice identifier: 2025/S 000-014856

Procurement identifier (OCID): ocids-h6vhtk-050230

Published 14 April 2025, 10:50am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS LANCASHIRE AND SOUTH CUMBRIA INTEGRATED COMMISSIONING BOARD

PRESTON

**Email**

[lsicib.procurement@nhs.net](mailto:lsicib.procurement@nhs.net)

**Country**

United Kingdom

**Region code**

UKD - North West (England)

**NHS Organisation Data Service**

QE1

**Internet address(es)**

Main address

<https://www.lancashireandsouthcumbria.icb.nhs.uk/>

Buyer's address

<https://atamis-1928.my.site.com/s/Welcome>

## **I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Lancashire & South Cumbria Dementia Post Diagnostic Support Service

Reference number

WHISP296

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Midlands and Lancashire Commissioning Support Unit (MLCSU) is working on behalf of NHS Lancashire & South Cumbria Integrated Care Board (ICB) who are looking to undertake a multi-lot Competitive Process for the provision of Dementia Post Diagnostic Support Services.

It is the intention of the ICB to start commissioning contracts for the above services from 1st July 2025 for 3 years, with an option to extend for a further 2 years.

Lot 1 - Blackpool - £108,885

Lot 2 - East Lancs - £199,624

Lot 3 - Central & West - £244,993

Lot 4 - Blackburn with Darwen - £90,738\*

Lot 5 - Lancs North - £172,270

Lot 6 - South Cumbria - £90,738

\* Please note Lot 4 will not commence service until April 2026 and will therefore be a contract length which is shorter than the other lots but is co-terminus.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £4,468,847

### **II.2) Description**

#### **II.2.1) Title**

Dementia PDS - Blackpool

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKD42 - Blackpool

Main site or place of performance

Blackpool and surrounding area

#### **II.2.4) Description of the procurement**

Post diagnostic support (PDS) covers a range of services and information available to help those diagnosed with dementia and their carers, both immediately after diagnosis and onwards. It must be on-going and flexible to adapt to the changing needs of the person, carer and family as the disease progresses. For many carers, and for those with Young Onset Dementia, this can also include employer awareness and support. PDS includes many different options in many different settings - in primary care, in memory assessment services, and in the community. It includes things such as signposting to up

to date and locally available

services, medication and medication reviews, carer support, cognitive stimulation therapy, dementia friendly communities and so on - whatever helps those diagnosed with dementia and their carers to live as well as possible for as long as possible with

their condition.

Post diagnostic support needs to be multi-layered.

However, enabling a single coordinator or navigator will allow people to understand and manage their Dementia better and have access to support throughout the pathway to the end of life.

The objectives of the service will be to:

- Provide a named contact through an individual's journey with dementia
- Provide access to personalised information, advice and support as identified
- Enable individuals with a diagnosis to access all support deemed to be essential post diagnosis
- Support individuals with a diagnosis to maintain their community connections and make new ones
- Support individuals with a diagnosis and their families to access peer support
- Provide support for the people who support and care for the person with dementia
- Establish a plan of needs, support and contact which will be revisited as part of a regular review
- Create and maintain links with all relevant support services and networks who will provide support and care to the individuals
- Improve individuals understanding of their illness and management of symptoms
- For individuals who do not want the service, they will be made aware that if they want to access the service in the future, they can by contacting the dementia navigator directly.

The contract length for all contracts will be 3 year(s), with an optional extension of 2 year(s), starting 1st July 2025.

## **II.2.5) Award criteria**

Price

## **II.2.11) Information about options**

Options: Yes

Description of options

The contract length for all contracts will be 3 year(s), with an optional extension of 2 year(s), starting 1st April 2025.

## **II.2.14) Additional information**

This contract award notice follows an F02: Contract

Notice, but a link to the previous notice was not

possible, the details are below:

F02: Contract notice

Notice identifier: 2024/S 000-034882

Procurement identifier (OCID): ocds-h6vhtk-04b1e6

Published 28 October 2024, 2:59pm

## **II.2) Description**

### **II.2.1) Title**

Dementia PDS - East Lancs

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKD46 - East Lancashire

Main site or place of performance

East Lancashire area

#### **II.2.4) Description of the procurement**

Post diagnostic support (PDS) covers a range of services and information available to help those diagnosed with dementia and their carers, both immediately after diagnosis and onwards. It must be on-going and flexible to adapt to the changing needs of the person, carer and family as the disease progresses. For many carers, and for those with Young Onset Dementia, this can also include employer awareness and support. PDS includes many different options in many different settings - in primary care, in memory assessment services, and in the community. It includes things such as signposting to up to date and locally available services, medication and medication reviews, carer support, cognitive stimulation therapy, dementia friendly communities and so on - whatever helps those diagnosed with dementia and their carers to live as well as possible for as long as possible with their condition.

Post diagnostic support needs to be multi-layered. However, enabling a single coordinator or navigator will allow people to understand and manage their Dementia better and have access to support throughout the pathway to the end of life.

The objectives of the service will be to:

- Provide a named contact through an individual's journey with dementia
- Provide access to personalised information, advice and support as identified
- Enable individuals with a diagnosis to access all support deemed to be essential post diagnosis
- Support individuals with a diagnosis to maintain their community connections and make new ones
- Support individuals with a diagnosis and their families to access peer support
- Provide support for the people who support and care for the person with dementia
- Establish a plan of needs, support and contact which will be revisited as part of a regular review

- Create and maintain links with all relevant support services and networks who will provide support and care to the individuals
- Improve individuals understanding of their illness and management of symptoms
- For individuals who do not want the service, they will be made aware that if they want to access the service in the future, they can by contacting the dementia navigator directly.

The contract length for all contracts will be 3 year(s), with an optional extension of 2 year(s), starting 1st July 2025.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

The contract length for all contracts will be 3 year(s), with an optional extension of 2 year(s), starting 1st July 2025.

### **II.2.14) Additional information**

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## **II.2) Description**

### **II.2.1) Title**



## Dementia PDS - Central & West Lancs

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKD47 - Chorley and West Lancashire

Main site or place of performance

Chorley and West Lancashire area

### **II.2.4) Description of the procurement**

Post diagnostic support (PDS) covers a range of services and information available to help those diagnosed with dementia and their carers, both immediately after diagnosis and onwards. It must be on-going and flexible to adapt to the changing needs of the person, carer and family as the disease progresses. For many carers, and for those with Young Onset Dementia, this can also include employer awareness and support. PDS includes many different options in many different settings - in primary care, in memory assessment services, and in the community. It includes things such as signposting to up to date and locally available services, medication and medication reviews, carer support, cognitive stimulation therapy, dementia friendly communities and so on - whatever helps those diagnosed with dementia and their carers to live as well as possible for as long as possible with their condition.

Post diagnostic support needs to be multi-layered. However, enabling a single coordinator or navigator will allow people to understand and manage their Dementia better and have access to support throughout the pathway to the end of life.

The objectives of the service will be to:

- Provide a named contact through an individual's journey with dementia
- Provide access to personalised information, advice and support as identified
- Enable individuals with a diagnosis to access all support deemed to be essential post

diagnosis

- Support individuals with a diagnosis to maintain their community connections and make new ones
- Support individuals with a diagnosis and their families to access peer support
- Provide support for the people who support and care for the person with dementia
- Establish a plan of needs, support and contact which will be revisited as part of a regular review
- Create and maintain links with all relevant support services and networks who will provide support and care to the individuals
- Improve individuals understanding of their illness and management of symptoms
- For individuals who do not want the service, they will be made aware that if they want to access the service in the future, they can by contacting the dementia navigator directly.

The contract length for all contracts will be 3 year(s), with an optional extension of 2 year(s), starting 1st July 2025.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: Yes

Description of options

The contract length for all contracts will be 3 year(s), with an optional extension of 2 year(s), starting 1st July 2025.

#### **II.2.14) Additional information**

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## **II.2) Description**

### **II.2.1) Title**

Dementia PDS - Blackburn with Darwen

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKD41 - Blackburn with Darwen

Main site or place of performance

Blackburn with Darwen area

### **II.2.4) Description of the procurement**

Post diagnostic support (PDS) covers a range of services and information available to help those diagnosed with dementia and their carers, both immediately after diagnosis and onwards. It must be on-going and flexible to adapt to the changing needs of the person, carer and family as the disease progresses. For many carers, and for those with Young Onset Dementia, this can also include employer awareness and support. PDS includes many different options in many different settings - in primary care, in memory assessment services, and in the community. It includes things such as signposting to up to date and locally available services, medication and medication reviews, carer support, cognitive stimulation therapy, dementia friendly communities and so on - whatever helps those diagnosed with dementia and their carers to live as well as possible for as long as possible with their condition.

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- Support individuals with a diagnosis to maintain their community connections and make new ones
- Support individuals with a diagnosis and their families to access peer support
- Provide support for the people who support and care for the person with dementia
- Establish a plan of needs, support and contact which will be revisited as part of a regular review
- Create and maintain links with all relevant support services and networks who will provide support and care to the individuals
- Improve individuals understanding of their illness and management of symptoms
- For individuals who do not want the service, they will be made aware that if they want to access the service in the future, they can by contacting the dementia navigator directly.

The contract length for all contracts will be 2 year(s), with an optional extension of 2 year(s), starting 1st April 2026.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: Yes

Description of options

The contract length for all contracts will be 2 year(s), with an optional extension of 2 year(s), starting 1st April 2026.

#### **II.2.14) Additional information**

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Published 28 October 2024, 2:59pm

## **II.2) Description**

### **II.2.1) Title**

Dementia PDS - Lancs North

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKD44 - Lancaster and Wyre

Main site or place of performance

Lancaster and Wyre area

### **II.2.4) Description of the procurement**

Post diagnostic support (PDS) covers a range of services and information available to help those diagnosed with dementia and their carers, both immediately after diagnosis and onwards. It must be on-going and flexible to adapt to the changing needs of the person, carer and family as the disease progresses. For many carers, and for those with Young Onset Dementia, this can also include employer awareness and support. PDS includes many different options in many different settings - in primary care, in memory assessment services, and in the community. It includes things such as signposting to up to date and locally available services, medication and medication reviews, carer support, cognitive stimulation therapy, dementia friendly communities and so on - whatever helps those diagnosed with dementia and their carers to live as well as possible for as long as possible with their condition.

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- Support individuals with a diagnosis and their families to access peer support
- Provide support for the people who support and care for the person with dementia
- Establish a plan of needs, support and contact which will be revisited as part of a regular review
- Create and maintain links with all relevant support services and networks who will provide support and care to the individuals
- Improve individuals understanding of their illness and management of symptoms
- For individuals who do not want the service, they will be made aware that if they want to access the service in the future, they can by contacting the dementia navigator directly.

The contract length for all contracts will be 3 year(s), with an optional extension of 2

year(s), starting 1st July 2025.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

The contract length for all contracts will be 3 year(s), with an optional extension of 2 year(s), starting 1st July 2025.

### **II.2.14) Additional information**

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Published 28 October 2024, 2:59pm

## **II.2) Description**

### **II.2.1) Title**

Dementia PDS - South Cumbria

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKD1 - Cumbria

Main site or place of performance

South Cumbria area

### **II.2.4) Description of the procurement**

Post diagnostic support (PDS) covers a range of services and information available to help those diagnosed with dementia and their carers, both immediately after diagnosis and onwards. It must be on-going and flexible to adapt to the changing needs of the person, carer and family as the disease progresses. For many carers, and for those with Young Onset Dementia, this can also include employer awareness and support. PDS includes many different options in many different settings - in primary care, in memory assessment services, and in the community. It includes things such as signposting to up to date and locally available services, medication and medication reviews, carer support, cognitive stimulation therapy, dementia friendly communities and so on - whatever helps those diagnosed with dementia and their carers to live as well as possible for as long as possible with their condition.

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- Enable individuals with a diagnosis to access all support deemed to be essential post diagnosis
- Support individuals with a diagnosis to maintain their community connections and make new ones
- Support individuals with a diagnosis and their families to access peer support
- Provide support for the people who support and care for the person with dementia
- Establish a plan of needs, support and contact which will be revisited as part of a regular



review

- Create and maintain links with all relevant support services and networks who will provide support and care to the individuals
- Improve individuals understanding of their illness and management of symptoms
- For individuals who do not want the service, they will be made aware that if they want to access the service in the future, they can by contacting the dementia navigator directly.

The contract length for all contracts will be 3 year(s), with an optional extension of 2 year(s), starting 1st July 2025.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

The contract length for all contracts will be 3 year(s), with an optional extension of 2 year(s), starting 1st July 2025.

### **II.2.14) Additional information**

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Published 28 October 2024, 2:59pm

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

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Notice, but a link to the previous notice was not

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#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

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## Section V. Award of contract

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

14 April 2025

#### V.2.2) Information about tenders

Number of tenders received: 7

The contract has been awarded to a group of economic operators: Yes

#### V.2.3) Name and address of the contractor

Alzheimer's Society

Plymouth

Country

United Kingdom

NUTS code

- UKK - South West (England)

Companies House

02115499

The contractor is an SME

No

#### V.2.3) Name and address of the contractor

Alzheimer's Society

Plymouth

Country

United Kingdom

NUTS code

- UKK - South West (England)

Companies House

02115499

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £4,468,847

Total value of the contract/lot: £4,468,847

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## Section VI. Complementary information

### VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to the relevant authority by Monday 28th April 2025. This contract has not yet formally been awarded; this notice serves as an intention to award a contract under the competitive process of the PSR. Written representations should be sent to [iscicb.procurement@nhs.net](mailto:iscicb.procurement@nhs.net)

No Conflicts of interest were identified among the evaluation panel .

### VI.4) Procedures for review

#### VI.4.1) Review body

NHS Lancashire and South Cumbria ICB

Preston

Email

[iscicb.procurement@nhs.net](mailto:iscicb.procurement@nhs.net)

Country

United Kingdom