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Tender

## **NHS Volunteer Responder Service Platform**

NHS England

F02: Contract notice

Notice identifier: 2022/S 000-014856

Procurement identifier (OCID): ocds-h6vhtk-031dfa

Published 27 May 2022, 10:45am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS England

Quarry House

Leeds

LS2 7UE

#### **Contact**

Liz Salter

#### **Email**

[liz.salter1@nhs.net](mailto:liz.salter1@nhs.net)

#### **Telephone**

+44 7783816062

#### **Country**

United Kingdom

**NUTS code**

UKE - Yorkshire and the Humber

**Internet address(es)**

Main address

<https://www.england.nhs.uk//>

Buyer's address

<https://www.england.nhs.uk//>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://health.atamis.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://health.atamis.co.uk>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<http://health.atamis.co.uk>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NHS Volunteer Responder Service Platform

Reference number

C76510

#### **II.1.2) Main CPV code**

- 72416000 - Application service providers

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS England is seeking bids for a digital platform/application to retain and grow the NHS Volunteer Responder Service

#### **II.1.5) Estimated total value**

Value excluding VAT: £5,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72212000 - Programming services of application software
- 48611000 - Database software package
- 72212332 - Scheduling software development services
- 72413000 - World wide web (www) site design services

- 48219300 - Administration software package
- 72260000 - Software-related services
- 72268000 - Software supply services
- 48517000 - IT software package
- 48330000 - Scheduling and productivity software package

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

The NHS Volunteer Responder Service was created as part of the Emergency Response to Covid and was put in place to support clinically vulnerable people that were affected by shielding guidance and to support the NHS.

We now have secured a national body of NHS Volunteer Responders that remain available to support the NHS through a suite of micro volunteering roles/tasks and in 'short term/emergency situations. We want to retain and grow this cohort of Volunteers and the ability to deploy them through a digital platform / app.

Objectives:

- Have an accessible and easy to use website and mobile app to support recruitment, management, and deployment of NHS Volunteer Responders, including potential to work with multiple agencies to deploy volunteers.
- To support the development of volunteer roles that support the NHS (and potentially adult social care) to reduce pressure on services and enable better outcomes for patients and service recipients
- Provide data and intelligence around the usage of the service; the scheduling and/or deployment of volunteers and the service needs (numbers and types of referrals).

The contract is for a period of 3 years plus 2 x 12 months extension

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £5,000,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

A new notice will be published upon expiry of the contract and any extension period if taken up

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-005985](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

4 July 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

4 July 2022

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS England

Skipton House, 80 London Road

London

SE1 6LH

Country

United Kingdom

Internet address

<https://www.england.nhs.uk//>