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Tender

NHS Volunteer Responder Service Platform

NHS England

F02: Contract notice

Notice identifier: 2022/S 000-014856

Procurement identifier (OCID): ocds-h6vhtk-031dfa

Published 27 May 2022, 10:45am

Section I: Contracting authority

I.1) Name and addresses

NHS England

Quarry House

Leeds

LS2 7UE

Contact

Liz Salter

Email

liz.salter1@nhs.net

Telephone

+44 7783816062

Country

United Kingdom

NUTS code

UKE - Yorkshire and the Humber

Internet address(es)

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://health.atamis.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://health.atamis.co.uk>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<http://health.atamis.co.uk>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS Volunteer Responder Service Platform

Reference number

C76510

II.1.2) Main CPV code

- 72416000 - Application service providers

II.1.3) Type of contract

Services

II.1.4) Short description

NHS England is seeking bids for a digital platform/application to retain and grow the NHS Volunteer Responder Service

II.1.5) Estimated total value

Value excluding VAT: £5,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72212000 - Programming services of application software
- 48611000 - Database software package
- 72212332 - Scheduling software development services
- 72413000 - World wide web (www) site design services

- 48219300 - Administration software package
- 72260000 - Software-related services
- 72268000 - Software supply services
- 48517000 - IT software package
- 48330000 - Scheduling and productivity software package

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The NHS Volunteer Responder Service was created as part of the Emergency Response to Covid and was put in place to support clinically vulnerable people that were affected by shielding guidance and to support the NHS.

We now have secured a national body of NHS Volunteer Responders that remain available to support the NHS through a suite of micro volunteering roles/tasks and in 'short term/emergency situations. We want to retain and grow this cohort of Volunteers and the ability to deploy them through a digital platform / app.

Objectives:

- Have an accessible and easy to use website and mobile app to support recruitment, management, and deployment of NHS Volunteer Responders, including potential to work with multiple agencies to deploy volunteers.
- To support the development of volunteer roles that support the NHS (and potentially adult social care) to reduce pressure on services and enable better outcomes for patients and service recipients
- Provide data and intelligence around the usage of the service; the scheduling and/or deployment of volunteers and the service needs (numbers and types of referrals).

The contract is for a period of 3 years plus 2 x 12 months extension

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £5,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

A new notice will be published upon expiry of the contract and any extension period if taken up

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-005985](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

4 July 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

4 July 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

NHS England

Skipton House, 80 London Road

London

SE1 6LH

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>