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Planning

GLA - 82291 No Second Night Out (NSNO)-rough sleeping service - an assessment and rapid move-on service

Transport for London

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-014833

Procurement identifier (OCID): ocds-h6vhtk-03cf27

Published 24 May 2023, 3:50pm

Section I: Contracting authority

I.1) Name and addresses

Transport for London

5 ENDEAVOUR SQUARE

LONDON

E201JN

Contact

sandeep kapoor

Email

SandeepKapoor@tfl.gov.uk

Telephone

+44 7877953423

Country

United Kingdom

Region code

UKI - London

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://forms.office.com/e/zwzFtYNQ56>

Buyer's address

<https://forms.office.com/e/zwzFtYNQ56>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://forms.office.com/e/zwzFtYNQ56>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

GLA - 82291 No Second Night Out (NSNO)-rough sleeping service - an assessment and rapid move-on service

Reference number

GLA - 82291

II.1.2) Main CPV code

- 85311000 - Social work services with accommodation

II.1.3) Type of contract

Services

II.1.4) Short description

Prior Information Notice for Greater London Authority rough sleeping service: Assessment and rapid move-on service for people sleeping rough in London - May 2023

We are seeking input on the future service from the market through the following link:

<https://forms.office.com/e/zwzFtYNQ56>

II.1.5) Estimated total value

Value excluding VAT: £17,500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

As part of the Mayor's 'Life off the Streets' programme, Transport For London (TfL), on behalf of the Greater London Authority (GLA), gives notice of an early opportunity for provision of an assessment and rapid move-on service for people sleeping rough in London.

Delivery of the service will commence on 01 April 2024.

This contract will be a continuation of the No Second Night Out service currently in operation (delivered by St Mungo's), although significant changes to the service model are possible.

NSNO is a 24/7 pan-London assessment and reconnection service for people rough sleeping. It accepts referrals from outreach teams and aims to identify and rapidly deliver a sustainable route off the street for those it supports. It currently works with around 2,000 people each year, 85% of whom leave rough sleeping.

There are currently three 'turnaround hubs' which are open 24 hours a day 7 days a week, providing a safe and secure environment away from the streets where a thorough, rapid assessment of someone's needs and circumstances can be undertaken. The service aims to identify a move-on plan of a suitable route away from rough sleeping and support the person to achieve this as quickly as possible. NSNO also ensures that peoples' urgent physical, substance misuse and mental health needs are addressed.

Alongside the turnaround hubs, there are 155 single occupancy beds which provide can short-term accommodation for up to 1 to 2 months. The bed spaces are for those who the who require further casework from a settled base to identify and then secure a longer-term route out of rough sleeping, or those who are waiting on an already identified move-on option. These sites can accommodate people with a range of different support needs and include some bedspaces specifically for immigration advice cases.

The service also administers and provides pan-London overflow Severe Weather Emergency Provision (SWEP).

Leases for two hub spaces and a short-term accommodation 'staging post' with 26 single occupancy units will be available to the successful bidder. The bidding organisation will be required to source and provide appropriate site(s) for any additional hub and accommodation by the commencement date. Any sites/buildings will:

- provide a safe, welcoming and Psychologically Informed Environment
- be within Greater London, and have regard to the client group's needs and strategic considerations such as location of other services

- have the appropriate planning permissions
- conform to all relevant building and safety legislation.

The current intention is to let the service with an initial contract value of up to circa £17m for three years (~£4.5m/annum core funding and in 24/25 an additional ~£3.5m from government's RSI 2022-25 programme), with the possibility to extend for a further two years.

II.3) Estimated date of publication of contract notice

17 July 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

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