

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/014827-2023>

Tender

Non-Emergency Ambulance Patient Transport Service [4237048]

Business Services Organisation, Procurement and Logistics Service on behalf of Health and Social Care in Northern Ireland

NI Ambulance Service Trust

Belfast Health and Social Care Trust

Northern Health and Social Care Trust

Southern Health and Social Care Trust

South Eastern Health and Social Care Trust

Western Health and Social Care Trust

F02: Contract notice

Notice identifier: 2023/S 000-014827

Procurement identifier (OCID): ocds-h6vhtk-037ee5

Published 24 May 2023, 3:22pm

Section I: Contracting authority

I.1) Name and addresses

Business Services Organisation, Procurement and Logistics Service on behalf of Health and Social Care in Northern Ireland

The Cottage, 5 Greenmount Avenue

Ballymena

BT43 6DA

Email

sourcing.palsballymena@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

NI Ambulance Service Trust

Knockbracken Healthcare Park, Saintfield Road

Belfast

BT8 8SG

Email

sourcing.palsballymena@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

Belfast Health and Social Care Trust

A Floor, Belfast City Hospital, Lisburn Road

Belfast

BT9 7AB

Email

sourcing.palsballymena@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

Northern Health and Social Care Trust

Bretten Hall, Bush Road

Antrim

BT41 2RL

Email

sourcing.palsballymena@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

Southern Health and Social Care Trust

Craigavon Area Hospital, 68 Lurgan Road

Portadown

BT63 5QQ

Email

sourcing.palsballymena@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

South Eastern Health and Social Care Trust

Ulster Hospital, Upper Newtownards Rd

Belfast

BT16 1RH

Email

sourcing.palsballymena@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

Western Health and Social Care Trust

Altnagelvin Area Hospital, Glenshane Road

Londonderry

BT47 6SB

Email

sourcing.palsballymena@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.2) Information about joint procurement

The contract involves joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etendersni.gov.uk/epps>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Non-Emergency Ambulance Patient Transport Service [4237048]

II.1.2) Main CPV code

- 85143000 - Ambulance services

II.1.3) Type of contract

Services

II.1.4) Short description

Non-Emergency Ambulance Patient Transport Service [4237048]

II.1.5) Estimated total value

Value excluding VAT: £141,758,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for maximum number of lots
12

II.2) Description

II.2.1) Title

Lot 1 - Belfast Area - Journey

Lot No

1

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)
- 60100000 - Road transport services
- 60130000 - Special-purpose road passenger-transport services
- 60170000 - Hire of passenger transport vehicles with driver

II.2.3) Place of performance

NUTS codes

- UKN0 - Northern Ireland

II.2.4) Description of the procurement

Non-Emergency Ambulance Patient Transport Service [4237048]

II.2.5) Award criteria

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 90

II.2.6) Estimated value

Value excluding VAT: £358,270

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The value stated at II.2.6 is inclusive of VAT and is the highest value in the following range 0 GBP to 358 270 GBP which has been calculated on the basis of a 48 months Call Off Contract(s) and a maximum extension period(s) of up to and including 24 months,

contingency for potential increase in usage, price increases and potential extension for procurement exercises.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 - Belfast Area - Shift

Lot No

2

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)
- 60100000 - Road transport services
- 60130000 - Special-purpose road passenger-transport services
- 60170000 - Hire of passenger transport vehicles with driver

II.2.3) Place of performance

NUTS codes

- UKN0 - Northern Ireland

II.2.4) Description of the procurement

Non-Emergency Ambulance Patient Transport Service [4237048]

II.2.5) Award criteria

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 90

II.2.6) Estimated value

Value excluding VAT: £34,688,370

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The value stated at II.2.6 is inclusive of VAT and is the highest value in the following range 0 GBP to 34 688 370 GBP which has been calculated on the basis of a 48 months Call Off Contract(s) and a maximum extension period(s) of up to and including 24 months, contingency for potential increase in usage, price increases and potential extension for procurement exercises.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3 - Northern Area - Journey

Lot No

3

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)
- 60100000 - Road transport services
- 60130000 - Special-purpose road passenger-transport services
- 60170000 - Hire of passenger transport vehicles with driver

II.2.3) Place of performance

NUTS codes

- UKN0 - Northern Ireland

II.2.4) Description of the procurement

Non-Emergency Ambulance Patient Transport Service [4237048]

II.2.5) Award criteria

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 90

II.2.6) Estimated value

Value excluding VAT: £3,650,890

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The value stated at II.2.6 is inclusive of VAT and is the highest value in the following range 0 GBP to 3 650 890 GBP which has been calculated on the basis of a 48 months Call Off Contract(s) and a maximum extension period(s) of up to and including 24 months, contingency for potential increase in usage, price increases and potential extension for procurement exercises.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 4 - Northern Area - Shift

Lot No

4

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)

- 60100000 - Road transport services
- 60130000 - Special-purpose road passenger-transport services
- 60170000 - Hire of passenger transport vehicles with driver

II.2.3) Place of performance

NUTS codes

- UKN0 - Northern Ireland

II.2.4) Description of the procurement

Non-Emergency Ambulance Patient Transport Service [4237048]

II.2.5) Award criteria

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 90

II.2.6) Estimated value

Value excluding VAT: £12,006,050

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The value stated at II.2.6 is inclusive of VAT and is the highest value in the following range 0 GBP to 12 006 050 GBP which has been calculated on the basis of a 48 months Call Off Contract(s) and a maximum extension period(s) of up to and including 24 months, contingency for potential increase in usage, price increases and potential extension for procurement exercises.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 5 - South Eastern Area - Journey

Lot No

5

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)
- 60100000 - Road transport services
- 60130000 - Special-purpose road passenger-transport services
- 60170000 - Hire of passenger transport vehicles with driver

II.2.3) Place of performance

NUTS codes

- UKN0 - Northern Ireland

II.2.4) Description of the procurement

Non-Emergency Ambulance Patient Transport Service [4237048]

II.2.5) Award criteria

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 90

II.2.6) Estimated value

Value excluding VAT: £12,670

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The value stated at II.2.6 is inclusive of VAT and is the highest value in the following range 0 GBP to 12 670 GBP which has been calculated on the basis of a 48 months Call Off Contract(s) and a maximum extension period(s) of up to and including 24 months, contingency for potential increase in usage, price increases and potential extension for procurement exercises.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 6 - South Eastern Area - Shift

Lot No

6

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)
- 60100000 - Road transport services
- 60130000 - Special-purpose road passenger-transport services
- 60170000 - Hire of passenger transport vehicles with driver

II.2.3) Place of performance

NUTS codes

- UKN0 - Northern Ireland

II.2.4) Description of the procurement

Non-Emergency Ambulance Patient Transport Service [4237048]

II.2.5) Award criteria

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 90

II.2.6) Estimated value

Value excluding VAT: £23,171,500

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The value stated at II.2.6 is inclusive of VAT and is the highest value in the following range 0 GBP to 23 171 500 GBP which has been calculated on the basis of a 48 months Call Off Contract(s) and a maximum extension period(s) of up to and including 24 months, contingency for potential increase in usage, price increases and potential extension for procurement exercises.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 7 - Southern Area - Journey

Lot No

7

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)
- 60100000 - Road transport services

- 60130000 - Special-purpose road passenger-transport services
- 60170000 - Hire of passenger transport vehicles with driver

II.2.3) Place of performance

NUTS codes

- UKN0 - Northern Ireland

II.2.4) Description of the procurement

Non-Emergency Ambulance Patient Transport Service [4237048]

II.2.5) Award criteria

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 90

II.2.6) Estimated value

Value excluding VAT: £529,300

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The value stated at II.2.6 is inclusive of VAT and is the highest value in the following range 0 GBP to 529 300 GBP which has been calculated on the basis of a 48 months Call Off Contract(s) and a maximum extension period(s) of up to and including 24 months, contingency for potential increase in usage, price increases and potential extension for procurement exercises.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 8 - Southern Area - Shift

Lot No

8

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)
- 60100000 - Road transport services
- 60130000 - Special-purpose road passenger-transport services
- 60170000 - Hire of passenger transport vehicles with driver

II.2.3) Place of performance

NUTS codes

- UKN0 - Northern Ireland

II.2.4) Description of the procurement

Non-Emergency Ambulance Patient Transport Service [4237048]

II.2.5) Award criteria

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 90

II.2.6) Estimated value

Value excluding VAT: £7,373,935

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The value stated at II.2.6 is inclusive of VAT and is the highest value in the following range 0 GBP to 7 373 935 GBP which has been calculated on the basis of a 48 months Call Off Contract(s) and a maximum extension period(s) of up to and including 24 months, contingency for potential increase in usage, price increases and potential extension for procurement exercises.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 9 - Western Area - Journey

Lot No

9

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)
- 60100000 - Road transport services
- 60130000 - Special-purpose road passenger-transport services
- 60170000 - Hire of passenger transport vehicles with driver

II.2.3) Place of performance

NUTS codes

- UKN0 - Northern Ireland

II.2.4) Description of the procurement

Non-Emergency Ambulance Patient Transport Service [4237048]

II.2.5) Award criteria

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 90

II.2.6) Estimated value

Value excluding VAT: £10,766,380

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The value stated at II.2.6 is inclusive of VAT and is the highest value in the following range 0 GBP to 10 766 380 GBP which has been calculated on the basis of a 48 months Call Off Contract(s) and a maximum extension period(s) of up to and including 24 months, contingency for potential increase in usage, price increases and potential extension for procurement exercises.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 10 - Western Area - Shift

Lot No

10

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)
- 60100000 - Road transport services
- 60130000 - Special-purpose road passenger-transport services

- 60170000 - Hire of passenger transport vehicles with driver

II.2.3) Place of performance

NUTS codes

- UKN0 - Northern Ireland

II.2.4) Description of the procurement

Non-Emergency Ambulance Patient Transport Service [4237048]

II.2.5) Award criteria

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 90

II.2.6) Estimated value

Value excluding VAT: £26,514,875

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The value stated at II.2.6 is inclusive of VAT and is the highest value in the following range 0 GBP to 26 514 875 GBP which has been calculated on the basis of a 48 months Call Off Contract(s) and a maximum extension period(s) of up to and including 24 months, contingency for potential increase in usage, price increases and potential extension for procurement exercises.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 11 - Regional Single Crewed - Shift

Lot No

11

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)
- 60100000 - Road transport services
- 60130000 - Special-purpose road passenger-transport services
- 60170000 - Hire of passenger transport vehicles with driver

II.2.3) Place of performance

NUTS codes

- UKN0 - Northern Ireland

II.2.4) Description of the procurement

Non-Emergency Ambulance Patient Transport Service [4237048]

II.2.5) Award criteria

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 90

II.2.6) Estimated value

Value excluding VAT: £14,035,095

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The value stated at II.2.6 is inclusive of VAT and is the highest value in the following range 0 GBP to 14 035 095 GBP which has been calculated on the basis of a 48 months Call Off Contract(s) and a maximum extension period(s) of up to and including 24 months, contingency for potential increase in usage, price increases and potential extension for procurement exercises.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 12 - Regional with Healthcare Professional (HCP) - Shift

Lot No

12

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)
- 60100000 - Road transport services
- 60130000 - Special-purpose road passenger-transport services
- 60170000 - Hire of passenger transport vehicles with driver

II.2.3) Place of performance

NUTS codes

- UKN0 - Northern Ireland

II.2.4) Description of the procurement

Non-Emergency Ambulance Patient Transport Service [4237048]

II.2.5) Award criteria

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 90

II.2.6) Estimated value

Value excluding VAT: £7,637,665

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The value stated at II.2.6 is inclusive of VAT and is the highest value in the following range 0 GBP to 7 637 665 GBP which has been calculated on the basis of a 48 months Call Off Contract(s) and a maximum extension period(s) of up to and including 24 months, contingency for potential increase in usage, price increases and potential extension for procurement exercises.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 84

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-031132](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

26 June 2023

Local time

3:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 12 January 2024

IV.2.7) Conditions for opening of tenders

Date

26 June 2023

Local time

3:30pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.3) Additional information

In section I.2 it is stated that this is a joint procurement and contract award is by a central purchasing body. This Framework Agreement is not a joint contract, it is a central purchasing body Framework Agreement operated by Business Services Organisation, Procurement and Logistics Service on behalf of Health and Social Care in Northern Ireland. The Contracting Authority will identify the Most Economically Advantageous Tender (MEAT) on the basis of the Price 90% and Social Value 10% once full compliance has been demonstrated with all of the elements of the specification, including Quality - Pass/Fail and any other requirements as listed in the tender documentation. This tender contains 12 Lots, Tenderers can bid for one Lot, more than one Lot or all Lots. It is the intention to make award of a place on the Framework Agreement to all Tenderers where sufficient compliant bids are received for the applicable Lot(s). Should there be no compliant bids received for a Lot(s) this will result in a no award for that Lot(s). Tenderers must bid for all Lines listed within Section 1 for Lots 1, 3, 5, 7 and 9. Tenderers are encouraged to complete Section 2 for Lots 1, 3, 5, 7 and 9 which will not be included in the evaluation however will form part of the Framework Agreement. Tenderers must bid for all Lines within Lots 2, 4, 6, 8, 10, 11 and 12. The 10% for Social Value and details of the Quality split and the evaluation process incorporating Price, Quality, Social Value and Compliance are provided as part of the Tender Evaluation Methodology and Marking Scheme (TEMMS) (SS20b). The value shown in II.1.5 shows the estimated total value which has been calculated on the basis of a maximum 4 year Call-Off Contract(s) with the option of 24 month extension period(s), contingency for Secondary Competition(s), potential extension(s) for procurement exercises, potential price increases during the Framework Agreement and any Call-Off Contract. Please note that in regard to IV.1.3 where it states, "Envisaged maximum number of participants to the framework agreement: 84", this should read, 'Envisaged minimum number of participants to the framework agreement: 84'. Under this Framework Agreement and Call-Off Contract(s) the Framework Provider/Contractor will be required to support the Client's social benefit objectives. Accordingly, Call-Off Contract performance conditions will relate, in particular, to social value for all Lots. LATE TENDERS CANNOT BE ACCEPTED AND WILL NOT BE CONSIDERED..

VI.4) Procedures for review

VI.4.1) Review body

Business Services Organisation

77 Boucher Crescent

Belfast

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Business Services Organisation, Procurement and Logistics Service (PaLS) will incorporate a standstill period at the point information on the award of the Framework Agreement is communicated to tenderers. That notification will provide full information on the award decision. The standstill period, which will be for a minimum of 10 calendar days provides time for unsuccessful tenderers to challenge the award decision before the Framework Agreement is entered into. The Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court England, Wales and Northern Ireland..