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Tender

Cleaning & Housekeeping Services for Bedded Rehabilitation Units

SIRONA CARE & HEALTH C.I.C.

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

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Procurement identifier (OCID): ocids-h6vhtk-05018c

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Scope

Description

The provision of cleaning and housekeeping services to two community rehabilitation bedded units based in Yate (Skylark) and Thornbury (Henderson).

Skylark has 30 single bedrooms each with ensuite and showers, 2 large lounge areas for patients and approx 12 other rooms, being used by staff for storage, staff rooms and toilets. By the end of May 2025, all the carpet flooring in the 30 ensuite bedrooms will have replaced with vinyl, the remainder of the flooring throughout the unit is carpet, apart from toilets and bathroom.

Henderson has 19 single bedrooms with ensuite and showers, 2 assisted bathrooms (although will be changing to storage areas in the coming months) a dining room, lounge area and approx 10 other rooms being used by staff for storage, staff rooms and toilets. The carpet flooring within the 19 bedrooms is due to be replaced with vinyl between the end of May 2025 and mid-August 2025.

The provision of cleaning and housekeeping service requirements are as follows:

- To provide a fully compliant and competent cleaning and housekeeping service to both Henderson and Skylark rehabilitation units.
- Ensure the teams are fully staffed 365 days a year.
- Providing appropriate cover for holidays.
- Provide appropriate cover within 2 hours of staff calling in sick or other reasons of non-attendance.
- Ensure contract has suitable supervision and management time to conduct audits and attend contract meetings.
- Provide a deep cleaning service within 4 hours of being informed. All cleans to conform to NHS Cleaning Standards 2025. · Provision of cleaning consumables as detailed in the Exclusion and Provider Responsibilities

Further detail can be found in the service specification documents included.

Total value (estimated)

- £1,200,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 July 2025 to 30 June 2027
- Possible extension to 30 June 2029
- 4 years

Description of possible extension:

2 year extension option allowable within contract.

Main procurement category

Services

CPV classifications

- 90910000 - Cleaning services
- 98341110 - Housekeeping services

Contract locations

- UKK - South West (England)

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

23 May 2025, 11:59pm

Tender submission deadline

30 May 2025, 11:59pm

Submission address and any special instructions

Please email the following submission documents to sirona.finance@nhs.net :

Procurement Specific Questionnaire

Procurement Accessibility Statement (Appendix D)

Commercial and Quality Response (Appendix B)

Any other documents you feel relevant (e.g. proposed roster structures/ cleaning schedules)

Tenders may be submitted electronically

No

Languages that may be used for submission

English

Award decision date (estimated)

30 June 2025

Award criteria

Name	Type	Weighting
Quality	Quality	60%
Finance	Cost	40%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Documents

Associated tender documents

[Service Specification 09.04.2025 V7.doc](#)

Service specification for cleaning and housekeeping provision at Skylark and Henderson community rehabilitation bedded units.

[Appendix D Procurement Accessibility Statement.docx](#)

Procurement Accessibility Statement - to be submitted by supplier.

[SIRONA HOUSEKEEPER HENDERSON \(Appendix A\) v2.doc](#)

Current provider schedule of housekeeping provision at Henderson.

[Sirona SKYLARK HOUSEKEEP SCHEDULE Appendix \(A,1\) v2.doc](#)

Current provider schedule of housekeeping provision at Skylark.

[Appendix B - Commercial and Quality Response Document.docx](#)

Document submission to outline your service provision. You may be invited for a site visit and interview to discuss your answers further for scoring.

[PA23_Procurement_Specific_Questionnaire_V2.0.docx](#)

The Procurement Specific Questionnaire (PSQ) is required as part of your tender submission.

Note, the questionnaire starts on page 23 of the attached document. Prior pages are for guidance and term definitions only.

Contracting authority

SIRONA CARE & HEALTH C.I.C.

- Companies House: 07585003
- Public Procurement Organisation Number: PHLX-5422-PLDW

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Email: sirona.finance@nhs.net

Region: UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

Organisation type: Public authority - sub-central government