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Contract

GGC0875 Glasgow City Adult Stress Service

NHS Greater Glasgow and Clyde

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2024/S 000-014794

Procurement identifier (OCID): ocds-h6vhtk-040ab8

Published 9 May 2024, 11:10am

Section I: Contracting authority

I.1) Name and addresses

NHS Greater Glasgow and Clyde

Procurement Department, Glasgow Royal Infirmary, 84 Castle Street

Glasgow

G4 0SF

Email

Lauren.Strachan2@ggc.scot.nhs.uk

Telephone

+44 1412015388

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.nhsggc.scot/about-us/procurement/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10722

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

GGC0875 Glasgow City Adult Stress Service

II.1.2) Main CPV code

- 75200000 - Provision of services to the community

II.1.3) Type of contract

Services

II.1.4) Short description

Glasgow HSCP is seeking a high quality forward thinking organisation to deliver community based stress services that will complement the work of the HSCP workforce and partners. This programme of work will provide an important contribution to the adult mental health improvement framework. The service will be open to all Glasgow residents aged 16 and over, with a specific focus on delivery in areas of highest deprivation and to those population groups experiencing significant and enduring health, economic & social inequalities.

Flexible, culturally appropriate approaches to service design and delivery must be clearly demonstrated within Tender response alongside a sophisticated understanding of the patterns of inequalities in Glasgow, and of the barriers in working in communities experiencing these.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £560,000

II.2) Description

II.2.2) Additional CPV code(s)

- 75200000 - Provision of services to the community

II.2.3) Place of performance

NUTS codes

- UKM - Scotland
- UKM82 - Glasgow City

II.2.4) Description of the procurement

The service is a holistic service available to young people (aged 12-19) who live in Glasgow City, which adopts an early intervention prevention approach, with the aim of improving longer term trajectories for its target audience.

Services are currently available in 9 venues across Glasgow City, though this could increase should additional investment become available. It is held in the evenings from 6:00- 9:30pm Mondays through to Thursdays. The service is co-delivered by statutory and non-statutory organisations. Counselling and Multiple Risk components of the GCYHS are commissioned. Both are key interventions in support for young people. Counsellors are an integral part of the Multi-disciplinary delivery team on the night. Young people can also have access 1:1 consultations from the Nurse, GP, or Multiple Risk Worker. Young people can expect support with their mental health, sexual health, risk taking, weight management and relationships as well as support around housing or financial inclusion.

The nursing team also provides comprehensive “wrap around” support out with service delivery times to address the wider issues that impact on young people’s health and wellbeing, liaising and referring onwards to secure the right support such as mentoring, advocacy or employability. As part of the care plan for a young person, where required, support for parents will be also be sourced to ensure best outcomes for the family overall.

Current YHS Delivery across Glasgow City

North West Locality

Drumchapel Health Centre

Possilpark Health & Care Centre

Maryhill Health & Care Centre

North East Locality

Easterhouse Health Centre

Shettleston Health Centre

Springburn Health Centre

South Locality

Pollok Health Centre

Elderpark Clinic- Govan HC

New Gorbals Health & Care Centre

Post pandemic, significant numbers of referrals are identified at initial consultation, to be mental health in nature, in particular anxiety. At subsequent consultations, wider causes of distress become visible.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-029840](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

V.2.3) Name and address of the contractor

Lifelink

Suite 4, Melisa House, 3 Brand Place

Glasgow

G51 1DR

Telephone

+44 1415524434

Fax

+44 1415596711

Country

United Kingdom

NUTS code

- UK - United Kingdom

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £560,000

Section VI. Complementary information

VI.3) Additional information

The buyer is using PCS-Tender to conduct this ITT exercise. The project is 25327 - Glasgow City Adult Stress Service.

For more information see;

<https://www.publictendersscotland.publiccontractsscotland.gov.uk>

The contracting authority does not intend to include a sub-contract clause as part of community benefits (as per section 25 of the procurement reform act (Scotland) 2014) in the contract for the following reason:

Bidders will be required to inform the Board if they intend to sub-contract in line with the requirements of the SPD.

Community benefits are included in this requirement. For more information see:

<https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/>

A summary of the expected community benefits has been provided as follows;

Potential participants are required to summarise any proposed community benefits that will be developed and delivered as part of this contract if successful or, alternatively, potential participants confirm that they will engage with the NHS Scotland's Community Benefits Gateway (CBG). This gateway, developed through requests from suppliers seeking opportunities to support the delivery of community benefits within the contracting region, provides information on community benefit opportunities. The CBG is a free and easy to use online services that connects NHS Scotland suppliers with third sector organisations within Scotland and will be used for tracking and reporting. It is an approved compliant route to the realisation of community benefits.

Please see SPD completion guide uploaded to PCS-T with tender documentation for further information.

Duration of the contract is 1 year with the option to extend for 1 year + 1 year + 1 year + 1 year

(SC Ref:766217)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court

Glasgow

Country

United Kingdom