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Tender

## **Support and advice services for multiple disadvantaged vulnerable adults**

Birmingham City Council

F02: Contract notice

Notice identifier: 2024/S 000-014753

Procurement identifier (OCID): ocids-h6vhtk-04581f

Published 8 May 2024, 5:01pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Birmingham City Council

10 Woodcock Street

Birmingham

B4 7WB

#### **Contact**

Corporate Procurement Services

#### **Email**

[etendering@birmingham.gov.uk](mailto:etendering@birmingham.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKG31 - Birmingham

**Internet address(es)**

Main address

[www.finditinbirmingham.com](http://www.finditinbirmingham.com)

Buyer's address

[www.in-tendhost.co.uk/birminghamcc](http://www.in-tendhost.co.uk/birminghamcc)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.in-tendhost.co.uk/birminghamcc](http://www.in-tendhost.co.uk/birminghamcc)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.in-tendhost.co.uk/birminghamcc](http://www.in-tendhost.co.uk/birminghamcc)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Support and advice services for multiple disadvantaged vulnerable adults

Reference number

P0938

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Council is conducting the procurement exercise under the Light Touch Regime (LTR) Design Procedure set out in chapter 3 section 7 of the Public Contracts Regulations 2015 (PCR 2015) and the Public Procurement (Amendments, Repeals and Revocations) Regulations 2016. There is a requirement for the provision for multiple disadvantaged vulnerable adults. This often leads to health problems and social exclusion being exacerbated and the potential to rely on crisis or statutory services and high-cost care later in life. Citizens in scope will be experiencing or have experienced two or more of the following: • substance misuse; • poor mental health; • a history of repeat homelessness; • a history of offending; • those who experience serial exclusion from services or are at risk of exclusion from mainstream services.

#### **II.1.5) Estimated total value**

Value excluding VAT: £94,500,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

### **II.2.1) Title**

Youth Hub (16yrs – 24yrs)

Lot No

1.1

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKG31 - Birmingham

### **II.2.4) Description of the procurement**

Provision of guidance and information, support and connection to services, delaying or preventing the need for more costly interventions. Client Group - Young People (16-24yrs)

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £5,600,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

With the provision to extend for up to an additional 2 years subject to requirements and satisfactory performance.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Young Persons Lead Worker (18 -24 years)

Lot No

1.2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKG31 - Birmingham

### **II.2.4) Description of the procurement**

Provision of strength-based support to citizens in the community for a period of time, usually up to 2 years.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £6,300,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

With the provision to extend for up to an additional 2 years subject to requirements and satisfactory performance.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Young Persons Lead Worker Plus (18 -24 years)

Lot No

1.3

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKG31 - Birmingham

### **II.2.4) Description of the procurement**

Provision of strength-based support in long term accommodation (2 years) provided by the service provider.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £19,250,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: Yes

### **II.2.11) Information about options**

Options: Yes

Description of options

With the provision to extend for up to an additional 2 years subject to requirements and satisfactory performance.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Community Based Advisors

Lot No

2.1

### **II.2.2) Additional CPV code(s)**

- 75200000 - Provision of services to the community
- 85000000 - Health and social work services
- 85323000 - Community health services
- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKG31 - Birmingham

### **II.2.4) Description of the procurement**

Quality advice, guidance and signposting across multiple access channels offering citizens choice of preferred contact method.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £2,800,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months



60

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

With the provision to extend for up to an additional 2 years subject to requirements and satisfactory performance.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Adults Lead Worker (25 years plus)

Lot No

2.2

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85300000 - Social work and related services

#### **II.2.3) Place of performance**

NUTS codes

- UKG31 - Birmingham

#### **II.2.4) Description of the procurement**

Provision of strength-based support to citizens in the community for a period of time, usually up to 2 years.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £12,250,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

With the provision to extend for up to an additional 2 years subject to requirements and satisfactory performance.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Adults Lead Worker Plus (25 years plus)

Lot No

2.3

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85300000 - Social work and related services

#### **II.2.3) Place of performance**

NUTS codes

- UKG31 - Birmingham

#### **II.2.4) Description of the procurement**

Provision of strength-based support in long term accommodation (2 years) provided by the service provider.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £14,000,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

With the provision to extend for up to an additional 2 years subject to requirements and satisfactory performance.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Discharge to Assess (Health and Homeless) Service (18 years plus)

Lot No

2.5

### **II.2.2) Additional CPV code(s)**

- 85323000 - Community health services
- 85000000 - Health and social work services
- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKG31 - Birmingham

### **II.2.4) Description of the procurement**

Provision of intensive strength-based support for people with complex needs who have no suitable accommodation to return to at the point of discharge from any bedded provision e.g. acute, residential.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £5,600,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

54

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

With the provision to extend for up to an additional 2 years subject to requirements and satisfactory performance.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Domestic Abuse Front Door Hub (16 years plus)

Lot No

3.1

### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKG31 - Birmingham

### **II.2.4) Description of the procurement**

Provision of guidance and information, support and connection to services, delaying or preventing the need for more costly interventions.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £3,500,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

With the provision to extend for up to an additional 2 years subject to requirements and satisfactory performance.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Domestic Abuse Lead Worker (18 years plus)

Lot No

3.2

### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKG31 - Birmingham

### **II.2.4) Description of the procurement**

Provision of strength-based support to citizens in the community for a period of time, usually up to 2 years.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £7,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

With the provision to extend for up to an additional 2 years subject to requirements and satisfactory performance.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Domestic Abuse Refuge Spaces (18 years plus)

Lot No

3.3

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 98341000 - Accommodation services
- 85300000 - Social work and related services

#### **II.2.3) Place of performance**

NUTS codes

- UKG31 - Birmingham

#### **II.2.4) Description of the procurement**



Provision of emergency accommodation for a period of up to 12 months.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £11,900,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

With the provision to extend for up to an additional 3 years, and an additional 2 years subject to requirements and satisfactory performance. These durations are based on the funding model.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Domestic Abuse Dispersed Accommodation (18 years plus)

Lot No

3.4

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85311000 - Social work services with accommodation
- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKG31 - Birmingham

### **II.2.4) Description of the procurement**

Provision of self-contained units and support for up to 12 months.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £2,100,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

With the provision to extend for up to an additional 3 years, and an additional 2 years subject to requirements and satisfactory performance. These durations are based on the funding model.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lead Worker Plus (18 years plus)

Lot No

4.1

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85311000 - Social work services with accommodation
- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKG31 - Birmingham

### **II.2.4) Description of the procurement**

Provision of strength-based support in long term accommodation (2 years) provided by the service provider.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £4,200,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

With the provision to extend for up to an additional 2 years subject to requirements and satisfactory performance.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Further details will be provided in the tender documentation.

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

26 June 2024

Local time

2:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

26 June 2024

Local time

2:00pm

Place

Online opening ceremony

## Section VI. Complementary information

### VI.1) Information about recurrence

This is a recurrent procurement: No

### VI.3) Additional information

There is a requirement for the provision for multiple disadvantaged vulnerable adults. This often leads to health problems and social exclusion being exacerbated and the potential to rely on crisis or statutory services and high-cost care later in life. Citizens in scope will be experiencing or have experienced two or more of the following: • substance misuse; • poor mental health; • a history of repeat homelessness; • a history of offending; • those who experience serial exclusion from services or are at risk of exclusion from mainstream services. Note refugees and individuals from migrant communities may fit into any of the above client groups. The services are arranged by the following client groups together with the distinct services based on the service users' requirements: Client Groups • Lot 1 - Young People aged 18-24yrs; 16-24yrs for the Youth Hub. • Lot 2 - Older Adults 25yrs plus; 18yrs plus for the Discharge to Assess (Health and Homeless) Service. • Lot 3 - Victims of Domestic Abuse; 18yrs plus; 16yrs plus for the Domestic Abuse Hub • Lot 4 – Offenders; 18yrs plus. The desired number of providers is stated as either Single or Multiple. Where there will be multiple providers the Council will decide the number of providers. Except for those Lots listed below; the contract duration will be 5 years, unless terminated under the terms and conditions of contract, with the provision to extend for up to an additional 2 years subject to requirements and satisfactory performance. Lot 2.5 - Discharge to Assess (Health and Homeless) Service; the contract duration will be 4.5 years unless terminated under the terms and conditions of contract, with the provision to extend for up to an additional 2 years subject to requirements and satisfactory performance. Lot 3.3 - Domestic Abuse Refuge Service and Lot 3.4 Domestic Abuse Dispersed Accommodation; the contract duration will be 2 years unless terminated under the terms and conditions of contract, with the provision to extend for up to an additional 3 years, and an additional 2 years subject to requirements and satisfactory performance. These durations are based on the funding model. Please note TUPE may apply to this contract. The TUPE information will be released to you upon receipt of a signed copy of TUPE Confidentiality Agreement. You are advised to fill this in as soon as possible on receipt and return via <https://in-tendhost.co.uk/birminghamcc> via the correspondence function. The Council will be using its free to use e-tendering system (in-tend) for the administration of this procurement process and potential suppliers must register with the system to be able to express an interest. If you wish to express an interest in this opportunity please click on the following link to access <https://in-tendhost.co.uk/birminghamcc/> and submit your details to register. You will then be sent details on how to log on which will enable you to download all relevant Invitation to Tender (ITT) documentation. If you are unable to register with In-tend or have any questions or

problems on how to use this web site please either email us at: [cps@birmingham.gov.uk](mailto:cps@birmingham.gov.uk)  
Your completed tender submission should be returned by 2pm on 26th June 2024 via the  
'in-tend' system <https://in-tendhost.co.uk/birminghamcc>

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

High Court of Justice

London

WC2A 2LL

Country

United Kingdom