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Tender

Support and advice services for multiple disadvantaged vulnerable adults

Birmingham City Council

F02: Contract notice

Notice identifier: 2024/S 000-014753

Procurement identifier (OCID): ocds-h6vhtk-04581f

Published 8 May 2024, 5:01pm

Section I: Contracting authority

I.1) Name and addresses

Birmingham City Council

10 Woodcock Street

Birmingham

B4 7WB

Contact

Corporate Procurement Services

Email

etendering@birmingham.gov.uk

Country

United Kingdom

NUTS code

UKG31 - Birmingham

Internet address(es)

Main address

www.finditinbirmingham.com

Buyer's address

www.in-tendhost.co.uk/birminghamcc

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.in-tendhost.co.uk/birminghamcc

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.in-tendhost.co.uk/birminghamcc

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Support and advice services for multiple disadvantaged vulnerable adults

Reference number

P0938

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council is conducting the procurement exercise under the Light Touch Regime (LTR) Design Procedure set out in chapter 3 section 7 of the Public Contracts Regulations 2015 (PCR 2015) and the Public Procurement (Amendments, Repeals and Revocations) Regulations 2016. There is a requirement for the provision for multiple disadvantaged vulnerable adults. This often leads to health problems and social exclusion being exacerbated and the potential to rely on crisis or statutory services and high-cost care later in life. Citizens in scope will be experiencing or have experienced two or more of the following: • substance misuse; • poor mental health; • a history of repeat homelessness; • a history of offending; • those who experience serial exclusion from services or are at risk of exclusion from mainstream services.

II.1.5) Estimated total value

Value excluding VAT: £94,500,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Youth Hub (16yrs – 24yrs)

Lot No

1.1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

Provision of guidance and information, support and connection to services, delaying or preventing the need for more costly interventions. Client Group - Young People (16-24yrs)

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £5,600,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

With the provision to extend for up to an additional 2 years subject to requirements and satisfactory performance.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Young Persons Lead Worker (18 -24 years)

Lot No

1.2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

Provision of strength-based support to citizens in the community for a period of time, usually up to 2 years.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £6,300,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

With the provision to extend for up to an additional 2 years subject to requirements and satisfactory performance.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Young Persons Lead Worker Plus (18 -24 years)

Lot No

1.3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

Provision of strength-based support in long term accommodation (2 years) provided by the service provider.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £19,250,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: Yes

Description of options

With the provision to extend for up to an additional 2 years subject to requirements and satisfactory performance.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Community Based Advisors

Lot No

2.1

II.2.2) Additional CPV code(s)

- 75200000 - Provision of services to the community
- 85000000 - Health and social work services
- 85323000 - Community health services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

Quality advice, guidance and signposting across multiple access channels offering citizens choice of preferred contact method.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £2,800,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

With the provision to extend for up to an additional 2 years subject to requirements and satisfactory performance.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Adults Lead Worker (25 years plus)

Lot No

2.2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

Provision of strength-based support to citizens in the community for a period of time, usually up to 2 years.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £12,250,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

With the provision to extend for up to an additional 2 years subject to requirements and satisfactory performance.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Adults Lead Worker Plus (25 years plus)

Lot No

2.3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

Provision of strength-based support in long term accommodation (2 years) provided by the service provider.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £14,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

With the provision to extend for up to an additional 2 years subject to requirements and satisfactory performance.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

II.2) Description

II.2.1) Title

Discharge to Assess (Health and Homeless) Service (18 years plus)

Lot No

2.5

II.2.2) Additional CPV code(s)

- 85323000 - Community health services
- 85000000 - Health and social work services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

Provision of intensive strength-based support for people with complex needs who have no suitable accommodation to return to at the point of discharge from any bedded provision e.g. acute, residential.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £5,600,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

54

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

With the provision to extend for up to an additional 2 years subject to requirements and satisfactory performance.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Domestic Abuse Front Door Hub (16 years plus)

Lot No

3.1

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

Provision of guidance and information, support and connection to services, delaying or preventing the need for more costly interventions.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £3,500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

With the provision to extend for up to an additional 2 years subject to requirements and satisfactory performance.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

II.2) Description

II.2.1) Title

Domestic Abuse Lead Worker (18 years plus)

Lot No

3.2

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

Provision of strength-based support to citizens in the community for a period of time, usually up to 2 years.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £7,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

With the provision to extend for up to an additional 2 years subject to requirements and satisfactory performance.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Domestic Abuse Refuge Spaces (18 years plus)

Lot No

3.3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 98341000 - Accommodation services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

Provision of emergency accommodation for a period of up to 12 months.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £11,900,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

With the provision to extend for up to an additional 3 years, and an additional 2 years subject to requirements and satisfactory performance. These durations are based on the funding model.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

II.2) Description

II.2.1) Title

Domestic Abuse Dispersed Accommodation (18 years plus)

Lot No

3.4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85311000 - Social work services with accommodation
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

Provision of self-contained units and support for up to 12 months.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £2,100,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

With the provision to extend for up to an additional 3 years, and an additional 2 years subject to requirements and satisfactory performance. These durations are based on the funding model.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lead Worker Plus (18 years plus)

Lot No

4.1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85311000 - Social work services with accommodation
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

Provision of strength-based support in long term accommodation (2 years) provided by the service provider.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £4,200,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

With the provision to extend for up to an additional 2 years subject to requirements and satisfactory performance.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Further details will be provided in the tender documentation.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

26 June 2024

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

26 June 2024

Local time

2:00pm

Place

Online opening ceremony

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

There is a requirement for the provision for multiple disadvantaged vulnerable adults. This often leads to health problems and social exclusion being exacerbated and the potential to rely on crisis or statutory services and high-cost care later in life. Citizens in scope will be experiencing or have experienced two or more of the following: • substance misuse; • poor mental health; • a history of repeat homelessness; • a history of offending; • those who experience serial exclusion from services or are at risk of exclusion from mainstream services. Note refugees and individuals from migrant communities may fit into any of the above client groups. The services are arranged by the following client groups together with the distinct services based on the service users' requirements: Client Groups • Lot 1 - Young People aged 18-24yrs; 16-24yrs for the Youth Hub. • Lot 2 - Older Adults 25yrs plus; 18yrs plus for the Discharge to Assess (Health and Homeless) Service. • Lot 3 - Victims of Domestic Abuse; 18yrs plus; 16yrs plus for the Domestic Abuse Hub • Lot 4 – Offenders; 18yrs plus. The desired number of providers is stated as either Single or Multiple. Where there will be multiple providers the Council will decide the number of providers. Except for those Lots listed below; the contract duration will be 5 years, unless terminated under the terms and conditions of contract, with the provision to extend for up to an additional 2 years subject to requirements and satisfactory performance. Lot 2.5 - Discharge to Assess (Health and Homeless) Service; the contract duration will be 4.5 years unless terminated under the terms and conditions of contract, with the provision to extend for up to an additional 2 years subject to requirements and satisfactory performance. Lot 3.3 - Domestic Abuse Refuge Service and Lot 3.4 Domestic Abuse Dispersed Accommodation; the contract duration will be 2 years unless terminated under the terms and conditions of contract, with the provision to extend for up to an additional 3 years, and an additional 2 years subject to requirements and satisfactory performance. These durations are based on the funding model. Please note TUPE may apply to this contract. The TUPE information will be released to you upon receipt of a signed copy of TUPE Confidentiality Agreement. You are advised to fill this in as soon as possible on receipt and return via <https://in-tendhost.co.uk/birminghamcc> via the correspondence function. The Council will be using its free to use e-tendering system (in-tend) for the administration of this procurement process and potential suppliers must register with the system to be able to express an interest. If you wish to express an interest in this opportunity please click on the following link to access <https://in-tendhost.co.uk/birminghamcc/> and submit your details to register. You will then be sent details on how to log on which will enable you to download all relevant Invitation to Tender (ITT) documentation. If you are unable to register with In-tend or have any questions or problems on how to use this web site please either email us at: cps@birmingham.gov.uk

Your completed tender submission should be returned by 2pm on 26th June 2024 via the 'in-tend' system <https://in-tendhost.co.uk/birminghamcc>

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice

London

WC2A 2LL

Country

United Kingdom