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Planning

## **SERVICE USER AND CARER INVOLVEMENT SERVICE**

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F01: Prior information notice

Prior information only

Notice identifier: 2026/S 000-014737

Procurement identifier (OCID): ocds-h6vhtk-065701

Published 18 February 2026, 12:32pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

2nd Floor, Woodland House, Maes-Y-Coed Road

Cardiff

CF14 4HH

#### **Contact**

Marisa Riley

#### **Email**

[marisa.riley2@wales.nhs.uk](mailto:marisa.riley2@wales.nhs.uk)

#### **Telephone**

+44 2921501085

**Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0221](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221)

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

SERVICE USER AND CARER INVOLVEMENT SERVICE

Reference number

CAV-MSPP-(25-26) 261

#### **II.1.2) Main CPV code**

- 85121270 - Psychiatrist or psychologist services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Mental Health Clinical Board in Cardiff and Vale UHB plans to recommission the Service User and Carer Representation Service, which strengthens the voice of people with lived experience and their carers through co production, training, and involvement in service planning.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85121270 - Psychiatrist or psychologist services

#### **II.2.3) Place of performance**

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

#### **II.2.4) Description of the procurement**

The Service User and Carer Representation Service is a specialist third sector?led model

designed to strengthen the voice and influence of people with lived experience of mental health issues, and their carers, across Cardiff and the Vale of Glamorgan. The service provides structured opportunities for meaningful involvement in the planning and review of mental health services, alongside training, capacity building, information sharing and signposting. Operating within a context of rising demand and strong national expectations around co-production, the service plays an essential role in supporting recovery-focused, person-centred care. Delivery is typically undertaken by experienced local third sector organisations with strong community presence, though challenges such as workforce capacity and financial sustainability remain. Providers must demonstrate robust governance, accessibility, Welsh language compliance and high-quality engagement practice. Overall, this is a specialised and essential service area with growing demand and clear alignment to local and national mental health policy.

### **II.3) Estimated date of publication of contract notice**

4 March 2026

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section VI. Complementary information**

### **VI.3) Additional information**

This is a Provider Selection Regime Wales (PSR Wales) intended approach notice. The awarding of this contract is subject to the Health Services (Provider Selection Regime) (Wales) Regulations 2025. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015/Procurement Act 2023 do not apply to this award.

The award decision makers for this Contract will be the relevant people within the Health Board who manage the provision of care for Mental Health.

The intention is to utilise the Most Suitable Provider Process.

NOTE: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at [https://www.sell2wales.gov.wales/Search/Search\\_Switch.aspx?ID=161692](https://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=161692).

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