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Tender

701 - Landline & Mobile Telephony 4

Aston University

F02: Contract notice

Notice identifier: 2023/S 000-014697

Procurement identifier (OCID): ocds-h6vhtk-03ced0

Published 24 May 2023, 12:33am

Section I: Contracting authority

I.1) Name and addresses

Aston University

Aston Triangle

Birmingham

B4 7ET

Contact

Mrs Shirley O'Reilly

Email

s.a.oreilly@aston.ac.uk

Telephone

+44 1212044395

Country

United Kingdom

Region code

UKG31 - Birmingham

Internet address(es)

Main address

<http://www.aston.ac.uk>

Buyer's address

<http://www.aston.ac.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=b227375c-c2f8-ed11-8122-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=b227375c-c2f8-ed11-8122-005056b64545>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

701 - Landline & Mobile Telephony 4

Reference number

DN644744

II.1.2) Main CPV code

- 64200000 - Telecommunications services

II.1.3) Type of contract

Services

II.1.4) Short description

Aston University is going out to tender for the provision of mobile and telephony services as a combined offering, providing a scalable solution, providing flexibility and predictable costs. Mobile handsets are to be provided as part of the service offering. Landline requirements will include retention of existing ISDN lines and SIP lines.

Aston University is looking for a single contract covering all elements of telephone communications (excluding the university telephone system). By embarking on this procurement process the University wishes to identify suitable suppliers of both landline telephony and mobile communications, which is the best fit solution in terms of functional requirements and business system integration. Ideally the University would want to identify a Landline and Mobile Telephony service that not only meets all, or the key aspects of required functionality and service, but also is part of an integrated business system solution capable of meeting the broader financial, procurement and functionality.

The University is therefore seeking to contract with an organisation that must be able to provide a package solution (based on a shared bundle of minutes, texts and data), to meet the functional requirements of the University. The University wishes to enter into a single contract for the supply of goods and services. If suppliers are to propose to engage a third party to supply any of the elements, this arrangement must be covered by a formal subcontract agreement between the Tenderer and the third party (ies).

The contract will be for an initial 2 years with the option to extend for a further 2 years + 2 years.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

Objectives

- Reduced flat monthly cost to the University that has inclusive services
- Accurate management and billing information
- Pro-active Management
- Improved procurement process(e-procurement) / workflow (online)
- Workflow, Triggered Actions and Automated Alerts
- Scalable contract
- Achieve a service provision that aims to negate expected cost increases for Non-UK calls due to not being part of the EU.
- Sustainability and social value (local suppliers/graduate placements etc.)

o Bidders will be asked to support Aston students through the provision of placements, along with the requirement to sign up to NETpositive.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 October 2023

This contract is subject to renewal

Yes

Description of renewals

The initial contract period is for 2 years with the option to extend for a further 2x 2 year period, bringing the total contract period to 6 years. We will begin the re-procurement process in year 5 of 6, if the contract has been extended to its maximum term.

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: Yes

Description of options

Bidders must be able to meet the minimum the tender specification before submitting any variant bids.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

23 June 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

23 June 2023

Local time

12:00pm

Place

Aston University, Aston Triangle, Birmingham, B4 7ET

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: We will begin the re-procurement process in year 5 of 6, if the contract has been extended to its maximum term.

VI.4) Procedures for review

VI.4.1) Review body

Aston University

Aston Triangle

Birmingham

B4 7ET

Telephone

+44 1212043000

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Aston University

Aston Triangle

Birmingham

B4 7ET

Email

procurement@aston.ac.uk

Telephone

+44 1212043000

Country

United Kingdom