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Tender

## **701 - Landline & Mobile Telephony 4**

Aston University

F02: Contract notice

Notice identifier: 2023/S 000-014697

Procurement identifier (OCID): ocds-h6vhtk-03ced0

Published 24 May 2023, 12:33am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Aston University

Aston Triangle

Birmingham

B4 7ET

#### **Contact**

Mrs Shirley O'Reilly

#### **Email**

[s.a.oreilly@aston.ac.uk](mailto:s.a.oreilly@aston.ac.uk)

#### **Telephone**

+44 1212044395

#### **Country**

United Kingdom

**Region code**

UKG31 - Birmingham

**Internet address(es)**

Main address

<http://www.aston.ac.uk>

Buyer's address

<http://www.aston.ac.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=b227375c-c2f8-ed11-8122-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=b227375c-c2f8-ed11-8122-005056b64545>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

701 - Landline & Mobile Telephony 4

Reference number

DN644744

#### **II.1.2) Main CPV code**

- 64200000 - Telecommunications services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Aston University is going out to tender for the provision of mobile and telephony services as a combined offering, providing a scalable solution, providing flexibility and predictable costs. Mobile handsets are to be provided as part of the service offering. Landline requirements will include retention of existing ISDN lines and SIP lines.

Aston University is looking for a single contract covering all elements of telephone communications (excluding the university telephone system). By embarking on this procurement process the University wishes to identify suitable suppliers of both landline telephony and mobile communications, which is the best fit solution in terms of functional requirements and business system integration. Ideally the University would want to identify a Landline and Mobile Telephony service that not only meets all, or the key aspects of required functionality and service, but also is part of an integrated business system solution capable of meeting the broader financial, procurement and functionality.

The University is therefore seeking to contract with an organisation that must be able to provide a package solution (based on a shared bundle of minutes, texts and data), to meet the functional requirements of the University. The University wishes to enter into a single contract for the supply of goods and services. If suppliers are to propose to engage a third party to supply any of the elements, this arrangement must be covered by a formal subcontract agreement between the Tenderer and the third party (ies).

The contract will be for an initial 2 years with the option to extend for a further 2 years + 2 years.

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKG31 - Birmingham

### **II.2.4) Description of the procurement**

Objectives

- Reduced flat monthly cost to the University that has inclusive services
- Accurate management and billing information
- Pro-active Management
- Improved procurement process(e-procurement) / workflow (online)
- Workflow, Triggered Actions and Automated Alerts
- Scalable contract
- Achieve a service provision that aims to negate expected cost increases for Non-UK calls due to not being part of the EU.
- Sustainability and social value (local suppliers/graduate placements etc.)

o Bidders will be asked to support Aston students through the provision of placements, along with the requirement to sign up to NETpositive.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 October 2023

This contract is subject to renewal

Yes

Description of renewals

The initial contract period is for 2 years with the option to extend for a further 2x 2 year period, bringing the total contract period to 6 years. We will begin the re-procurement process in year 5 of 6, if the contract has been extended to its maximum term.

#### **II.2.10) Information about variants**

Variants will be accepted: Yes

#### **II.2.11) Information about options**

Options: Yes

Description of options

Bidders must be able to meet the minimum the tender specification before submitting any variant bids.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

23 June 2023

Local time

12:00pm

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

**IV.2.7) Conditions for opening of tenders**

Date

23 June 2023

Local time

12:00pm

Place

Aston University, Aston Triangle, Birmingham, B4 7ET

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**Section VI. Complementary information**

**VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: We will begin the re-procurement process in year 5 of 6, if the contract has been extended to its maximum term.

**VI.4) Procedures for review**

**VI.4.1) Review body**

Aston University

Aston Triangle

Birmingham

B4 7ET

Telephone

+44 1212043000

Country

United Kingdom

**VI.4.2) Body responsible for mediation procedures**

Aston University

Aston Triangle

Birmingham

B4 7ET

Email

[procurement@aston.ac.uk](mailto:procurement@aston.ac.uk)

Telephone

+44 1212043000

Country

United Kingdom