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Tender

## **Framework Agreement for the provision for Credu Training**

City & County of Swansea

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2024/S 000-014662

Procurement identifier (OCID): ocds-h6vhtk-0457e8

Published 8 May 2024, 12:33pm

The closing date and time has been changed to:

**10 June 2024, 12:00pm**

See the [change notice](#).

## **Section I: Contracting authority**

### **I.1) Name and addresses**

City & County of Swansea

Civic Centre

Swansea

SA1 3SN

### **Email**

[procurement@swansea.gov.uk](mailto:procurement@swansea.gov.uk)

**Telephone**

+44 1792637242

**Country**

United Kingdom

**NUTS code**

UKL18 - Swansea

**Internet address(es)**

Main address

<http://www.swansea.gov.uk/dobusiness>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0254](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0254)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://etenderwales.bravosolution.co.uk>

#### **I.4) Type of the contracting authority**

Regional or local authority

#### **I.5) Main activity**

General public services

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Framework Agreement for the provision for Credu Training

Reference number

CCS/23/417

#### II.1.2) Main CPV code

- 85320000 - Social services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

Framework agreement for young people aged between 11 to 18 years old who are failing to reach their full potential at school (at the greatest risk of becoming NEET). The framework will provide all schools and EOTAS settings involved in the Credu project to drawdown provision for pupils who are enrolled on the Credu project to reduce their risk of becoming NEET.

The UK Shared Prosperity Fund is a central pillar of the UK government's Levelling Up agenda and provides 2.6 billion across the UK, of funding for local investment by March 2025. The Credu project is funded by the UK Government through the UK Shared Prosperity Fund.”

“Mae Cronfa Ffyniant Gyffredin y DU yn un o golofnau canolog agenda Ffyniant Bro Llywodraeth y DU a bydd yn darparu 2.6 biliwn o gyllid i'w fuddsoddi'n lleol erbyn mis Mawrth 2025. Mae'r prosiect Credu yn cael ei gyllido gan Lywodraeth y DU drwy Gronfa Ffyniant Gyffredin y DU

#### II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

LOT 1B Catering and Hospitality

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 80200000 - Secondary education services
- 80340000 - Special education services
- 80310000 - Youth education services

### **II.2.3) Place of performance**

NUTS codes

- UKL18 - Swansea

### **II.2.4) Description of the procurement**

This would prepare youngsters for a career in the catering and hospitality sector. We would expect learners to develop their knowledge and understanding in a professional working environment. Areas such as cooking, catering, food safety, hospitality, entertainment

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

LOT 1C Computing and Digital Technology

Lot No

3

**II.2.2) Additional CPV code(s)**

- 80200000 - Secondary education services
- 80340000 - Special education services
- 80310000 - Youth education services

**II.2.3) Place of performance**

NUTS codes

- UKL18 - Swansea

**II.2.4) Description of the procurement**

This area would develop learners' skills for employment opportunities in the digital sector. Area such as IT, software, web development, coding, social media, digital marketing, consumer electronic products.

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2) Description****II.2.1) Title**

LOT 1D Engineering, Construction and Motor Vehicle

Lot No

4

**II.2.2) Additional CPV code(s)**

- 80200000 - Secondary education services
- 80340000 - Special education services

- 80310000 - Youth education services

### **II.2.3) Place of performance**

NUTS codes

- UKL18 - Swansea

### **II.2.4) Description of the procurement**

This is a vast area covering many pathways to prepare learners for careers in the engineering, construction and motor trade. Many different routes can be made available such as plumbing, brickwork, carpentry, painting and decorating, electrical installation, welding and fabrication, vehicle maintenance and repair.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

LOT 1E Hairdressing, Beauty and Holistics

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 80200000 - Secondary education services
- 80340000 - Special education services
- 80310000 - Youth education services

### **II.2.3) Place of performance**

NUTS codes

- UKL18 - Swansea

## **II.2.4) Description of the procurement**

This would include learning about hairdressing techniques, beauty and skincare techniques and/or techniques in holistic therapies and spa treatments. Areas such as hairdressing, beauty, cosmetic makeup, fashion, nail technology, spa and body treatments.

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

LOT 1F Health and Childcare

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 80200000 - Secondary education services
- 80340000 - Special education services
- 80310000 - Youth education services

### **II.2.3) Place of performance**

NUTS codes

- UKL18 - Swansea

## **II.2.4) Description of the procurement**

This would aim to develop a range of skills suitable for the growing demand in this area. Areas such as childcare, early years, healthcare, social work, community work, drug and alcohol awareness.

## **II.2.13) Information about European Union Funds**



The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

LOT 1G Music, Media and Performance

Lot No

7

### **II.2.2) Additional CPV code(s)**

- 80200000 - Secondary education services
- 80340000 - Special education services
- 80310000 - Youth education services

### **II.2.3) Place of performance**

NUTS codes

- UKL18 - Swansea

### **II.2.4) Description of the procurement**

This would aim to develop a learner's existing skills and introduce new opportunities in a specific field. Areas such as music, creative media, music performance, music technology, performing arts, production arts, dance

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

LOT 1H Sports, Fitness and Outdoor Pursuits

Lot No

8

## **II.2.2) Additional CPV code(s)**

- 80200000 - Secondary education services
- 80340000 - Special education services
- 80310000 - Youth education services

## **II.2.3) Place of performance**

NUTS codes

- UKL18 - Swansea

## **II.2.4) Description of the procurement**

This aims to develop an awareness of health and fitness whilst taking part in activities that could be delivered in or outside the classroom. Providers/Tenderers will be required to hold an AALA licence to deliver outdoor pursuits.

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

LOT 1I Travel and Tourism

Lot No

9

## **II.2.2) Additional CPV code(s)**

- 80200000 - Secondary education services

- 80340000 - Special education services
- 80310000 - Youth education services

### **II.2.3) Place of performance**

NUTS codes

- UKL18 - Swansea

### **II.2.4) Description of the procurement**

This would include developing the knowledge, understanding and skills needed for a career in the travel and tourism sector. Areas such as travel services, tourism services, air cabin crew, resort representatives.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

LOT 1J Land Based Studies

Lot No

10

### **II.2.2) Additional CPV code(s)**

- 80200000 - Secondary education services
- 80340000 - Special education services
- 80310000 - Youth education services

### **II.2.3) Place of performance**

NUTS codes

- UKL18 - Swansea

## **II.2.4) Description of the procurement**

This would explore opportunities in a specific vocational area through activities that would usually be delivered outside the classroom. Areas such as horticulture, garden design and maintenance, environmental construction, landscaping, sustainable food supplies

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

LOT 1K Animal Care

Lot No

11

### **II.2.2) Additional CPV code(s)**

- 80200000 - Secondary education services
- 80340000 - Special education services
- 80310000 - Youth education services

### **II.2.3) Place of performance**

NUTS codes

- UKL18 - Swansea

## **II.2.4) Description of the procurement**

This would give learners the opportunity to explore a career pathway in a rea they may have a specific interest in. Areas such as equine care, and caring for small animals.

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union

funds: No

## **II.2) Description**

### **II.2.1) Title**

LOT 1L Vocational Studies

Lot No

12

### **II.2.2) Additional CPV code(s)**

- 80200000 - Secondary education services
- 80340000 - Special education services
- 80310000 - Youth education services

### **II.2.3) Place of performance**

NUTS codes

- UKL18 - Swansea

### **II.2.4) Description of the procurement**

This would a mixed pathway covering more than one vocational area from any of the above options

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

LOT 2 Military Provision

Lot No

13

**II.2.2) Additional CPV code(s)**

- 80200000 - Secondary education services
- 80340000 - Special education services
- 80310000 - Youth education services

**II.2.3) Place of performance**

NUTS codes

- UKL18 - Swansea

**II.2.4) Description of the procurement**

As a means of supporting young people accessing the Credu Project, Swansea Council is specifically looking to source a provision that has a focus around careers/experience in the Military.

The majority of the pupils that will be accessing this provision demonstrate challenging behaviour in their education setting, confidence issues and have complex needs who have interest in practical activities. Whilst the provision will be delivered in a group setting, the ability to manage and meet the needs of individuals challenging behaviour and needs will be imperative.

These pupils have poor motivation and ambitions for the future so a provision that will engage the pupils in structured activities, which will help them to develop team-work, and communication skills: they need intensive support using engaging, hands-on, motivational activities. Guidance on appropriate behaviour, developing self-respect and respect for others, and reducing risk-taking behaviour is required. This provision must have Military focus.

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2) Description****II.2.1) Title**

LOT 3 Wellbeing/Building resilience programme

Lot No

14

### **II.2.2) Additional CPV code(s)**

- 80200000 - Secondary education services
- 80340000 - Special education services
- 80310000 - Youth education services

### **II.2.3) Place of performance**

NUTS codes

- UKL18 - Swansea

### **II.2.4) Description of the procurement**

Many young people who access the Credu Project face adversities in their lives and need to develop the ability to adapt well to change and difficulties. As a result of their personal circumstances pupils often demonstrate challenging behaviour, confidence issues and have complex needs.

We are looking for a provision that will offer additionally to statutory counselling services that can be delivered over a number of weeks. The provision must have a central focus on resilience and aim to build on areas the pupils can develop in order to achieve success in their future careers and life.

We would expect a programme to explore and develop key themes such as confidence, self-esteem, self-worth, self-belief, competence, competence, problem solving, support networks, security, and connections.

Providers/tenderers of this product lot will be required to be suitably qualified for Counselling and Psychotherapy (BACP) or equivalent accredited Counsellor or Counsellors that are working towards the accreditation, and are members of a professional body with experience of working with children and young people.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

LOT 4 Enterprise programme

Lot No

15

### **II.2.2) Additional CPV code(s)**

- 80200000 - Secondary education services
- 80340000 - Special education services
- 80310000 - Youth education services

### **II.2.3) Place of performance**

NUTS codes

- UKL18 - Swansea

### **II.2.4) Description of the procurement**

Employers often seek employees who have enterprise skills; however many pupils overlook the importance of these skills and fail to recognise or develop them in their education setting and the workplace. Young people who access the Credu programme may have challenging behaviour and complex needs but can thrive where they are allowed to be more enterprising in their approach to life, learning and their career pathway.

We are looking for specific provision that will develop the skills to show initiative and resourcefulness. The design of the programme and duration of the programme can be varied but must focus on skills and aim to develop key themes such as showing initiative, risk-taking, resilience, problem solving, creativity, lateral thinking, blue-sky thinking, innovation, imagination and determination.

### **II.2.13) Information about European Union Funds**



The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

LOT 5 One off projects/ workshops

Lot No

16

### **II.2.2) Additional CPV code(s)**

- 80200000 - Secondary education services
- 80340000 - Special education services
- 80310000 - Youth education services

### **II.2.3) Place of performance**

NUTS codes

- UKL18 - Swansea

### **II.2.4) Description of the procurement**

Many pupils who access the CREDU provision have become dis-engaged and may benefit from a number of projects or workshops that aim to re-engage them with their learning or possible career pathway. The projects themselves can be varied in nature and can be delivered over a number of weeks. A specific qualification is not expected but activities should be motivational and inspire young people in a particular area.

The options here are vast but could include themes such as health and fitness, sports, environmental awareness, STEM, music workshops, visual arts projects, circus skills, computing/ coding, arts and crafts, languages, a construction or engineering project.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

LOT 6 Innovation

Lot No

17

### **II.2.2) Additional CPV code(s)**

- 80200000 - Secondary education services
- 80340000 - Special education services
- 80310000 - Youth education services

### **II.2.3) Place of performance**

NUTS codes

- UKL18 - Swansea

### **II.2.4) Description of the procurement**

All companies awarded for product lots can be approached to develop bespoke programmes in collaboration with the requesting school or education setting. All providers will be required to complete Appendix D to list all the provision/courses they offer, to provide learners accessing this project a variety of provisions not specified in the Lots set out in this tender.

Maximum number of providers: All successful tenders for the above Lots (1-5) will be awarded a place on Lot 6.

**\*\*All providers will be expected to hold the necessary valid registrations and licences for the type of the provisions they are tendering for, some have been explicitly noted in the about product lots, but this is not a limited requirement.**

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

LOT 1A Arts, Crafts and Photography

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 80200000 - Secondary education services
- 80340000 - Special education services
- 80310000 - Youth education services

### **II.2.3) Place of performance**

NUTS codes

- UKL18 - Swansea

### **II.2.4) Description of the procurement**

This would include a wide range of areas where a practical and hands on approach is preferred by the learner. Areas such as printmaking, graphic design, textile design, photography, pottery, ceramics.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

Please see tender documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

Please see tender documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement**

The procurement involves the establishment of a framework agreement

#### **IV.1.11) Main features of the award procedure**

Please see tender documents

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Originally published as:

Date

7 June 2024

Local time

12:00pm

Changed to:

Date

10 June 2024

Local time

12:00pm

See the [change notice](#).

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English, Welsh

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## Section VI. Complementary information

### VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### VI.3) Additional information

Economic operators interested in submitting a tender can download the tender documents from the eTenderWales portal (<http://etenderwales.bravosolution.co.uk>) you will need to register with eTenderWales if you are not already registered. Please see below instructions on how to register.

1. Register your company on the eTenderWales portal (this is only required once):

- Navigate to the portal: <http://etenderwales.bravosolution.co.uk>
- Click the “Suppliers register here” link.
- Enter your correct business and user details.
- Note the username you chose and click “Save” when complete.
- You will shortly receive an e-mail with your unique password (please keep this secure).
- Agree to the terms and conditions and click “continue”.

2. Express an interest in the project:

- Login to the portal with your username/password.
- Click the “ITTs Open to All Suppliers” link (these are the ITTs open to any registered supplier).
- Click on the relevant ITT to access the content.
- Click the “Express Interest” button in the “Actions” box on the left-hand side of the page.
- This will move the ITT into your “My ITTs” page (this is a secure area reserved for your

projects only).

— Click on the ITT code. You can now access any attachments by clicking the “Settings and Buyer Attachments” in the “Actions” box.

### 3. Responding to the invitation to tender:

— You can now choose to “Reply” or “Reject” (please give a reason if rejecting).

— You can now use the “Messages” function to communicate with the buyer and seek any clarification.

— Note the deadline for completion, then follow the onscreen instructions to complete the ITT.

— There may be a mixture of online and offline actions for you to perform (there is detailed online help available).

If you require any further assistance use the online help. Alternatively, the BravoSolution helpdesk can be contacted (Monday to Friday, 8:00 to 18:00) on:

— E-mail: [help@bravosolution.co.uk](mailto:help@bravosolution.co.uk)

— Phone: +44 8003684850

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at [https://www.sell2wales.gov.wales/search/search\\_switch.aspx?ID=140749](https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=140749)

(WA Ref:140749)

The buyer considers that this contract is suitable for consortia.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

City & County of Swansea, Legal, Democratic Services & Business Intelligence

Civic Centre

Swansea

SA1 3SN

Email

[Procurement@swansea.gov.uk](mailto:Procurement@swansea.gov.uk)

Country

United Kingdom

Internet address

<https://www.swansea.gov.uk>

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The Council will incorporate a minimum 10 calendar day standstill period at the point information on the award of the contract is communicated to tenderers. This period will extend to 15 calendar days for communication by non-electronic means. Applicants who are unsuccessful shall be informed by the Council as soon as possible after the decision has been made. Should additional information be required it should be requested of the addressee in section I.1. If an appeal regarding the award of the contract has not been successfully resolved, The Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by breach of the rules to take action in the High Court (England, Wales, and Northern Ireland). Any such action must be brought promptly (generally within 30days). Where a contract has not been entered into, the Court may order



the setting aside of the award decision or order the Council to amend any document and may award damages. If the contract has been entered into the Court may, depending on the circumstances, award damages, make a declaration of ineffectiveness, order the Council to pay a civil financial penalty, and/or order that the duration of the contract be shortened. If a declaration of ineffectiveness is sought, any such action must be brought within 30 days where the Council has communicated the award of the contract and a summary of reasons to tenderers, or otherwise within 6 months. The purpose of the standstill period referred to above is to allow the parties to apply to the Courts to set aside the award decision before the contract is entered into.

#### **VI.4.4) Service from which information about the review procedure may be obtained**

City & County of Swansea, Legal, Democratic Services & Business Intelligence

Civic Centre

Swansea

SA1 3SN

Email

[Procurement@swansea.gov.uk](mailto:Procurement@swansea.gov.uk)

Country

United Kingdom

Internet address

<https://www.swansea.gov.uk>