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Tender

Troon Circular Bus Service

CalMac Ferries Limited

F02: Contract notice

Notice identifier: 2025/S 000-014645

Procurement identifier (OCID): ocds-h6vhtk-050195

Published 11 April 2025, 1:56pm

Section I: Contracting authority

I.1) Name and addresses

CalMac Ferries Limited

Ferry Terminal

Gourock

PA19 1QP

Contact

Alison Ure

Email

alison.ure@calmac.co.uk

Telephone

+44 01475650243

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.calmac.co.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10923

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.publictenderscotland.publiccontractsscotland.gov.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publictenderscotland.publiccontractsscotland.gov.uk/>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://www.publictenderscotland.publiccontractsscotland.gov.uk/>

I.4) Type of the contracting authority

Other type

Non Departmental Public Body

I.5) Main activity

Other activity

Ferry Operator

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Troon Circular Bus Service

Reference number

CSOP24-584

II.1.2) Main CPV code

- 60170000 - Hire of passenger transport vehicles with driver

II.1.3) Type of contract

Services

II.1.4) Short description

Troon Circular Bus Service

II.1.5) Estimated total value

Value excluding VAT: £2,735,200

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)
- 60170000 - Hire of passenger transport vehicles with driver
- 60130000 - Special-purpose road passenger-transport services

II.2.3) Place of performance

NUTS codes

- UKM94 - South Ayrshire

Main site or place of performance

Troon, Ayrshire, KA10 6HH

II.2.4) Description of the procurement

CalMac Ferries Ltd are looking for a suitably qualified and experienced Service Provider for a transport service during the temporary relocation of Ardrossan-Brodick ferry services to Troon as a result of the construction phase of the Ardrossan harbour re-development project, the provision of a shuttlebus service is required to enable travel interchange and connectivity between the port and local railway station.

It is a condition of the service that the shuttle bus will operate to the full CFL timetable. CFL expect the Service Provider to be fully aware of operational status of sailings and train arrivals to ensure passengers are met on arrival of sailings and trains.

Full details are available in Invitation to Tender document is available in PCS-T.

II.2.5) Award criteria

Quality criterion - Name: Technical & Quality / Weighting: 30

Price - Weighting: 70

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

Optional Extensions available of 2 x 12 months

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Please note it is a mandatory requirement that the Tenderer must have previous experience in delivering a bus service similar to CFL's requirement.

Please note it is a mandatory requirement that Tenderers provide copy of operators' licences.

Please note it is a mandatory requirement that Tenderers have relevant insurances.

Your bid will be rejected if it you cannot provide these mandatory requirements.

III.1.2) Economic and financial standing

List and brief description of selection criteria

The Bidder should provide its "general" and specific yearly turnover for previous three (3) financial years.

The bidder should confirm they already have or can commit to obtain, prior to the commencement of the contract, the levels of insurance cover:

Professional Risk Indemnity: 5,000,000 GBP

Employer's (Compulsory) Liability: 5,000,000 GBP

Public Liability: 5,000,000 GBP

Vehicle Insurance: 5,000,000 GBP

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

12 May 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

12 May 2025

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Please note it is a mandatory requirement that the Tenderer must have previous experience in delivering a bus service similar to CFL's requirement.

Please note it is a mandatory requirement that Tenderers provide copies of insurances and operators' licences.

The Invitation to Tender will be scored as follows:

Excellent (100) - Response is completely relevant and excellent overall. The response is comprehensive, unambiguous and demonstrates a thorough understanding of the requirement and provides details of how the requirement will be met in full.

Good (75) - Response is relevant and good. The response is sufficiently detailed to demonstrate a good understanding and provides details on how the requirement will be fulfilled.

Acceptable (50) - Response is relevant and acceptable. The response addresses a broad understanding of the requirement but may lack details on how the requirement will be fulfilled in certain areas.

Poor (25) - Response is partially relevant but generally poor. The response addresses some elements of the requirement but contains insufficient/limited detail or explanation to demonstrate how the requirement will be fulfilled.

Unacceptable (0) - Nil or inadequate response. Fails to demonstrate an ability to meet the requirement.

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 58165. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

A sub-contract clause has been included in this contract. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2363>

(SC Ref:790481)

VI.4) Procedures for review

VI.4.1) Review body

Greenock Sheriff Court

1 Nelson Street

Greenock

PA15 1TR

Email

greenock@scotcourts.gov.uk

Telephone

+44 1475787073

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Greenock Sheriff Court

1 Nelson Street

Greenock

PA15 1TR

Email

greenock@scotcourts.gov.uk

Telephone

+44 1475787073

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Greenock Sheriff Court

1 Nelson Street

Greenock

PA15 1TR

Email

greenock@scotcourts.gov.uk

Telephone

+44 1475787073

Country

United Kingdom