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Planning

## **Innovation Partnership - United Utilities Innovation Lab 4**

United Utilities Water Limited

F04: Periodic indicative notice – utilities

Periodic indicative notice only

Notice identifier: 2021/S 000-014626

Procurement identifier (OCID): ocids-h6vhtk-02c095

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### **Section I: Contracting entity**

#### **I.1) Name and addresses**

United Utilities Water Limited

Lingley Mere Business Park

Warrington

WA5 3LP

#### **Contact**

Michael Jones

#### **Email**

[michael.jones2@uuplc.co.uk](mailto:michael.jones2@uuplc.co.uk)

#### **Telephone**

+44 7384241361

#### **Country**

United Kingdom

**NUTS code**

UKD - North West (England)

**National registration number**

02366678

**Internet address(es)**

Main address

<http://www.unitedutilities.com>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/43984>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.6) Main activity**

Water

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Innovation Partnership - United Utilities Innovation Lab 4

Reference number

PRO004518

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The process will follow the innovation partnership procedure & is intended to encourage innovative businesses to help United Utilities tackle key efficiency, safety & customer challenges in innovative ways

APPROACH: Successful applicants will be co-located (where possible, subject to local Covid/travel restrictions) & work closely with UU to test, develop, improve & demonstrate their product/service in live customer environments - with opportunities for contractual relationships for further ongoing testing &/or roll-out.

The Company offers project managers & resources to design & run the best trial conditions for the best ideas – either a 12-week testing programme or different trial design. Each trial will accelerate & improve the chance for large-scale roll-out

Applicants will be invited to put forward proposals in the following key areas;

- Systems Thinking
- Low carbon & Natural Solutions
- Digitising the water & wastewater network
- Customer Service Excellence

- WildCard

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 34152000 - Training simulators
- 35113000 - Safety equipment
- 35113100 - Site-safety equipment
- 35125100 - Sensors
- 38421100 - Water meters
- 48326000 - Mapping software package
- 48326100 - Digital mapping system
- 48445000 - Customer Relation Management software package
- 48920000 - Office automation software package
- 48931000 - Training software package
- 71353200 - Dimensional surveying services
- 71631430 - Leak-testing services
- 71700000 - Monitoring and control services
- 72000000 - IT services: consulting, software development, Internet and support
- 72212326 - Mapping software development services
- 72212460 - Analytical, scientific, mathematical or forecasting software development services
- 72212461 - Analytical or scientific software development services
- 72222300 - Information technology services
- 98330000 - Physical well-being services

### **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)

#### **II.2.4) Description of the procurement**

United Utilities want to tackle our key business challenges so we can provide better, more cost effective services for customers. That means building relationships with businesses who share our vision, ambition and appetite for innovation.

The Innovation Lab 4 programme will be run in collaboration with corporate innovation specialist L Marks and successful applicants will be mentored by senior United Utilities business leaders and get access to test and demonstrate your product/service in live customer environments. Businesses will be invited to put forward proposals in the following key areas:

- Systems Thinking
- Low carbon and Natural Solutions,
- Digitising the water & wastewater network
- Customer Service Excellence
- Wild Card.

All proposals must be in line with our business principles.

More information about this opportunity can be found at the following address  
[www.unitedutilities.com/innovation](http://www.unitedutilities.com/innovation)

#### **II.3) Estimated date of publication of contract notice**

27 July 2021

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section VI. Complementary information**

### **VI.3) Additional information**

UU will be working with L Marks in the delivery of this procurement process. Documents including a step-by-step guide and how to use the Portal have been included within the documents folder and more information can be found on the website at [www.unitedutilities.com/innovation](http://www.unitedutilities.com/innovation).