This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/014626-2021">https://www.find-tender.service.gov.uk/Notice/014626-2021</a>

**Planning** 

# **Innovation Partnership - United Utilities Innovation Lab 4**

United Utilities Water Limited

F04: Periodic indicative notice – utilities

Periodic indicative notice only

Notice identifier: 2021/S 000-014626

Procurement identifier (OCID): ocds-h6vhtk-02c095

Published 27 June 2021, 8:36pm

# **Section I: Contracting entity**

# I.1) Name and addresses

United Utilities Water Limited

Lingley Mere Business Park

Warrington

WA5 3LP

### Contact

Michael Jones

#### **Email**

michael.jones2@uuplc.co.uk

## **Telephone**

+44 7384241361

### Country

**United Kingdom** 

**NUTS** code

UKD - North West (England)

National registration number

02366678

Internet address(es)

Main address

http://www.unitedutilities.com

Buyer's address

https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/43984

# I.3) Communication

Additional information can be obtained from the above-mentioned address

# I.6) Main activity

Water

# **Section II: Object**

# II.1) Scope of the procurement

## II.1.1) Title

Innovation Partnership - United Utilities Innovation Lab 4

Reference number

PRO004518

### II.1.2) Main CPV code

• 48000000 - Software package and information systems

## II.1.3) Type of contract

Supplies

### II.1.4) Short description

The process will follow the innovation partnership procedure & is intended to encourage innovative businesses to help United Utilities tackle key efficiency, safety & customer challenges in innovative ways

APPROACH: Successful applicants will be co-located (where possible, subject to local Covid/travel restrictions) & work closely with UU to test, develop, improve & demonstrate their product/service in live customer environments - with opportunities for contractual relationships for further ongoing testing &/or roll-out.

The Company offers project managers & resources to design & run the best trial conditions for the best ideas – either a 12-week testing programme or different trial design. Each trial will accelerate & improve the chance for large-scale roll-out

Applicants will be invited to put forward proposals in the following key areas;

- -Systems Thinking
- -Low carbon & Natural Solutions
- -Digitising the water & wastewater network
- -Customer Service Excellence

#### - WildCard

### II.1.6) Information about lots

This contract is divided into lots: No

## II.2) Description

## II.2.2) Additional CPV code(s)

- 34152000 Training simulators
- 35113000 Safety equipment
- 35113100 Site-safety equipment
- 35125100 Sensors
- 38421100 Water meters
- 48326000 Mapping software package
- 48326100 Digital mapping system
- 48445000 Customer Relation Management software package
- 48920000 Office automation software package
- 48931000 Training software package
- 71353200 Dimensional surveying services
- 71631430 Leak-testing services
- 71700000 Monitoring and control services
- 72000000 IT services: consulting, software development, Internet and support
- 72212326 Mapping software development services
- 72212460 Analytical, scientific, mathematical or forecasting software development services
- 72212461 Analytical or scientific software development services
- 72222300 Information technology services
- 98330000 Physical well-being services

## II.2.3) Place of performance

#### **NUTS** codes

• UKD - North West (England)

## II.2.4) Description of the procurement

United Utilities want to tackle our key business challenges so we can provide better, more cost effective services for customers. That means building relationships with businesses who share our vision, ambition and appetite for innovation.

The Innovation Lab 4 programme will be run in collaboration with corporate innovation specialist L Marks and successful applicants will be mentored by senior United Utilities business leaders and get access to test and demonstrate your product/service in live customer environments. Businesses will be invited to put forward proposals in the following key areas:

- Systems Thinking
- Low carbon and Natural Solutions,
- Digitising the water & wastewater network
- Customer Service Excellence
- Wild Card.

All proposals must be in line with our business principles.

More information about this opportunity can be found at the following address www.unitedutilities.com/innovation

# II.3) Estimated date of publication of contract notice

27 July 2021

# Section IV. Procedure

# **IV.1) Description**

## IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

# **Section VI. Complementary information**

# VI.3) Additional information

UU will be working with L Marks in the delivery of this procurement process. Documents including a step-by-step guide and how to use the Portal have been included within the documents folder and more information can be found on the website at <a href="https://www.unitedutilities.com/innovation">www.unitedutilities.com/innovation</a>.