

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/014617-2022>

Contract

## **Accelerating Service Blueprints and Service Design**

NS&I

F03: Contract award notice

Notice identifier: 2022/S 000-014617

Procurement identifier (OCID): ocds-h6vhtk-033fbf

Published 25 May 2022, 11:49am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NS&I

London

SW1V 2QX

#### **Email**

[malcolm.edwards@nsandi.com](mailto:malcolm.edwards@nsandi.com)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

#### **Internet address(es)**

Main address

<https://nsandi-corporate.com/>

#### **I.4) Type of the contracting authority**

Body governed by public law

#### **I.5) Main activity**

Economic and financial affairs

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Accelerating Service Blueprints and Service Design

Reference number

21-F-13

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

National Savings and Investments (NS&I) requires support from an agency for 3 - 6 months to create a full suite of validated and robust Service Blueprints.

Further details on the opportunity are available here:

<https://www.digitalmarketplace.service.gov.uk/digital-outcomes-and-specialists/opportunities/16587>

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £238,297.50

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

NS&I requires support from an agency for 3 - 6 months to create a full suite of validated and robust Service Blueprints.

Throughout the contract, the supplier is expected to collaborate with the NS&I Service Designer (pending recruitment) to produce the blueprints.

At the end of the contract, we require a full set of blueprints to be delivered and all materials and knowledge to be handed over to NS&I.

This is required in order to assist NS&I in the next phase of its Digital Journey.

The opportunity was advertised on the CCS Digital Marketplace website on 07/02/2022.

#### **II.2.5) Award criteria**

Cost criterion - Name: Technical / Weighting: 70%

Cost criterion - Name: Cultural fit / Weighting: 10%

Cost criterion - Name: Price / Weighting: 20%

#### **II.2.11) Information about options**

Options: Yes

Description of options

One month extension available.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 197-478606](#)

---

## **Section V. Award of contract**

### **Contract No**

21-F-13

### **Title**

Accelerating Service Blueprints and Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

17 May 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Rainmaker Solutions Ltd

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £238,297.50

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

National Savings and Investments

London

Country

United Kingdom