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Contract

Accelerating Service Blueprints and Service Design

NS&I

F03: Contract award notice

Notice identifier: 2022/S 000-014617

Procurement identifier (OCID): ocds-h6vhtk-033fbf

Published 25 May 2022, 11:49am

Section I: Contracting authority

I.1) Name and addresses

NS&I

London

SW1V 2QX

Email

malcolm.edwards@nsandi.com

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://nsandi-corporate.com/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Economic and financial affairs

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Accelerating Service Blueprints and Service Design

Reference number

21-F-13

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

National Savings and Investments (NS&I) requires support from an agency for 3 - 6 months to create a full suite of validated and robust Service Blueprints.

Further details on the opportunity are available here:

<https://www.digitalmarketplace.service.gov.uk/digital-outcomes-and-specialists/opportunities/16587>

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £238,297.50

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

NS&I requires support from an agency for 3 - 6 months to create a full suite of validated and robust Service Blueprints.

Throughout the contract, the supplier is expected to collaborate with the NS&I Service Designer (pending recruitment) to produce the blueprints.

At the end of the contract, we require a full set of blueprints to be delivered and all materials and knowledge to be handed over to NS&I.

This is required in order to assist NS&I in the next phase of its Digital Journey.

The opportunity was advertised on the CCS Digital Marketplace website on 07/02/2022.

II.2.5) Award criteria

Cost criterion - Name: Technical / Weighting: 70%

Cost criterion - Name: Cultural fit / Weighting: 10%

Cost criterion - Name: Price / Weighting: 20%

II.2.11) Information about options

Options: Yes

Description of options

One month extension available.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 197-478606](#)

Section V. Award of contract

Contract No

21-F-13

Title

Accelerating Service Blueprints and Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 May 2022

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Rainmaker Solutions Ltd

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £238,297.50

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

National Savings and Investments

London

Country

United Kingdom