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Tender

Community Safety Multi-Agency Case Management System

Lincolnshire County Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-014604

Procurement identifier (OCID): ocds-h6vhtk-050175 ([view related notices](#))

Published 11 April 2025, 1:16pm

Scope

Reference

PL23/090

Description

The Safer Lincolnshire Partnership (SLP) is a strategic multi-agency group set up to tackle countywide community safety issues. The SLP also supports the work of the Lincolnshire Domestic Abuse Partnership (LDAP) to tackle domestic abuse and support victims, survivors and children across the county.

This procurement is for a cloud hosted case management system to support and coordinate a partnership of community safety related agencies, tackling Anti-Social Behaviour and Domestic Abuse.

Total value (estimated)

- £457,000 excluding VAT

- £548,400 including VAT

Above the relevant threshold

Contract dates (estimated)

- 30 June 2025 to 30 June 2029
- Possible extension to 30 June 2031
- 6 years, 1 day

Description of possible extension:

The Contract will run for an initial period of 4 years, there will be an option for the Council to extend the Contract by 2 periods of up to 1 year.

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Submission

Enquiry deadline

23 April 2025, 5:00pm

Tender submission deadline

7 May 2025, 5:00pm

Submission address and any special instructions

The procurement will be run on ProContract.

<https://procontract.due-north.com/>

ProContract reference is DN770738

Procurement title is Community Safety Multi-Agency Case Management System

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

4 June 2025

Award criteria

| Name | Type | Weighting |
|--------------------------------|---------|-----------|
| Quality of delivery of service | Quality | 70% |
| Price of delivery of service | Price | 30% |

Other information

Applicable trade agreements

- Comprehensive and Progressive Agreement for Trans-Pacific Partnership (CPTPP)
- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Justification for not publishing a preliminary market engagement notice

Market engagement was conducted under PCR2015. Summary included with procurement documentation.

Contracting authority

Lincolnshire County Council

- Public Procurement Organisation Number: PGRB-3736-CHZN

Orchard House, Orchard Street

Lincoln

LN1 1BA

United Kingdom

Contact name: Mr Andrew Webster

Telephone: +44 1522

Email: Procurement.Lincolnshire@lincolnshire.gov.uk

Website: <https://www.lincolnshire.gov.uk>

Region: UKF30 - Lincolnshire

Organisation type: Public authority - sub-central government