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Tender

SAP Support and Maintenance

City of Bradford Metropolitan District Council

F02: Contract notice

Notice identifier: 2022/S 000-014595

Procurement identifier (OCID): ocds-h6vhtk-033fa9

Published 25 May 2022, 9:42am

Section I: Contracting authority

I.1) Name and addresses

City of Bradford Metropolitan District Council

Britannia House, Hall Ings

Bradford

BD1 1HX

Contact

Catherine Mullins

Email

catherine.mullins@bradford.gov.uk

Country

United Kingdom

NUTS code

UKE - Yorkshire and the Humber

National registration number

180808262

Internet address(es)

Main address

<https://www.bradford.gov.uk/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/103277>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=46880&B=UK

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=46880&B=UK

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SAP Support and Maintenance

Reference number

53124

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

City of Bradford Metropolitan District Council (the Council) is seeking to appoint a suitably experienced and qualified Provider (the Provider) to deliver a comprehensive SAP Support and Maintenance service. The Council is not looking to replace its existing SAP system at this time, but is looking at the options to move to S4Hana/SAP cloud offering/any other SAP cloud option before the current version of SAP EEC6 is no longer under support by SAP.

The Council requires a Provider who is capable of providing a complete SAP support service. This service will be dependent on close coordination with Council IT Services who provide level 1 and level 2 support for SAP. The Provider will also need to work closely and collaborate with the Council's future strategic partner to support the move to a cloud solution.

The proposed contract will be for an initial duration of two (2) years with a possible three (3) twelve (12) month extensions.

II.1.5) Estimated total value

Value excluding VAT: £360,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKE - Yorkshire and the Humber

II.2.4) Description of the procurement

City of Bradford Metropolitan District Council (the Council) is seeking to appoint a suitably experienced and qualified Provider (the Provider) to deliver a comprehensive SAP Support and Maintenance service. The Council is not looking to replace its existing SAP system at this time, but is looking at the options to move to S4Hana/SAP cloud offering/any other SAP cloud option before the current version of SAP EEC6 is no longer under support by SAP.

The Council requires a Provider who is capable of providing a complete SAP support service. This service will be dependent on close coordination with Council IT Services who provide level 1 and level 2 support for SAP. The Provider will also need to work closely and collaborate with the Council's future strategic partner to support the move to a cloud solution.

The proposed contract will be for an initial duration of two (2) years with a possible three (3) twelve (12) month extensions. The Council reserves the right to amend the scope of the support requirement for the extension periods.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £360,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

This contract is subject to renewal

Yes

Description of renewals

3 x 12 month extensions available

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

27 June 2022

Local time

1:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

27 June 2022

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

City of Bradford Metropolitan District Council

1st Floor, Britannia House, Hall Ings

Bradford

BD1 1HX

Country

United Kingdom

Internet address

<https://www.bradford.gov.uk/>

VI.4.2) Body responsible for mediation procedures

City of Bradford MDC

City Hall

Bradford

BD1 1HY

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

City of Bradford MDC

Bradford

BD1 1HY

Country

United Kingdom