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Contract

## **Specialist Resources required to expedite the Microsoft Office 365 Roll Out**

Digital Health and Care Wales ("DHCW")

F20: Modification notice

Notice identifier: 2021/S 000-014577

Procurement identifier (OCID): ocds-h6vhtk-02c064

Published 25 June 2021, 4:05pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Digital Health and Care Wales ("DHCW")

21 Cowbridge Road East

Cardiff

CF11 9AD

#### **Email**

[laura.panes@wales.nhs.uk](mailto:laura.panes@wales.nhs.uk)

#### **Telephone**

+44 2920502109

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.procurement.wales.nhs.uk>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0221](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221)

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Specialist Resources required to expedite the Microsoft Office 365 Roll Out

Reference number

P642.06

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Across sites within the NHS in Wales

#### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

The scope of the procurement was to provision a team of specialist resources to expedite the rollout of Office365 and to undertake other technical work required. The objective was to make working from home using Office365 for NHS Trust staff across Wales resilient as the effects of COVID-19 developed. By adopting this approach a resilient service was provided to those working from home to undertake their daily activities. Other aspects of the solution to be rolled out included applications to manage communication to all staff in relation to latest news on COVID-19, a self-diagnosis tool to ease pressure on NHS Wales and Frequently asked questions.

#### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

12

In the case of framework agreements, provide justification for any duration exceeding 4 years

N/A

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Contract award notice concerning this contract**

Notice number: [2020/S 080-189773](#)

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## **Section V. Award of contract/concession**

### **Contract No**

P642.06

## **Title**

Specialist Resources required to expedite the Microsoft Office 365 Roll Out

## **V.2) Award of contract/concession**

### **V.2.1) Date of conclusion of the contract/concession award decision:**

30 April 2020

### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor/concessionaire**

RedCortex Limited

5th Floor, Trafalgar House, 5 Fitzalan Place

Cardiff

CF24 0ED

Email

[martyn.mathews@redcortex.co.uk](mailto:martyn.mathews@redcortex.co.uk)

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

### **V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £1,436,725

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(WA Ref:111676)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **VII.1.3) Place of performance**

NUTS code

- UK - United Kingdom

Main site or place of performance

Across sites within the NHS in Wales

**VII.1.4) Description of the procurement:**

DHCW is seeking to exercise a further two (2) month extension, beyond the intended contract term. The programme has been successful in enabling the O365 nationally but there are several key deliverables, from a technical and product requirement perspective, that need to be delivered.

**VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

2

In the case of framework agreements, provide justification for any duration exceeding 4 years:

N/A

**VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£295,700

**VII.1.7) Name and address of the contractor/concessionaire**

RedCortex Limited

5th Floor, Trafalgar House, 5 Fitzalan Place

Cardiff

CF24 0ED

Email

[martyn.mathews@redcortex.co.uk](mailto:martyn.mathews@redcortex.co.uk)

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Extension of contract term for two (2) months to 31st July 2021

### **VII.2.2) Reasons for modification**

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

The programme has been successful in enabling the O365 nationally but there are several key deliverables, from a technical and product requirement perspective, that can be delivered with the provision of additional resources, i.e. achieve “Good Security Posture”, which is the minimum level of configuration that should be met for organisations purchasing E3 licences. The additional support is expected to be completed by 31 July 2021, at the latest and will allow the O365 Programme to complete the technical functionality as well as demonstrate the full product benefits, including the office communicator and future application innovations.

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £1,536,725

Total contract value after the modifications

Value excluding VAT: £1,832,425