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Tender

Subsidence Claims Handling Services For the London and Quadrant Insurable Risk and Resilience Team

London and Quadrant Housing Trust

F02: Contract notice

Notice identifier: 2024/S 000-014559

Procurement identifier (OCID): ocds-h6vhtk-0457b1

Published 7 May 2024, 4:18pm

Section I: Contracting authority

I.1) Name and addresses

London and Quadrant Housing Trust

29 – 35 West Ham Lane

Stratford

E15 4PH

Contact

Procurement

Email

p6@lqgroup.org.uk

Country

United Kingdom

NUTS code

UKI41 - Hackney and Newham

Internet address(es)

Main address

<https://www.lqgroup.org.uk>

Buyer's address

<https://www.in-tendhost.co.uk/lqsupplychainmanagement.aspx/Home>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.in-tendhost.co.uk/lqsupplychainmanagement.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Other type

Housing Association

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Subsidence Claims Handling Services For the London and Quadrant Insurable Risk and Resilience Team

Reference number

Head Office 00001720

II.1.2) Main CPV code

- 66515200 - Property insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

London and Quadrant intends to award a contract to a single supplier for engineering led subsidence claims handling services under its self-insured programme for 5 years starting on 1st July 2024 with with the option of x2 extensions 12 months each . Case handling services will involve dealing with cases from initial notification to completion, including management of the repair process utilising the services of contractors from London and Quadrant's panel of approved contractors (we will agree a list of such contractors with the selected service provider).

II.1.5) Estimated total value

Value excluding VAT: £1,100,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 66515000 - Damage or loss insurance services

II.2.3) Place of performance

NUTS codes

- UKI41 - Hackney and Newham

II.2.4) Description of the procurement

L&Q intends to invite tenders to provide a single supplier engineering led subsidence claims handling service under its self-insured programme. Case handling services will involve dealing with cases from initial notification to completion, including management of the repair process utilising the services of contractors from L&Q's panel of approved contractors (we will agree a list of such contractors with the selected service provider). The service provider shall be required to select contractors to bid for the repair works from the approved list and abide to the Schedule of Services.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Every 5 years.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

n/a

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

7 June 2024

Local time

11:59pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

7 June 2024

Local time

12:00am

Place

Online

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice London

London

Country

United Kingdom