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Contract

## **Provision of Technology Enabled Care Alarm Receiving Service**

Renfrewshire Council

F03: Contract award notice

Notice identifier: 2024/S 000-014532

Procurement identifier (OCID): ocids-h6vhtk-04494f

Published 7 May 2024, 3:09pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Renfrewshire Council

Renfrewshire House, Cotton Street

Paisley

PA1 1JB

#### **Email**

[alexandra.donaldson@renfrewshire.gov.uk](mailto:alexandra.donaldson@renfrewshire.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

#### **Internet address(es)**

Main address

<http://www.renfrewshire.gov.uk>

Buyer's address

[http://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00400](http://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00400)

#### **I.4) Type of the contracting authority**

Regional or local authority

#### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of Technology Enabled Care Alarm Receiving Service

Reference number

RC-CPU-23-328

#### **II.1.2) Main CPV code**

- 79711000 - Alarm-monitoring services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The contract is for a Technology Enabled Care Alarm Receiving Service which will be available to Service Users living within the Renfrewshire area who are in receipt of the Technology Enabled Care Service (TECS).

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79711000 - Alarm-monitoring services
- 85300000 - Social work and related services
- 98000000 - Other community, social and personal services

#### **II.2.3) Place of performance**

NUTS codes

- UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

Main site or place of performance

Renfrewshire area.

#### **II.2.4) Description of the procurement**

Renfrewshire Council, on behalf of Renfrewshire Health and Social Care Partnership is seeking a Provider to provide, monitor, manage and operate a Technology Enabled Care Alarm Receiving Service which will be available to Service Users living within the Renfrewshire area who are in receipt of the Technology Enabled Care Service (TECS).

Further information is contained within the Invitation to Tender documentation.

#### **II.2.5) Award criteria**

Quality criterion - Name: Service Provision / Weighting: 17

Quality criterion - Name: Quality Assurance / Weighting: 10

Quality criterion - Name: Service Transfer and Exit / Weighting: 7

Quality criterion - Name: Technology / Weighting: 16

Quality criterion - Name: Community Benefits / Weighting: 5

Quality criterion - Name: Fair Work First / Weighting: 5

Cost criterion - Name: Price / Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-008459](#)

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## **Section V. Award of contract**

### **Contract No**

RC-CPU-23-328

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Tenderers are required to comply with the following:

- Specification;
- General Terms and Conditions of Contract;
- Special Conditions;
- Data Processing Agreement document.
- Cyber Security

Tenderers must complete, sign and upload the following documentation (as contained within the Supplier attachment area on PCS\_T) with their tender submission:

- Tender Declaration Certificate;
- Equalities Questionnaire;
- Equalities Declaration;
- Tender Compliance Certificate;
- Prompt Payment Certificate;
- No Collusion Certificate;
- List of Domestic Sub-Contractors;
- H&S Questionnaire;
- Cloud Security Principles RC-CSPQ Response Form;
- Hosting Service IT Questionnaire;

Please note that all documents must be signed by an authorised signatory.

Request for Information:

Evidence of your company's insurance certificates detailing the required level of insurance's as per the levels stated within this Contract Notice and as detailed within the Invitation to Tender documentation must be uploaded within the general attachments area in Public Contract Scotland Tender Portal upon request by the Council.

Any contract awarded as a result of this tender exercise will be subject to Scots Law and the exclusive jurisdiction of the Scottish Courts.

(SC Ref:765991)

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

See VI.4.3 below

See VI.4.3 Below

Country

United Kingdom

Internet address

<http://www.renfrewshire.gov.uk>

### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

An economic operator that suffers or risks suffering, loss or damage attributable to breach of duty under the Public Contracts (Scotland) Regulations 2015 (SSI 2015/446, as amended) may bring proceedings in the Sheriff Court or the Court of Session in accordance with Regulation 88 of the 2015 Regulations.