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Tender

Community Front Room Provision

Dorset HealthCare University NHS Foundation Trust

F02: Contract notice

Notice identifier: 2025/S 000-014523

Procurement identifier (OCID): ocds-h6vhtk-04e319

Published 11 April 2025, 11:22am

Section I: Contracting authority

I.1) Name and addresses

Dorset HealthCare University NHS Foundation Trust

Sentinel House, 4-6 Nuffield Road

Poole

BH17 0RB

Contact

Rebecca Moore

Email

rebecca.moore28@nhs.net

Telephone

+44 1202277277

Country

United Kingdom

Region code

UKK2 - Dorset and Somerset

Internet address(es)

Main address

<https://www.dorsethealthcare.nhs.uk/>

Buyer's address

<https://www.dorsethealthcare.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Community Front Room Provision

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Dorset Healthcare is looking for qualified providers to submit tenders for the provision of five so-called “Community Front Rooms” (CFRs) across the county of Dorset. The CFRs have been running for approximately 5 years and provide a valuable local service in the provision of face-to-face ‘crisis’ out of hours mental health support, to adults 18+ in a self-defined mental health crisis. The model focusses on building community supports and assets, signposting and advice, with an ethos of lived experience and peer support as central. The CFRs ensure that rural populations have fair access to such support, with four of the CFRs to be situated in rural Dorset locations: Dorchester or Weymouth, North Dorset, Bridport, Purbeck/North Poole. This then complements what is available in more urban parts of the county. One of the five CFRs will also be provided to Bournemouth University Students.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description**II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

Dorset Healthcare is looking for qualified providers to submit tenders for the provision of five so-called “Community Front Rooms” (CFRs) across the county of Dorset. The CFRs have been running for approximately 5 years and provide a valuable local service in the provision of face-to-face ‘crisis’ out of hours mental health support, to adults 18+ in a self-defined mental health crisis. The model focusses on building community supports and assets, signposting and advice, with an ethos of lived experience and peer support as

central. The CFRs ensure that rural populations have fair access to such support, with four of the CFRs to be situated in rural Dorset locations: Dorchester or Weymouth, North Dorset, Bridport, Purbeck/North Poole. This then complements what is available in more urban parts of the county. One of the five CFRs will also be provided to Bournemouth University Students.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £2,666,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

This contract can be extended by up to 24 months by mutual agreement.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-005525](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

12 May 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

12 May 2025

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Trust will incorporate a mandatory 10 day standstill period before any contract is awarded.

VI.4.4) Service from which information about the review procedure may be obtained

Dorset HealthCare University NHS Foundation Trust

Sentinel House, 4-6 Nuffield Road

Poole

BH17 0RB

Country

United Kingdom

Internet address

<https://www.dorsethealthcare.nhs.uk/>