

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/014523-2025>

Tender

## Community Front Room Provision

Dorset HealthCare University NHS Foundation Trust

F02: Contract notice

Notice identifier: 2025/S 000-014523

Procurement identifier (OCID): ocds-h6vhtk-04e319

Published 11 April 2025, 11:22am

### Section I: Contracting authority

#### I.1) Name and addresses

Dorset HealthCare University NHS Foundation Trust

Sentinel House, 4-6 Nuffield Road

Poole

BH17 0RB

#### Contact

Rebecca Moore

#### Email

[rebecca.moore28@nhs.net](mailto:rebecca.moore28@nhs.net)

#### Telephone

+44 1202277277

#### Country

United Kingdom

**Region code**

UKK2 - Dorset and Somerset

**Internet address(es)**

Main address

<https://www.dorsethealthcare.nhs.uk/>

Buyer's address

<https://www.dorsethealthcare.nhs.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

National or federal Agency/Office

**I.5) Main activity**

Health

---

**Section II: Object**

**II.1) Scope of the procurement**

## **II.1.1) Title**

Community Front Room Provision

## **II.1.2) Main CPV code**

- 85000000 - Health and social work services

## **II.1.3) Type of contract**

Services

## **II.1.4) Short description**

Dorset Healthcare is looking for qualified providers to submit tenders for the provision of five so-called “Community Front Rooms” (CFRs) across the county of Dorset. The CFRs have been running for approximately 5 years and provide a valuable local service in the provision of face-to-face ‘crisis’ out of hours mental health support, to adults 18+ in a self-defined mental health crisis. The model focusses on building community supports and assets, signposting and advice, with an ethos of lived experience and peer support as central. The CFRs ensure that rural populations have fair access to such support, with four of the CFRs to be situated in rural Dorset locations: Dorchester or Weymouth, North Dorset, Bridport, Purbeck/North Poole. This then complements what is available in more urban parts of the county. One of the five CFRs will also be provided to Bournemouth University Students.

## **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

### **II.2.4) Description of the procurement**

Dorset Healthcare is looking for qualified providers to submit tenders for the provision of five so-called “Community Front Rooms” (CFRs) across the county of Dorset. The CFRs have been running for approximately 5 years and provide a valuable local service in the provision of face-to-face ‘crisis’ out of hours mental health support, to adults 18+ in a self-defined mental health crisis. The model focusses on building community supports and assets, signposting and advice, with an ethos of lived experience and peer support as

central. The CFRs ensure that rural populations have fair access to such support, with four of the CFRs to be situated in rural Dorset locations: Dorchester or Weymouth, North Dorset, Bridport, Purbeck/North Poole. This then complements what is available in more urban parts of the county. One of the five CFRs will also be provided to Bournemouth University Students.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £2,666,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

This contract can be extended by up to 24 months by mutual agreement.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-005525](#)

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Date

12 May 2025

Local time

12:00pm

#### IV.2.4) Languages in which tenders or requests to participate may be submitted

English

#### IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

#### IV.2.7) Conditions for opening of tenders

Date

12 May 2025

Local time

12:00pm

---

## Section VI. Complementary information

### VI.1) Information about recurrence

This is a recurrent procurement: No

### VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

### VI.4) Procedures for review

#### VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

#### VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Trust will incorporate a mandatory 10 day standstill period before any contract is awarded.

#### VI.4.4) Service from which information about the review procedure may be obtained

Dorset HealthCare University NHS Foundation Trust

Sentinel House, 4-6 Nuffield Road

Poole

BH17 0RB

Country

United Kingdom

Internet address

<https://www.dorsethealthcare.nhs.uk/>