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Award

Soft Facilities Management Tender - Stansted Airport

MAG AIRPORT LIMITED

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-014518

Procurement identifier (OCID): ocds-h6vhtk-056a5f ([view related notices](#))

Published 17 February 2026, 5:08pm

Scope

Description

The current Soft FM Services at Stansted Airport is reaching natural expiry.

Soft Facilities Management Services are essential for the day-to-day operation of the airport, maintaining health and safety across the airport, and remaining environmentally compliant whilst having a large impact on the image of Stansted Airport.

Suppliers will need to provide consumables, materials and services at short notice to meet Stansted Airport's SLAs, therefore having robust contracts in place with Suppliers who have experience in providing these services is vital, while giving Stansted Airport certainty over consumables, labour, maintenance and servicing costs.

This Procurement supports MAG's strategic objective of consolidating its supplier list and obtaining an optimum number of suppliers for all goods and services, whilst developing strong partnerships with suppliers as well as ensuring Continuous Improvement in all areas.

Lot 1. Cleaning Consumables

Description

Including, but not limited to the provision of:

- Toilet paper
 - Chemicals
 - Hand and body wash
 - Surface cleaner
 - Brooms
 - Floor pads
 - Graffiti remover
 - Washing up liquid
 - Rubber gloves
 - Soap
 - Cloths
-

Lot 2. Washroom Services

Description

Washroom Services including feminine hygiene and nappy bin services.

Lot 3. High Level Cleaning

Description

Including, but not limited to the High Level Cleaning of:

- All external glazing outside only and high level glass to internal and both sides of canopy roof.
 - Exterior facades of Ticket Office and Waiting Room Building above Glazing height.
 - Exterior glazing of Ticket Office and Waiting Room.
 - Glazed tunnel canopies of Tunnels 1, 2 and 3, 4.
 - All signage at Bays 1-39.
 - All interior and exterior glazing of Green Multi-Story Car Park.
 - Mezz level Railway Station, including tunnels 1-4 where accessible.
-

Contract 1. Cleaning Consumables

Lots

Lot 1. Cleaning Consumables

Supplier

- DISPOSABLES & CATERING SUPPLIES LIMITED

Contract value

- £1,376,629 excluding VAT
- £1,651,954 including VAT

Above the relevant threshold

Award decision date

17 February 2026

Date assessment summaries were sent to tenderers

17 February 2026

Standstill period

- End: 26 February 2026
- 8 working days

Earliest date the contract will be signed

16 March 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2030

- Possible extension to 31 March 2032
- 6 years

Description of possible extension:

The Contract (s) will be let for a period of 4 (four) years, with the option for MAG to extend for a further 2 (two) years (1+1 years) after the initial 4 (four) year term. The extensions may be exercised at MAG's discretion based on a range of factors including business needs and circumstances.

Main procurement category

Goods

CPV classifications

- 39830000 - Cleaning products

Contract locations

- UKJ - South East (England)
-

Contract 2. Washroom Services

Lots

Lot 2. Washroom Services

Supplier

- COMPLETE WASHROOM SOLUTIONS LIMITED

Contract value

- £543,801 excluding VAT
- £652,561 including VAT

Above the relevant threshold

Award decision date

17 February 2026

Date assessment summaries were sent to tenderers

17 February 2026

Standstill period

- End: 26 February 2026
- 8 working days

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Main procurement category

Services

CPV classifications

- 90910000 - Cleaning services

Contract locations

- UKJ - South East (England)
-

Contract 3. High Level Cleaning

Lots

Lot 3. High Level Cleaning

Supplier

- CCS JEWELTONE LIMITED

Contract value

- £456,040 excluding VAT
- £547,248 including VAT

Above the relevant threshold

Award decision date

17 February 2026

Date assessment summaries were sent to tenderers

17 February 2026

Standstill period

- End: 26 February 2026
- 8 working days

Earliest date the contract will be signed

16 March 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2030
- Possible extension to 31 March 2032
- 6 years

Description of possible extension:

The Contract (s) will be let for a period of 4 (four) years, with the option for MAG to extend for a further 2 (two) years (1+1 years) after the initial 4 (four) year term. The extensions may be exercised at MAG's discretion based on a range of factors including business needs and circumstances.

Main procurement category

Services

CPV classifications

- 39830000 - Cleaning products
- 90900000 - Cleaning and sanitation services

Contract locations

- UKJ - South East (England)

Information about tenders

Lot 1. Cleaning Consumables

- 3 tenders received
- 3 tenders assessed in the final stage:
 - 3 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)

- 1 supplier awarded contracts
 - 2 suppliers unsuccessful (details included for contracts over £5 million)
-

Lot 2. Washroom Services

- 3 tenders received
 - 3 tenders assessed in the final stage:
 - 2 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
 - 1 supplier awarded contracts
 - 2 suppliers unsuccessful (details included for contracts over £5 million)
-

Lot 3. High Level Cleaning

- 3 tenders received
 - 3 tenders assessed in the final stage:
 - 3 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
 - 1 supplier awarded contracts
 - 2 suppliers unsuccessful (details included for contracts over £5 million)
-

Submission

Submission type

Requests to participate

Procedure

Procedure type

Competitive flexible procedure

Special regime

Utilities

Suppliers

CCS JEWELTONE LIMITED

- Companies House: 04636470
- Public Procurement Organisation Number: PBDT-9715-DWBD

Lakeview House

Billericay

CM12 0EQ

United Kingdom

Email: michelle@jeweltonesolutions.uk

Website: <http://www.ccsjeweltone.com>

Region: UKH37 - Essex Thames Gateway

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 3. High Level Cleaning

COMPLETE WASHROOM SOLUTIONS LIMITED

- Companies House: 05092496
- Public Procurement Organisation Number: PMPL-7788-TLPP

91 Main Road Meriden

Coventry

CV7 7NL

United Kingdom

Email: helpdesk@completewashroomsolutions.co.uk

Website: <http://www.completewashroomsolutions.co.uk>

Region: UKG32 - Solihull

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 2. Washroom Services

DISPOSABLES & CATERING SUPPLIES LIMITED

- Companies House: 03734672
- Public Procurement Organisation Number: PHJD-3184-HXCD

80 Compair Crescent

Ipswich

IP2 0EH

United Kingdom

Email: sales@dcs.supplies

Website: <https://www.dcs.supplies/>

Region: UKH14 - Suffolk

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Cleaning Consumables

Contracting authority

MAG AIRPORT LIMITED

- Companies House: 11748654
- Public Procurement Organisation Number: PHNZ-5718-LHXL

6th Floor, Olympic House

Manchester

M90 1QX

United Kingdom

Email: info.procurement@magairport.com

Website: <https://www.magairports.com/>

Region: UKD33 - Manchester

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)