

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/014506-2025>

Tender

Lifts Service and Maintenance

Hafod Housing Association Ltd

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-014506

Procurement identifier (OCID): ocds-h6vhtk-05012c ([view related notices](#))

Published 11 April 2025, 10:58am

Scope

Reference

2025H000051.01

Description

Hafod Housing Association Ltd, is re-tendering the contract to provide service and maintenance cover for its lifts (platform, through floor, stair and vertical).

A 3-year comprehensive contract as more fully described in Section 5.15 (schedule 1a) whereby the Contractor undertakes, for a specified all-inclusive consideration, to carry out all or any maintenance, repairs or renewals which may be or become necessary and provide an emergency 24-hour service;

The Contract term shall include the option for two further 12-month extensions based on contract performance over the initial 3-year period.

The Employer's objectives are to maintain a high level of reliability and availability of its units

by operating a system of planned preventative maintenance with response to call outs and call backs/breakdowns maintained at agreed performance levels.

Total value (estimated)

- £1,041,667 excluding VAT
- £1,250,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 July 2025 to 30 June 2028
- Possible extension to 30 June 2030
- 5 years

Description of possible extension:

up to 2 x 12 month extensions available based on performance

Main procurement category

Services

CPV classifications

- 50750000 - Lift-maintenance services

Contract locations

- UKL17 - Bridgend and Neath Port Talbot
- UKL22 - Cardiff and Vale of Glamorgan

Participation

Legal and financial capacity conditions of participation

Please refer to tender documents

Technical ability conditions of participation

Please refer to tender documents

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

6 May 2025, 12:00pm

Tender submission deadline

12 May 2025, 12:00pm

Submission address and any special instructions

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

ITT: itt_116370 - Lifts, Platform Lifts and Stairlifts Service and Maintenance

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

30 May 2025

Recurring procurement

Publication date of next tender notice (estimated): 1 April 2030

Award criteria

Name	Description	Type	Weighting
Quality	Please refer to tender documents for breakdown	Quality	60.00%
Price	Please refer to tender documents	Price	40.00%

Other information

Payment terms

30 days payment terms

Description of risks to contract performance

none identified

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Justification for not publishing a preliminary market engagement notice

Resource constraints

Documents

Associated tender documents

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

ITT: itt_116370 - Lifts, Platform Lifts and Stairlifts Service and Maintenance

Technical specifications to be met

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

ITT: itt_116370 - Lifts, Platform Lifts and Stairlifts Service and Maintenance

Contracting authority

Hafod Housing Association Ltd

- Public Procurement Organisation Number: PRWR-9213-TBWM

St Hilary Court

CARDIFF

CF5 6ES

United Kingdom

Contact name: Fiona Jones

Telephone: 0800 024 8968

Email: procurement@hafod.org.uk

Website: <http://https://www.hafod.org.uk/>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales