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Contract

Homecare and Support Services

Darlington Borough Council

F03: Contract award notice

Notice identifier: 2025/S 000-014490

Procurement identifier (OCID): ocids-h6vhtk-0455f8

Published 11 April 2025, 10:35am

Section I: Contracting authority

I.1) Name and addresses

Darlington Borough Council

Town Hall, Feethams

Darlington

DL15QT

Contact

Claire Weatherburn

Email

claire.weatherburn@darlington.gov.uk

Telephone

+44 1325405497

Country

United Kingdom

Region code

UKC13 - Darlington

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<http://www.darlington.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Homecare and Support Services

Reference number

DN721227

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Homecare and Support Services

Lot 1 - Homecare Service Prime Provider (Guaranteed Hours for Zone 1)

Lot 2 - Homecare Service Prime Provider (Guaranteed Hours for Zone 2)

Lot 3 - Homecare Service (Non-Guaranteed Hours in the Borough of Darlington)

Lot 4 - Specialist Support for Families with Children and Children with Regulated Care Needs

Lot 5 - Supported Living

Lot 6 - Shared Lives

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £50,000,000 / Highest offer: £70,000,000 taken into consideration

II.2) Description

II.2.1) Title

Homecare Service Prime Provider (Guaranteed Hours for Zone 1)

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC13 - Darlington

II.2.4) Description of the procurement

Lot 1 - Homecare Service Prime Provider (Guaranteed Hours for Zone 1)

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Homecare Service Prime Provider (Guaranteed Hours for Zone 2)

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC13 - Darlington

II.2.4) Description of the procurement

Homecare Service Prime Provider (Guaranteed Hours for Zone 2)

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Homecare Service (Non-Guaranteed Hours in the Borough of Darlington)

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC13 - Darlington

II.2.4) Description of the procurement

Homecare Service (Non-Guaranteed Hours in the Borough of Darlington)

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Specialist Support for Families with Children and Children with Regulated Care Needs

Lot No

4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC13 - Darlington

II.2.4) Description of the procurement

Specialist Support for Families with Children and Children with Regulated Care Needs

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Supported Living

Lot No

5

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC13 - Darlington

II.2.4) Description of the procurement

Supported Living

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Shared Lives

Lot No

6

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC13 - Darlington

II.2.4) Description of the procurement

Shared Lives

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-013828](#)

Section V. Award of contract

Lot No

1

Title

Homecare Service Prime Provider (Guaranteed Hours for Zone 1)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 December 2024

V.2.2) Information about tenders

Number of tenders received: 31

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Springfield Home Care Services Limited

Leeds

LS25 2GH

Country

United Kingdom

NUTS code

- UKE42 - Leeds

Companies House

03742352

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £50,000,000 / Highest offer: £70,000,000 taken into consideration

Section V. Award of contract

Lot No

2

Title

Homecare Service Provider (Guaranteed Hours for Zone 2)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 December 2024

V.2.2) Information about tenders

Number of tenders received: 29

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Care Line Home Care Limited

Nottingham

NG7 2SZ

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

Companies House

03571286

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £50,000,000 / Highest offer: £70,000,000 taken into consideration

Section V. Award of contract

Lot No

3

Title

Homecare Service (Non-Guaranteed Hours in the Borough of Darlington)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 December 2024

V.2.2) Information about tenders

Number of tenders received: 34

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Care Line Homecare Limited

Nottingham

NG7 2SZ

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

Companies House

03571286

The contractor is an SME

No

V.2.3) Name and address of the contractor

Chinite Resourcing Limited

Essex

CM7 1ES

Country

United Kingdom

NUTS code

- UKH3 - Essex

Companies House

06783750

The contractor is an SME

No

V.2.3) Name and address of the contractor

Creative Support Limited

Stockport

SK1 3TS

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Companies House

IP27440R

The contractor is an SME

No

V.2.3) Name and address of the contractor

Dale Care Limited

London

NW3 2NH

Country

United Kingdom

NUTS code

- UKI - London

Companies House

02795946

The contractor is an SME

No

V.2.3) Name and address of the contractor

DCS&D Limited

Darlington

DL1 5RF

Country

United Kingdom

NUTS code

- UKC13 - Darlington

Companies House

04393639

The contractor is an SME

No

V.2.3) Name and address of the contractor

Firstpoint Homecare Limited

Manchester

M20 2LD

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Companies House

06719916

The contractor is an SME

No

V.2.3) Name and address of the contractor

Inspire Together Limited

Clevedon

BS21 7NE

Country

United Kingdom

NUTS code

- UKK2 - Dorset and Somerset

Companies House

13534064

The contractor is an SME

No

V.2.3) Name and address of the contractor

Juventa 4 Care Ltd

Alfreton

DE55 5NJ

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

Companies House

07477228

The contractor is an SME

No

V.2.3) Name and address of the contractor

The Care and Support Group Ltd

Stanley

DH9 0JQ

Country

United Kingdom

NUTS code

- UKC14 - Durham CC

Companies House

08965397

The contractor is an SME

No

V.2.3) Name and address of the contractor

One Call Care Solutions Limited

Leyburn

DL8 5GA

Country

United Kingdom

NUTS code

- UKE22 - North Yorkshire CC

Companies House

07171403

The contractor is an SME

No

V.2.3) Name and address of the contractor

Royal Mancap Society

Peterborough

PE7 8HP

Country

United Kingdom

NUTS code

- UKH11 - Peterborough

Companies House

550457

The contractor is an SME

No

V.2.3) Name and address of the contractor

Springfield Home Care Services Limited

Leeds

LS25 2GH

Country

United Kingdom

NUTS code

- UKE42 - Leeds

Companies House

03742352

The contractor is an SME

No

V.2.3) Name and address of the contractor

St Anne's Community Services

Leeds

LS27 0JG

Country

United Kingdom

NUTS code

- UKE42 - Leeds

Companies House

01089026

The contractor is an SME

No

V.2.3) Name and address of the contractor

Ascot Care Agency Limited

Darlington

DL1 1GY

Country

United Kingdom

NUTS code

- UKC13 - Darlington

Companies House

09016005

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £50,000,000 / Highest offer: £70,000,000 taken into consideration

Section V. Award of contract

Lot No

4

Title

Specialist Support for Families with Children and Children with Regulated Care Needs

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 December 2024

V.2.2) Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Axis Care Group Ltd

Leigh

WN7 5AL

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Companies House

13355936

The contractor is an SME

No

V.2.3) Name and address of the contractor

Lotus Home Care Limited

Wakefield

WF1 5PQ

Country

United Kingdom

NUTS code

- UKE45 - Wakefield

Companies House

09540376

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £50,000,000 / Highest offer: £70,000,000 taken into consideration

Section V. Award of contract

Lot No

5

Title

Supported Living

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 December 2024

V.2.2) Information about tenders

Number of tenders received: 32

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Creative Support Limited

Stockport

SK1 3TS

Country

United Kingdom

NUTS code

- UKD36 - Greater Manchester North West

Companies House

IP2744OR

The contractor is an SME

No

V.2.3) Name and address of the contractor

The Care and Support Group

Stanley

DH9 0JQ

Country

United Kingdom

NUTS code

- UKC14 - Durham CC

Companies House

08965397

The contractor is an SME

No

V.2.3) Name and address of the contractor

Dimensions (UK) Limited

Reading

RG7 4SA

Country

United Kingdom

NUTS code

- UKJ11 - Berkshire

Companies House

031192R

The contractor is an SME

No

V.2.3) Name and address of the contractor

St Annes Community Services

Leeds

LS27 0JG

Country

United Kingdom

NUTS code

- UKE42 - Leeds

Companies House

01089026

The contractor is an SME

No

V.2.3) Name and address of the contractor

Community Intergrated Care

Cheshire

WA8 7SP

Country

United Kingdom

NUTS code

- UKD6 - Cheshire

Companies House

02225727

The contractor is an SME

No

V.2.3) Name and address of the contractor

Lifeways Community Care Limited

Warrington

WA3 7QY

Country

United Kingdom

NUTS code

- UKD61 - Warrington

Companies House

04126127

The contractor is an SME

No

V.2.3) Name and address of the contractor

One Call Care Solutions Limited

Leyburn

DL8 5GA

Country

United Kingdom

NUTS code

- UKE2 - North Yorkshire

Companies House

07171403

The contractor is an SME

No

V.2.3) Name and address of the contractor

Potensial Limited

Merseyside

CH41 4DB

Country

United Kingdom

NUTS code

- UKD7 - Merseyside

Companies House

05846789

The contractor is an SME

No

V.2.3) Name and address of the contractor

Northern Life Care Limited

Harrogate

HG1 2PW

Country

United Kingdom

NUTS code

- UKE22 - North Yorkshire CC

Companies House

01867042

The contractor is an SME

No

V.2.3) Name and address of the contractor

Thera North

Birmingham

B3 2ES

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

Companies House

05343088

The contractor is an SME

No

V.2.3) Name and address of the contractor

Royal Mencap Society

Peterborough

PE7 8HP

Country

United Kingdom

NUTS code

- UKH11 - Peterborough

Companies House

550457

The contractor is an SME

No

V.2.3) Name and address of the contractor

Saint John of God Hospitaller Services

Darlington

DL1 1RW

Country

United Kingdom

NUTS code

- UKC13 - Darlington

Companies House

05324279

The contractor is an SME

No

V.2.3) Name and address of the contractor

Avalon Group (Social Care)

Harrogate

HG1 4DP

Country

United Kingdom

NUTS code

- UKE22 - North Yorkshire CC

Companies House

02976727

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £50,000,000 / Highest offer: £70,000,000 taken into consideration

Section V. Award of contract

Lot No

6

Title

Shared Lives

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 December 2024

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

St Annes Community Services

Leeds

LS27 0JG

Country

United Kingdom

NUTS code

- UKE42 - Leeds

Companies House

01089026

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £50,000,000 / Highest offer: £70,000,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Darlington Borough Council

Darlington

DL1 5QT

Country

United Kingdom