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Contract

## **Homecare and Support Services**

Darlington Borough Council

F03: Contract award notice

Notice identifier: 2025/S 000-014490

Procurement identifier (OCID): ocids-h6vhtk-0455f8

Published 11 April 2025, 10:35am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Darlington Borough Council

Town Hall, Feethams

Darlington

DL15QT

#### **Contact**

Claire Weatherburn

#### **Email**

[claire.weatherburn@darlington.gov.uk](mailto:claire.weatherburn@darlington.gov.uk)

#### **Telephone**

+44 1325405497

#### **Country**

United Kingdom

**Region code**

UKC13 - Darlington

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<http://www.darlington.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Homecare and Support Services

Reference number

DN721227

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Homecare and Support Services

Lot 1 - Homecare Service Prime Provider (Guaranteed Hours for Zone 1)

Lot 2 - Homecare Service Prime Provider (Guaranteed Hours for Zone 2)

Lot 3 - Homecare Service (Non-Guaranteed Hours in the Borough of Darlington)

Lot 4 - Specialist Support for Families with Children and Children with Regulated Care Needs

Lot 5 - Supported Living

Lot 6 - Shared Lives

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £50,000,000 / Highest offer: £70,000,000 taken into consideration

### **II.2) Description**

#### **II.2.1) Title**

Homecare Service Prime Provider (Guaranteed Hours for Zone 1)

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKC13 - Darlington

#### **II.2.4) Description of the procurement**

Lot 1 - Homecare Service Prime Provider (Guaranteed Hours for Zone 1)

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

### **II.2) Description**

#### **II.2.1) Title**

Homecare Service Prime Provider (Guaranteed Hours for Zone 2)

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKC13 - Darlington

#### **II.2.4) Description of the procurement**

Homecare Service Prime Provider (Guaranteed Hours for Zone 2)

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

### **II.2) Description**

### **II.2.1) Title**

Homecare Service (Non-Guaranteed Hours in the Borough of Darlington)

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKC13 - Darlington

### **II.2.4) Description of the procurement**

Homecare Service (Non-Guaranteed Hours in the Borough of Darlington)

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Specialist Support for Families with Children and Children with Regulated Care Needs

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKC13 - Darlington

#### **II.2.4) Description of the procurement**

Specialist Support for Families with Children and Children with Regulated Care Needs

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

### **II.2) Description**

#### **II.2.1) Title**

Supported Living

Lot No

5

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKC13 - Darlington

#### **II.2.4) Description of the procurement**

Supported Living

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Shared Lives

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKC13 - Darlington

### **II.2.4) Description of the procurement**

Shared Lives

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-013828](#)

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## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Homecare Service Prime Provider (Guaranteed Hours for Zone 1)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

18 December 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 31

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Springfield Home Care Services Limited

Leeds

LS25 2GH

Country

United Kingdom

NUTS code

- UKE42 - Leeds

Companies House

03742352

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £50,000,000 / Highest offer: £70,000,000 taken into consideration

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**Section V. Award of contract**

**Lot No**

2

**Title**

Homecare Service Provider (Guaranteed Hours for Zone 2)

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

18 December 2024

**V.2.2) Information about tenders**

Number of tenders received: 29

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Care Line Home Care Limited

Nottingham

NG7 2SZ

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

Companies House

03571286

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £50,000,000 / Highest offer: £70,000,000 taken into consideration

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## **Section V. Award of contract**

### **Lot No**

3

### **Title**

Homecare Service (Non-Guaranteed Hours in the Borough of Darlington)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

18 December 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 34

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Care Line Homecare Limited

Nottingham

NG7 2SZ

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

Companies House

03571286

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Chinite Resourcing Limited

Essex

CM7 1ES

Country

United Kingdom

NUTS code

- UKH3 - Essex

Companies House

06783750

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Creative Support Limited

Stockport

SK1 3TS

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Companies House

IP27440R

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Dale Care Limited

London

NW3 2NH

Country

United Kingdom

NUTS code

- UKI - London

Companies House

02795946

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

DCS&D Limited

Darlington

DL1 5RF

Country

United Kingdom

NUTS code

- UKC13 - Darlington

Companies House

04393639

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Firstpoint Homecare Limited

Manchester

M20 2LD

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Companies House

06719916

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Inspire Together Limited

Clevedon

BS21 7NE

Country

United Kingdom

NUTS code

- UKK2 - Dorset and Somerset

Companies House

13534064

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Juventa 4 Care Ltd

Alfreton

DE55 5NJ

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

Companies House

07477228

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

The Care and Support Group Ltd

Stanley

DH9 0JQ

Country

United Kingdom

NUTS code

- UKC14 - Durham CC

Companies House

08965397

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

One Call Care Solutions Limited

Leyburn

DL8 5GA

Country

United Kingdom

NUTS code

- UKE22 - North Yorkshire CC

Companies House

07171403

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Royal Mancap Society

Peterborough

PE7 8HP

Country

United Kingdom

NUTS code

- UKH11 - Peterborough

Companies House

550457

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Springfield Home Care Services Limited

Leeds

LS25 2GH

Country

United Kingdom

NUTS code

- UKE42 - Leeds

Companies House

03742352

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

St Anne's Community Services

Leeds

LS27 0JG

Country

United Kingdom

NUTS code

- UKE42 - Leeds

Companies House

01089026

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Ascot Care Agency Limited

Darlington

DL1 1GY

Country

United Kingdom

NUTS code

- UKC13 - Darlington

Companies House

09016005

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £50,000,000 / Highest offer: £70,000,000 taken into consideration

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## Section V. Award of contract

### Lot No

4

### Title

Specialist Support for Families with Children and Children with Regulated Care Needs

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

18 December 2024

#### V.2.2) Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: Yes

#### V.2.3) Name and address of the contractor

Axis Care Group Ltd

Leigh

WN7 5AL

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Companies House

13355936

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Lotus Home Care Limited

Wakefield

WF1 5PQ

Country

United Kingdom

NUTS code

- UKE45 - Wakefield

Companies House

09540376

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £50,000,000 / Highest offer: £70,000,000 taken into consideration

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## **Section V. Award of contract**

### **Lot No**

5

### **Title**

Supported Living

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

18 December 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 32

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Creative Support Limited

Stockport

SK1 3TS

Country

United Kingdom

NUTS code

- UKD36 - Greater Manchester North West

Companies House

IP2744OR

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

The Care and Support Group

Stanley

DH9 0JQ

Country

United Kingdom

NUTS code

- UKC14 - Durham CC

Companies House

08965397

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Dimensions (UK) Limited

Reading

RG7 4SA

Country

United Kingdom

NUTS code

- UKJ11 - Berkshire

Companies House

031192R

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

St Annes Community Services

Leeds

LS27 0JG

Country

United Kingdom

NUTS code

- UKE42 - Leeds

Companies House

01089026

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Community Intergrated Care

Cheshire

WA8 7SP

Country

United Kingdom

NUTS code

- UKD6 - Cheshire

Companies House

02225727

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Lifeways Community Care Limited

Warrington

WA3 7QY

Country

United Kingdom

NUTS code

- UKD61 - Warrington

Companies House

04126127

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

One Call Care Solutions Limited

Leyburn

DL8 5GA

Country

United Kingdom

NUTS code

- UKE2 - North Yorkshire

Companies House

07171403

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Potensial Limited

Merseyside

CH41 4DB

Country

United Kingdom

NUTS code

- UKD7 - Merseyside

Companies House

05846789

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Northern Life Care Limited

Harrogate

HG1 2PW

Country

United Kingdom

NUTS code

- UKE22 - North Yorkshire CC

Companies House

01867042

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Thera North

Birmingham

B3 2ES

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

Companies House

05343088

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Royal Mencap Society

Peterborough

PE7 8HP

Country

United Kingdom

NUTS code

- UKH11 - Peterborough

Companies House

550457

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Saint John of God Hospitaller Services

Darlington

DL1 1RW

Country

United Kingdom

NUTS code

- UKC13 - Darlington

Companies House

05324279

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Avalon Group (Social Care)

Harrogate

HG1 4DP

Country

United Kingdom

NUTS code

- UKE22 - North Yorkshire CC

Companies House

02976727

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £50,000,000 / Highest offer: £70,000,000 taken into consideration

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## **Section V. Award of contract**

### **Lot No**

6

### **Title**

Shared Lives

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

18 December 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

St Annes Community Services

Leeds

LS27 0JG

Country

United Kingdom

NUTS code

- UKE42 - Leeds

Companies House

01089026

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £50,000,000 / Highest offer: £70,000,000 taken into consideration

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Darlington Borough Council

Darlington

DL1 5QT

Country

United Kingdom