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Contract

Care at Home & Housing Support Service Flexible Framework Agreement (New Applicants January 2025)

East Ayrshire Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2025/S 000-014480

Procurement identifier (OCID): ocids-h6vhtk-042c9a

Published 11 April 2025, 10:25am

Section I: Contracting authority

I.1) Name and addresses

East Ayrshire Council

Corporate Procurement Team, London Road HQ

Kilmarnock

KA3 7BU

Contact

Heather Murray

Email

heather.murray@east-ayrshire.gov.uk

Telephone

+44 1563576000

Country

United Kingdom

NUTS code

UKM93 - East Ayrshire and North Ayrshire mainland

Internet address(es)

Main address

<http://www.east-ayrshire.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00223

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Care at Home & Housing Support Service Flexible Framework Agreement (New Applicants January 2025)

Reference number

PS/23/129 Jan 2025

II.1.2) Main CPV code

- 85310000 - Social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Framework Agreement for Care at Home and Housing Support Services (Lot 2 only) - New Applicants January 2025.

NOTE: Service Providers currently included in Lots 1 and 2 of the Framework do not need to re-apply.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £32,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85310000 - Social work services

II.2.3) Place of performance

NUTS codes

- UKM93 - East Ayrshire and North Ayrshire mainland

Main site or place of performance

East Ayrshire

II.2.4) Description of the procurement

As per the previously advertised Notice, the Flexible Framework commenced in April 2024 and in accordance with the terms therein, it is now being re-opened for new Service Providers to be included under the same terms as the original tender exercise for Lot 2 (Ad Hoc Call of Services) ONLY.

SERVICE PROVIDERS CURRENTLY INCLUDED IN LOTS 1 AND 2 OF THE FRAMEWORK DO NOT NEED TO RE-APPLY.

Note that the initial 5 year term of the Framework commenced on 1 April 2024, therefore the end of the initial term of the contract will end on 31 March 2029 for all Service Providers in the Framework.

ORIGINAL CONTRACT NOTICE TEXT: Care at home and housing support encompasses personal and community support including practical and personal care and support which enables individuals to do things for themselves, rather than doing things to or doing things for individuals.

Lot 2 of the Framework will be for ad hoc call off services as and when required which will be smaller total volume care packages which are out with the block contracts of Lot 1. However Service Providers within Lot 2 will have the opportunity to apply for a geographical block area in Lot 1 should a new Service Provider be required for a specific block area; in these circumstances a mini tender would be carried between all the existing Service Providers within Lot 2. It should be noted that the Council does not guarantee any level of service within Lot 2 or that there will be an opportunity to be included in Lot 1.

The Framework will be flexible to allow new entrants to join Lot 2 annually.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.3) Information about a framework agreement

The procurement involves the establishment of a framework agreement

IV.1.10) Identification of the national rules applicable to the procedure

Information about national procedures is available at:

<https://www.gov.scot/Topics/Government/Procurement/policy/ProcurementReform/implementationEUDirProcRef>

IV.1.11) Main features of the award procedure

Refer to evaluation methodology within ITT documents

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-000703](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 April 2025

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 9

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 9

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

J.C.MICHAEL GROUPS LTD

31 Sandport Street

Edinburgh

EH6 6EP

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

HRM HOMECARE SERVICES LTD.

75, London Road

Kilmarnock

KA3 7BP

Country

United Kingdom

NUTS code

- UKM93 - East Ayrshire and North Ayrshire mainland

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £32,000,000

Section VI. Complementary information

VI.3) Additional information

It should be noted that the deadline for expressions of interest is 12 noon on 10 February and the deadline for actual submission of tender is 12 noon on 13 February 2025.

(SC Ref:796152)

VI.4) Procedures for review

VI.4.1) Review body

Kilmarnock Sheriff Court

Sheriff Court House

Kilmarnock

KA1 1ED

Telephone

+44 1563550024

Country

United Kingdom