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Planning

## **Healthwatch Market Engagement**

Westminster City Council  
The Royal Borough of Kensington and Chelsea

F01: Prior information notice  
Prior information only  
Notice identifier: 2021/S 000-014473  
Procurement identifier (OCID): ocds-h6vhtk-02bffc  
Published 24 June 2021, 10:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Westminster City Council

64 Victoria Street

London

SW1E 6QP

#### **Email**

[Tenders@westminster.gov.uk](mailto:Tenders@westminster.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKI - London

**Internet address(es)**

Main address

[www.capitalesourcing.com](http://www.capitalesourcing.com)

**I.1) Name and addresses**

The Royal Borough of Kensington and Chelsea

Town Hall, Hornton Street

London

W8 7NX

**Email**

[Tenders@westminster.gov.uk](mailto:Tenders@westminster.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKI - London

**Internet address(es)**

Main address

[www.capitalesourcing.com](http://www.capitalesourcing.com)

**I.2) Information about joint procurement**

The contract involves joint procurement

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

[www.capitalesourcing.com](http://www.capitalesourcing.com)

#### **I.4) Type of the contracting authority**

Regional or local authority

#### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Healthwatch Market Engagement

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Westminster City Council and RBKC will be recommissioning a bi-borough Local Healthwatch Service from April 2022.

There is a statutory requirement that all local authorities commission local Healthwatch services in their areas in line with The Health and Social Care Act 2012. This legislation guides local authorities to support Healthwatch services to become independent, charitable organisations.

The aim of this service is to protect the interests of service users in the context of health and social care provision across both boroughs by:

- Co-ordinating and contributing views of the wider community on their experience and needs of local health and social care services with commissioners and providers of health and social care services

- Representing community, patient and service users views on Health and Wellbeing Boards
- Promoting and supporting the involvement of residents and service users in monitoring and commissioning of health and social care services
- Providing information and advice to the public about accessing health and social care services and on choices available within integrated health and social care offers
- Contributing views and experiences of residents and communities to Healthwatch England to support its' role as a national champion
- Submitting recommendations to Healthwatch England on undertaking special reviews or investigating areas of concern

As a membership based service, it will empower and represent the diverse communities and residents across both boroughs to contribute their views and experiences in commissioning, planning and delivery of health and social care services. This contribution will ensure communities and residents can access the right services based on what they need.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85140000 - Miscellaneous health services
- 85310000 - Social work services
- 85320000 - Social services

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

#### **II.2.4) Description of the procurement**

Prior to commencing any formal public procurement process Westminster City Council wish to engage with interested providers and undertake a formal market engagement.

The over-all arching aim of the market engagement exercise is to establish and understand the market appetite for the Healthwatch service and brief suppliers on the service required by Westminster City Council providing an opportunity to seek feedback.

Providers with experience of delivering these types of services are invited to attend a supplier engagement event on 26th July 2021. Kindly register your expression of interest via our e-tendering portal; [www.capitalesourcing.com](http://www.capitalesourcing.com) and search for the following reference: pqq\_WCC\_1674 - Healthwatch Market Engagement by 19th July 2021.

Further information in regards to time and joining the session will be made available to registered delegates via the e-tendering portal.

#### **II.2.14) Additional information**

This tendering exercise will be undertaken using the electronic tendering system 'capitalEsourcing' ([www.capitalesourcing.com](http://www.capitalesourcing.com)). Suppliers will need to register an interest on the system in order to express their interest in the market engagement event and participate in the following competitive exercise, please note registration is free.

#### **II.3) Estimated date of publication of contract notice**

13 September 2021

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### **Section IV. Procedure**

#### **IV.1) Description**

##### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes