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Contract

South Monmouthshire Domiciliary Care and Support – Block Contracts

Monmouthshire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-014461

Procurement identifier (OCID): ocids-h6vhtk-0478bb

Published 11 April 2025, 9:56am

Section I: Contracting authority

I.1) Name and addresses

Monmouthshire County Council

County Hall, Rhadyr

Usk

NP15 1GA

Email

Socialcare.Procurement@cardiff.gov.uk

Country

United Kingdom

NUTS code

UKL21 - Monmouthshire and Newport

Internet address(es)

Main address

<http://www.monmouthshire.gov.uk>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0277

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Other activity

Domiciliary Care

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

South Monmouthshire Domiciliary Care and Support – Block Contracts

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Long term care and support in the South of Monmouthshire to include the provision of personal care for older people, people with disabilities and mental health needs and people with dementia. The tender will comprise of three block contracts, which will be the primary mechanism for the delivery of long-term domiciliary care and support in the South of the county. Following the procurement process, a single designated Care Provider will deliver all Block Contract domiciliary care and support services in their respective Lot area. Care and support will be delivered in a way which seeks to focus the service on the quality of the intervention and the benefit it achieves, and not just on time and task. Promoting independence and reducing unnecessary dependence on services through an enabling and strengths-based approach, signpost people to access the resources available in our communities.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,605,518,400

II.2) Description

II.2.1) Title

The Levels and Rural

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85310000 - Social work services

II.2.3) Place of performance

NUTS codes

- UKL21 - Monmouthshire and Newport

II.2.4) Description of the procurement

To respond to the current challenges within the domiciliary care sector in South Monmouthshire we need to manage and deliver domiciliary care in a way that ensures both current and predicted demand for the service can be met.

We aim to ensure:

The provision of sustainable high quality domiciliary care to those with an assessed need within Monmouthshire.

Increased capacity and resilience within the domiciliary care sector both now and into the future.

Improved outcomes for individuals who need or may need care in the future, through targeted reablement and best use of capacity.

Maximization of the cost effectiveness of the care.

Improved and standardised terms and conditions for the independent sector domiciliary care workforce supporting with stability of workforce within providers.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Chepstow Town and Rural

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85310000 - Social work services

II.2.3) Place of performance

NUTS codes

- UKL21 - Monmouthshire and Newport

II.2.4) Description of the procurement

To respond to the current challenges within the domiciliary care sector in South Monmouthshire we need to manage and deliver domiciliary care in a way that ensures both current and predicted demand for the service can be met.

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II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Caldicot Town

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85310000 - Social work services

II.2.3) Place of performance

NUTS codes

- UKL21 - Monmouthshire and Newport

II.2.4) Description of the procurement

To respond to the current challenges within the domiciliary care sector in South Monmouthshire we need to manage and deliver domiciliary care in a way that ensures both current and predicted demand for the service can be met.

We aim to ensure:

The provision of sustainable high quality domiciliary care to those with an assessed need within Monmouthshire.

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II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-033923](#)

Section V. Award of contract

Lot No

1

Title

Chepstow Town and Rural

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 March 2025

V.2.2) Information about tenders

Number of tenders received: 16

Number of tenders received from SMEs: 13

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 16

Number of tenders received by electronic means: 16

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

G P HOMECARE LIMITED

Mercia House, 15 Galena Close

Tamworth

B774AS

Country

United Kingdom

NUTS code

- UKL21 - Monmouthshire and Newport

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £6,151,682.30

Section V. Award of contract

Lot No

2

Title

Caldicot Town

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 March 2025

V.2.2) Information about tenders

Number of tenders received: 16

Number of tenders received from SMEs: 13

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 16

Number of tenders received by electronic means: 16

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CARE QUALITY SERVICES LIMITED

Crown House Stephenson Road, Severalls Industrial Park

Colchester

CO49QR

Country

United Kingdom

NUTS code

- UKL21 - Monmouthshire and Newport

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,075,274

Section V. Award of contract

Lot No

3

Title

The Levels and Rural

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 March 2025

V.2.2) Information about tenders

Number of tenders received: 11

Number of tenders received from SMEs: 9

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 11

Number of tenders received by electronic means: 11

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

LOUGHER HOME CARE LIMITED

Flat 3, Bell House The Square, Magor

Caldicot

NP263HY

Country

United Kingdom

NUTS code

- UKL21 - Monmouthshire and Newport

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,565,234

Section VI. Complementary information

VI.3) Additional information

(WA Ref:149566)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom