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Contract

## **South Monmouthshire Domiciliary Care and Support – Block Contracts**

Monmouthshire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-014461

Procurement identifier (OCID): ocids-h6vhtk-0478bb

Published 11 April 2025, 9:56am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Monmouthshire County Council

County Hall, Rhadyr

Usk

NP15 1GA

#### **Email**

[Socialcare.Procurement@cardiff.gov.uk](mailto:Socialcare.Procurement@cardiff.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKL21 - Monmouthshire and Newport

#### **Internet address(es)**

Main address

<http://www.monmouthshire.gov.uk>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0277](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0277)

## **I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

Other activity

Domiciliary Care

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

South Monmouthshire Domiciliary Care and Support – Block Contracts

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Long term care and support in the South of Monmouthshire to include the provision of personal care for older people, people with disabilities and mental health needs and people with dementia. The tender will comprise of three block contracts, which will be the primary mechanism for the delivery of long-term domiciliary care and support in the South of the county. Following the procurement process, a single designated Care Provider will deliver all Block Contract domiciliary care and support services in their respective Lot area. Care and support will be delivered in a way which seeks to focus the service on the quality of the intervention and the benefit it achieves, and not just on time and task. Promoting independence and reducing unnecessary dependence on services through an enabling and strengths-based approach, signpost people to access the resources available in our communities.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,605,518,400

### **II.2) Description**

#### **II.2.1) Title**

The Levels and Rural

Lot No

3

**II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85310000 - Social work services

**II.2.3) Place of performance**

NUTS codes

- UKL21 - Monmouthshire and Newport

**II.2.4) Description of the procurement**

To respond to the current challenges within the domiciliary care sector in South Monmouthshire we need to manage and deliver domiciliary care in a way that ensures both current and predicted demand for the service can be met.

We aim to ensure:

The provision of sustainable high quality domiciliary care to those with an assessed need within Monmouthshire.

Increased capacity and resilience within the domiciliary care sector both now and into the future.

Improved outcomes for individuals who need or may need care in the future, through targeted reablement and best use of capacity.

Maximization of the cost effectiveness of the care.

Improved and standardised terms and conditions for the independent sector domiciliary care workforce supporting with stability of workforce within providers.

**II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

**II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Chepstow Town and Rural

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85310000 - Social work services

### **II.2.3) Place of performance**

NUTS codes

- UKL21 - Monmouthshire and Newport

### **II.2.4) Description of the procurement**

To respond to the current challenges within the domiciliary care sector in South Monmouthshire we need to manage and deliver domiciliary care in a way that ensures both current and predicted demand for the service can be met.

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#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Caldicot Town

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85310000 - Social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKL21 - Monmouthshire and Newport

#### **II.2.4) Description of the procurement**

To respond to the current challenges within the domiciliary care sector in South Monmouthshire we need to manage and deliver domiciliary care in a way that ensures both current and predicted demand for the service can be met.

We aim to ensure:

The provision of sustainable high quality domiciliary care to those with an assessed need within Monmouthshire.

Increased capacity and resilience within the domiciliary care sector both now and into the future.

Improved outcomes for individuals who need or may need care in the future, through targeted reablement and best use of capacity.

Maximization of the cost effectiveness of the care.

Improved and standardised terms and conditions for the independent sector domiciliary care workforce supporting with stability of workforce within providers.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-033923](#)

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## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Chepstow Town and Rural

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

17 March 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 16

Number of tenders received from SMEs: 13

Number of tenders received from tenderers from other EU Member States: 0



Number of tenders received from tenderers from non-EU Member States: 16

Number of tenders received by electronic means: 16

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

G P HOMECARE LIMITED

Mercia House, 15 Galena Close

Tamworth

B774AS

Country

United Kingdom

NUTS code

- UKL21 - Monmouthshire and Newport

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £6,151,682.30

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**Section V. Award of contract**

**Lot No**

2

**Title**

Caldicot Town

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

17 March 2025

### **V.2.2) Information about tenders**

Number of tenders received: 16

Number of tenders received from SMEs: 13

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 16

Number of tenders received by electronic means: 16

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

CARE QUALITY SERVICES LIMITED

Crown House Stephenson Road, Severalls Industrial Park

Colchester

CO49QR

Country

United Kingdom

NUTS code

- UKL21 - Monmouthshire and Newport

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £4,075,274

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## **Section V. Award of contract**

### **Lot No**

3

### **Title**

The Levels and Rural

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

17 March 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 11

Number of tenders received from SMEs: 9

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 11

Number of tenders received by electronic means: 11

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

LOUGHER HOME CARE LIMITED

Flat 3, Bell House The Square, Magor

Caldicot

NP263HY

Country

United Kingdom

NUTS code

- UKL21 - Monmouthshire and Newport

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £4,565,234

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(WA Ref:149566)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom