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Contract

## **PROMiS Software Support & Maintenance**

Crown Office and Procurator Fiscal Service

F03: Contract award notice

Notice identifier: 2024/S 000-014453

Procurement identifier (OCID): ocds-h6vhtk-043d26

Published 7 May 2024, 8:54am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Crown Office and Procurator Fiscal Service

Crown Office, 25 Chambers Street

Edinburgh

EH1 1LA

#### **Contact**

Katherine Brown

#### **Email**

[procurementreturns@copfs.gov.uk](mailto:procurementreturns@copfs.gov.uk)

#### **Telephone**

+44 3000203000

#### **Fax**

+44 8445614069

**Country**

United Kingdom

**NUTS code**

UKM - Scotland

**Internet address(es)**

Main address

<http://www.copfs.gov.uk/>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00292](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00292)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

National or federal Agency/Office

**I.5) Main activity**

Social protection

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

PROMiS Software Support & Maintenance

Reference number

COPFS-2023-325

#### **II.1.2) Main CPV code**

- 72261000 - Software support services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Expertise support and maintenance of the bespoke PROMiS Case Management System and underlying database shema including provision of bugs/issue resolutions. This is to allow the PROMiS system to continue in an essential role in the COPFS' Case Management digital system.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: 106,835 USD / Highest offer: 350,505 USD taken into consideration

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72261000 - Software support services

#### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

#### **II.2.4) Description of the procurement**

Expertise support and maintenance of the bespoke PROMiS Case Management System and underlying database schema including provision of bugs/issue resolutions. This is to allow the PROMiS system to continue in an essential role in the COPFS' Case Management digital system.

It is a bespoke system, requiring knowledge and expertise of supporting the solution. Inslaw are the sole vendor for the PROMIS Software and the only company that offers support and consultancy services in the marketplace. The availability of this experienced supplier will deliver important supplier support and experience, both in terms of supporting current systems and in modernising our solutions as part of our Digital Strategy.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: Yes

Description of options

2 x 12month option to extend

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Inslaw wrote the PROMIS system and as such are the lone suppliers

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-006262](#)

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## Section V. Award of contract

### Contract No

COPFS-2023-325

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

27 February 2024

#### V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

INSLAW, INC.

8116 Gainsborough Court East

Potomac

20854

Telephone

+301 526-2870

Country

United States

NUTS code

- US - United States

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £106,835 / Highest offer: £350,505 taken into consideration

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:765751)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Sheriff Clerk's Office

PO Box 23, 1 Carlton Place

Glasgow

G5 9DA

Country

United Kingdom