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Planning

Cross-Channel Transport Services

Home Office

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-014436

Procurement identifier (OCID): ocds-h6vhtk-065658

Published 17 February 2026, 3:26pm

Scope

Reference

Project_20131

Description

The indicative scope includes, but is not limited to:

Provision of coach services between Folkestone and Calais suitable for the safe transport of Home Office staff, including appropriate seating capacity and accessibility features.

Provision of short notice transport from Coquelles to Folkestone for individuals and their luggage following vehicle seizure.

Drivers and operational staff with relevant qualifications, vetting and training

Contingency and resilience arrangements to support service reliability

Compliance with all applicable transport, health and safety, and safeguarding legislation

Contract dates (estimated)

- 23 November 2026 to 22 November 2029
- Possible extension to 22 November 2031
- 5 years

Main procurement category

Services

CPV classifications

- 60172000 - Hire of buses and coaches with driver
- 60170000 - Hire of passenger transport vehicles with driver

Contract locations

- UKJ4 - Kent
- FRE12 - Pas-de-Calais

Engagement

Engagement deadline

31 March 2026

Engagement process description

The Authority is initially asking the supply market to complete a questionnaire to assist in reaching key decisions about a prospective procurement. Further engagement with participating suppliers may be considered following review of responses.

The objectives of this Market Engagement include, but are not limited to:

- Understanding the maturity and capacity of the coach transport supply market
- Exploring different delivery and operating models
- Informing specification development and contract structure
- Understanding cost drivers and commercial risks
- Designing a proportionate and competitive procurement process

This procurement will be managed electronically via the Home Office's eSourcing Portal (JAGGAER). To participate in this procurement, participants must first be registered on the eSourcing Portal.

If you have not yet registered on the eSourcing Portal, this can be done online at <https://homeoffice.app.jaggaer.com> by following the link 'To register click here'. Please note that, to register, you must have a valid DUNS number (as provided by Dun and Bradstreet) for the organisation which you are registering, who will be entering into a contract if invited to do so.

Once you have registered on the eSourcing Portal, a registered user can express an interest for a specific procurement. This is done by sending an email to the following address: borderforceprocurementteam@homeoffice.gov.uk .

Your email must clearly state: the name and reference for the procurement you wish to register for; the name of the registered supplier; and the name and contact details for the registered individual sending the email. The email will be processed and access will be granted to the procurement online via the eSourcing Portal. The registered user will receive a notification email to alert them once this has been done.

For technical assistance on use of the eSourcing Portal please contact the JAGGAER Supplier Helpdesk at customersupport@jaggaer.com or 0800 069 8630 (0800 - 1800hrs).

Indicative Timeline – subject to change

Market Engagement Notice 17th February 2026

Non-Disclosure Agreements issued to registered suppliers 3rd March 2026

Deadline for NDA returns and Questionnaires Issued 10th March 2026

Deadline for Questionnaire returns 31st March 2026

Optional Supplier Engagement (e.g. virtual sessions) April 2026

ITT Release May 2026

Contract Award June 2026

Service Commencement Nov 2026

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

1 May 2026

Contracting authority

Home Office

- Public Procurement Organisation Number: PWGC-6513-PQLZ

2 Marsham Street

London

SW1P 4DF

United Kingdom

Email: BorderForceProcurementTeam@homeoffice.gov.uk

Region: UKI32 - Westminster

Organisation type: Public authority - central government