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Tender

## **Arrears Management Software Solution**

Red Kite Community Housing

F02: Contract notice

Notice identifier: 2023/S 000-014430

Procurement identifier (OCID): ocds-h6vhtk-03ce1a

Published 22 May 2023, 8:54am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Red Kite Community Housing

Windsor Court, Kingsmead Business Park, Frederick Place

High Wycombe, Bucks

HP11 1JU

#### **Contact**

Jenny Sabey

#### **Email**

[procurement@redkitecommunityhousing.org.uk](mailto:procurement@redkitecommunityhousing.org.uk)

#### **Telephone**

+44 1494476100

**Country**

United Kingdom

**NUTS code**

UKJ13 - Buckinghamshire CC

**Internet address(es)**

Main address

<http://www.redkitehousing.org.uk>

Buyer's address

[https://www.mytenders.co.uk/search/Search\\_AuthProfile.aspx?ID=AA26267](https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA26267)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://www.mytenders.co.uk/search/Search\\_AuthProfile.aspx?ID=AA26267](https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA26267)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://www.mytenders.co.uk/search/Search\\_AuthProfile.aspx?ID=AA26267](https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA26267)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Arrears Management Software Solution

#### **II.1.2) Main CPV code**

- 72212217 - Transaction-processing software development services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Red Kite Community Housing is tendering for a single supplier to provide an Arrears Management Software Solution. Further information can be found in the Suite of Tender Documents.

#### **II.1.5) Estimated total value**

Value excluding VAT: £360,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79211000 - Accounting services
- 72212440 - Financial analysis and accounting software development services
- 79200000 - Accounting, auditing and fiscal services

#### **II.2.3) Place of performance**

NUTS codes

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Main site or place of performance

High Wycombe, Buckinghamshire

#### **II.2.4) Description of the procurement**

Red Kite Community Housing are tendering for a single supplier to provide an Arrears Management Software Solution. Further details may be found in the Suite of Tender Documents

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £360,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

72

This contract is subject to renewal

Yes

Description of renewals

The contract will be a 4 year term subject to performance. A further 2 x 12 month extension options are included within the contract scope.

#### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

Please refer to the suite of tender documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

## **IV.2) Administrative information**

### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

21 June 2023

Local time

12:00pm

### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

### **IV.2.7) Conditions for opening of tenders**

Date

21 June 2023

Local time

12:00pm

Place

Red Kite Offices, High Wycombe, Buckinghamshire

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

### **VI.3) Additional information**

Red Kite Community Housing are tendering for a single supplier to provide an Arrears Management Software Solution.

NOTE: To register your interest in this notice and obtain any additional information please visit the myTenders Web Site at

[https://www.mytenders.co.uk/Search/Search\\_Switch.aspx?ID=229448](https://www.mytenders.co.uk/Search/Search_Switch.aspx?ID=229448).

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at [https://www.mytenders.co.uk/sitehelp/help\\_guides.aspx](https://www.mytenders.co.uk/sitehelp/help_guides.aspx).

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

(MT Ref:229448)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Procurement Review Service

Cabinet Office

London

Email

[publicprocurementreview@cabinetoffice.gov.uk](mailto:publicprocurementreview@cabinetoffice.gov.uk)

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>