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Contract

Worcestershire Promoting Independant Living Service Extension

Worcester City Council
Malvern Hills District Council
Bromsgrove District Council
Redditch Borough Council
Wychavon District Council
Wyre Forest District Council
Worcestershire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-014423

Procurement identifier (OCID): ocids-h6vhtk-0500ec

Published 11 April 2025, 8:17am

Section I: Contracting authority

I.1) Name and addresses

Worcester City Council

The Guildhall, High Street

Worcester

WR1 2EY

Email

procurement@worcester.gov.uk

Country

United Kingdom

Region code

UKG12 - Worcestershire

Internet address(es)

Main address

<http://www.worcester.gov.uk/>

Buyer's address

<http://www.worcester.gov.uk/>

I.1) Name and addresses

Malvern Hills District Council

The Council House, Avenue Road

Malvern

WR14 3AF

Email

procurement@worcester.gov.uk

Country

United Kingdom

Region code

UKG12 - Worcestershire

Internet address(es)

Main address

www.malvern hills.gov.uk

I.1) Name and addresses

Bromsgrove District Council

Parkside, Market Street

Bromsgrove

B61 8DA

Email

procurement@worcester.gov.uk

Country

United Kingdom

Region code

UKG12 - Worcestershire

Internet address(es)

Main address

www.bromsgrove.gov.uk

I.1) Name and addresses

Redditch Borough Council

Walter Stranz Square

Redditch

B98 8AH

Email

procurement@worcester.gov.uk

Country

United Kingdom

Region code

UKG12 - Worcestershire

Internet address(es)

Main address

www.redditchbc.gov.uk

I.1) Name and addresses

Wychavon District Council

Civic Centre, Queen Elizabeth Drive

Pershore

WR10 1PT

Email

procurement@worcester.gov.uk

Country

United Kingdom

Region code

UKG12 - Worcestershire

Internet address(es)

Main address

www.wychavon.gov.uk

I.1) Name and addresses

Wyre Forest District Council

Wyre Forest House, Finepoint Way

Kidderminster

DY11 7WF

Email

procurement@worcester.gov.uk

Country

United Kingdom

Region code

UKG12 - Worcestershire

Internet address(es)

Main address

www.wyreforest.gov.uk

I.1) Name and addresses

Worcestershire County Council

County Hall, Spetchley Road

Worcester

WR5 2NP

Email

procurement@worcester.gov.uk

Country

United Kingdom

Region code

UKG12 - Worcestershire

Internet address(es)

Main address

www.worcestershire.gov.uk

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Worcestershire Promoting Independent Living Service Extension

Reference number

DN427888

II.1.2) Main CPV code

- 70333000 - Housing services

II.1.3) Type of contract

Services

II.1.4) Short description

This notice relates to the extension of the contract awarded following a tender advertised under OJEU contract notice 2019/S 174-424496 for the provision and delivery of Promoting independent living (PIL) services across the county of Worcestershire (OJEU contract award notice 2019/S 238-584509).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £943,040

II.2) Description

II.2.2) Additional CPV code(s)

- 75123000 - Administrative housing services

II.2.3) Place of performance

NUTS codes

- UKG12 - Worcestershire

II.2.4) Description of the procurement

The Promoting independent living (PIL) service for Worcestershire was jointly procured under OJEU contract notice 2019/S 174-424496 by a partnership of six District and Borough Councils ('Districts') and Worcestershire County Council as set out below:

- Bromsgrove District Council,
- Malvern Hills District Council,
- Redditch Borough Council,
- Worcester City Council,
- Wychavon District Council,
- Wyre Forest District Council,
- Worcestershire County Council

The Worcestershire PIL service is intended to provide a range of service options to support the improvement of the health and well-being of the local population with the aim of adaptations being used to restore the use of the home so that people can regain or retain their independence and carry on living in the community. This will be achieved with service elements supporting the Partnership in a flexible way to provide positive outcomes for people:

- 1) Information and advice, signposting (MECC — Making every contact count);
- 2) Housing options;
- 3) Minor adaptations and handyperson services;
- 4) Making homes healthier and safer to live in;
- 5) Mandatory DFG adaptations;
- 6) OT/Trusted assessor.

Service elements dependent on additional funding;

- 7) Assistive technology;
- 8) Marketing and able to pay.

A contract was subsequently entered into with Millbrook Healthcare Limited for these services on 14 April 2020 and, having exercised the optional extensions, was due to expire on 1 April 2025 (“the Contract”). On 7 August 2024 the Councils commenced a new tender process for a new service to commence on 1 April 2025. However, for a number of reasons that tender process was abandoned on 31 January 2025 (see notice 2025/S 000-003611) and the Councils are currently considering the position in respect of future delivery of the services.

The Councils have a statutory duty to provide these services and therefore in light of the abandonment decision it is necessary for the Councils to enter into a 12 month extension of the existing Contract, securing additional services from the existing provider, in accordance with Regulation 72(1)(b) of the Public Contracts Regulations 2015. Further, the need for the abandonment and so the extension was brought about in part by circumstances which a diligent contracting authority could not have foreseen with the potential implications associated with the English Devolution White Paper published on 16 December 2024. Regulation 72(1)(c) of the Public Contracts Regulations 2015 is therefore also applicable. The 12 month extension will allow sufficient time for the Councils to consider the impact of these issues on delivery of these services.

The 12 month extension of the Contract to 31 March 2026 will take place on existing terms save that: (1) There will no longer be a requirement to provide handyman services and the service funding from Worcestershire County Council will be reduced accordingly; (2) The capital payment for Worcester City Council has been increased by £104,752 to cover the capital delivery under the Contract for 2025/2026 which results in an increase of £15,608 to the revenue payment; (3) An increase of £42,596.09 will be made to the overall annual contractual payment to reflect increased labour costs for 2025/2026; and

(4) A contribution will be made towards increased premises costs for 2025/2026 up to a maximum sum of £45,487.72. The total increase in price is below 50% of the original contract value as required by Regulations 721)(b) and (c).

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2019/S 238-584509](#)

Section V. Award of contract

Title

Worcestershire Promoting Independent Living Service Extension

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Millbrook Healthcare Limited

Southampton

Country

United Kingdom

NUTS code

- UKJ32 - Southampton

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £943,040

Section VI. Complementary information

VI.3) Additional information

The total value stated above is the value of the 12 month extension. The original value of the Contract as stated in OJEU contract award notice was £6,754,850 for 5 years. However, the total value of the contract was expected to change dependant on funding availability and demand for the services.

For the avoidance of doubt, this Contract Award Notice serves as the notice required under Regulation 72(3) of the Public Contract Regulations in respect of a modification in reliance on Regulation 72(1)(b) and (c) of the Public Contracts Regulations 2015.

VI.4) Procedures for review

VI.4.1) Review body

The High Court of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom