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Contract

Provision of a Cloud-Based Legal Case Management System

Buckinghamshire Council

F03: Contract award notice

Notice identifier: 2024/S 000-014418

Procurement identifier (OCID): ocids-h6vhtk-0433c0

Published 3 May 2024, 4:34pm

Section I: Contracting authority

I.1) Name and addresses

Buckinghamshire Council

Walton Street Offices

Aylesbury

HP20 1UA

Contact

Mr Lewis Greenall

Email

lewis.greenall@buckinghamshire.gov.uk

Telephone

+44 1296382455

Country

United Kingdom

Region code

UKJ13 - Buckinghamshire CC

Internet address(es)

Main address

<https://www.buckinghamshire.gov.uk/>

Buyer's address

<https://www.buckinghamshire.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of a Cloud-Based Legal Case Management System

Reference number

DN703016

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Buckinghamshire Council is looking to purchase a cloud based case management solution which will support the day to day running of Legal Services. A case management solution enables Legal Services to continue to carry out casework efficiently and electronically; have a fully electronic filing system; work remotely; provide legal advice; aids representation at court hearings and attendance at meetings for our internal and external clients. It also provides KPI data, client billing data and time recording functionality. A cloud based solution will improve efficiencies, assist with hybrid ways of working and assist with cyber security.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £360,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ13 - Buckinghamshire CC

II.2.4) Description of the procurement

Buckinghamshire Council is looking to purchase a cloud based case management solution which will support the day to day running of Legal Services. A case management solution enables Legal Services to continue to carry out casework efficiently and electronically; have a fully electronic filing system; work remotely; provide legal advice; aids representation at court hearings and attendance at meetings for our internal and external clients. It also provides KPI data, client billing data and time recording functionality. A cloud based solution will improve efficiencies, assist with hybrid ways of working and assist with cyber security.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure
IV.1) Description**IV.1.1) Type of procedure**

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information**IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-002251](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

3 May 2024

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Civica UK Ltd

Eighth Floor Southbank Central 30 Stamford Street

London

SE1 9LQ

Country

United Kingdom

NUTS code

- UKJ13 - Buckinghamshire CC

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £360,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Royal Courts of Justice

London

Country

United Kingdom