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Contract

## **Supply of Electric Vehicle: Charger and Infrastructure Operating Systems (Back Office)**

Scottish Ambulance Service

NHS Ayrshire & Arran

Dumfries and Galloway Health Board

NHS Greater Glasgow and Clyde

NHS Lothian

The Common Services Agency (more commonly known as NHS National Services Scotland) ("NSS")

NHS Shetland

NHS Western Isles

Scottish Police Authority

Scottish Fire and Rescue Service

NHS Grampian

Healthcare Improvement Scotland

NHS Western Isles

NHS Borders

NHS Fife

NHS Highland

NHS Forth Valley

NHS Lanarkshire

NHS Tayside

The State Hospitals Board for Scotland

F03: Contract award notice

Notice identifier: 2024/S 000-014414

Procurement identifier (OCID): ocids-h6vhtk-03f758

Published 3 May 2024, 4:18pm

## **Section I: Contracting authority**

## **I.1) Name and addresses**

Scottish Ambulance Service

1 South Gyle Crescent

Edinburgh

EH12 9EB

### **Contact**

Alex Little

### **Email**

[Alex.little1@nhs.scot](mailto:Alex.little1@nhs.scot)

### **Country**

United Kingdom

### **NUTS code**

UKM - Scotland

### **Internet address(es)**

Main address

<http://www.scottishambulance.com>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00393](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00393)

## **I.1) Name and addresses**

NHS Ayrshire & Arran

Eglinton House, Ailsa Hospital, Dalmellington Road

Ayr

KA6 6AB

**Email**

[procurement@aapct.scot.nhs.uk](mailto:procurement@aapct.scot.nhs.uk)

**Telephone**

+44 1294323219

**Country**

United Kingdom

**NUTS code**

UKM94 - South Ayrshire

**Internet address(es)**

Main address

<http://www.nhsaaa.net>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00060](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00060)

**I.1) Name and addresses**

Dumfries and Galloway Health Board

Mountainhall Treatment Centre, Bankend Road

Dumfries

DG1 4AP

**Email**

[dg.feedback2@nhs.scot](mailto:dg.feedback2@nhs.scot)

**Telephone**

+44 1387246246

**Country**

United Kingdom

**NUTS code**

UKM92 - Dumfries & Galloway

**Internet address(es)**

Main address

[www.nhsdg.co.uk](http://www.nhsdg.co.uk)

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00065](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00065)

**I.1) Name and addresses**

NHS Greater Glasgow and Clyde

Procurement Department, Glasgow Royal Infirmary, 84 Castle Street

Glasgow

G4 0SF

**Email**

[gqc.supplierenquiries@gqc.scot.nhs.uk](mailto:gqc.supplierenquiries@gqc.scot.nhs.uk)

**Telephone**

+44 1412015388

**Country**

United Kingdom

**NUTS code**

UKM82 - Glasgow City

**Internet address(es)**

Main address

<http://www.nhsggc.scot/about-us/procurement/>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA10722](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10722)

**I.1) Name and addresses**

NHS Lothian

Procurement Headquarters, Lothian Health Board Waverley Gate 2-4 Waterloo Place

Edinburgh

EH1 3EG

**Email**

[Lynne.Cameron@nhslothian.scot.nhs.uk](mailto:Lynne.Cameron@nhslothian.scot.nhs.uk)

**Telephone**

+44 8454242424

**Country**

United Kingdom

**NUTS code**

UKM - Scotland

## **Internet address(es)**

Main address

<http://www.nhslothian.scot.nhs.uk/>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00326](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00326)

## **I.1) Name and addresses**

The Common Services Agency (more commonly known as NHS National Services Scotland) ("NSS")

Gyle Square (NSS Head Office), 1 South Gyle Crescent

Edinburgh

EH12 9EB

### **Email**

[kris.lindsay@nhs.scot](mailto:kris.lindsay@nhs.scot)

### **Telephone**

+44 7804475952

### **Country**

United Kingdom

### **NUTS code**

UKM - Scotland

## **Internet address(es)**

Main address

<http://www.nss.nhs.scot/browse/procurement-and-logistics>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA11883](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11883)

## **I.1) Name and addresses**

NHS Shetland

Montfield, Burgh Road

Lerwick

ZE1 0LA

### **Email**

[shet-hb.information@nhs.scot](mailto:shet-hb.information@nhs.scot)

### **Telephone**

+44 01595743029

### **Fax**

+44 01595696727

### **Country**

United Kingdom

### **NUTS code**

UKM66 - Shetland Islands

### **Internet address(es)**

Main address

<http://www.shb.scot.nhs.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA0040](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA0040)

1

## **I.1) Name and addresses**

NHS Western Isles

37 South Beach Street, Stornoway

Isle of Lewis

HS1 2BB

### **Email**

[adrian.trevor@nhs.scot](mailto:adrian.trevor@nhs.scot)

### **Telephone**

+44 1851708154

### **Fax**

+44 1851704405

### **Country**

United Kingdom

### **NUTS code**

UKM6 - Highlands and Islands

### **Internet address(es)**

Main address

<http://www.wihb.scot.nhs.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00090](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00090)



## **I.1) Name and addresses**

Scottish Police Authority

1 Pacific Quay, 2nd Floor

Glasgow

G51 1DZ

### **Email**

[procurementtenders@scotland.police.uk](mailto:procurementtenders@scotland.police.uk)

### **Telephone**

+44 1786895668

### **Fax**

+44 1851704405

### **Country**

United Kingdom

### **NUTS code**

UKM82 - Glasgow City

### **Internet address(es)**

Main address

<http://www.spa.police.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA19762](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA19762)

## **I.1) Name and addresses**

Scottish Fire and Rescue Service

Headquarters, Westburn Drive

Cambuslang

G72 7NA

**Email**

[procurement@firescotland.gov.uk](mailto:procurement@firescotland.gov.uk)

**Telephone**

+44 1416464637

**Fax**

+44 1851704405

**Country**

United Kingdom

**NUTS code**

UKM95 - South Lanarkshire

**Internet address(es)**

Main address

<http://firescotland.gov.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA19543](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA19543)

**I.1) Name and addresses**

NHS Grampian

Summerfield House, 2 Eday Road

Aberdeen

AB15 6RE

**Email**

[grampian@nhs.scot](mailto:grampian@nhs.scot)

**Telephone**

+44 3454566000

**Fax**

+44 1851704405

**Country**

United Kingdom

**NUTS code**

UKM50 - Aberdeen City and Aberdeenshire

**Internet address(es)**

Main address

<http://www.nhsgrampian.org>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00200](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00200)

**I.1) Name and addresses**

Healthcare Improvement Scotland

National Headquarters Gyle Square, South Gyle Crescent,

Edinburgh

EH12 9EB

**Email**

[karlin.rodgers@nhs.scot](mailto:karlin.rodgers@nhs.scot)

**Telephone**

+44 1313140118

**Fax**

+44 1851704405

**Country**

United Kingdom

**NUTS code**

UKM75 - Edinburgh, City of

**Internet address(es)**

Main address

<http://healthcareimprovementscotland.org>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00363](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00363)

**I.1) Name and addresses**

NHS Western Isles

37 South Beach Street, Stornoway

Isle of Lewis

HS1 2BB

**Email**

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**Telephone**

+44 1851708154

**Fax**

+44 1851704405

**Country**

United Kingdom

**NUTS code**

UKM6 - Highlands and Islands

**Internet address(es)**

Main address

<http://www.wihb.scot.nhs.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00090](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00090)

**I.1) Name and addresses**

NHS Borders

Borders General Hospital

Melrose

TD6 9BS

**Email**

[alistair.meikle@borders.scot.nhs.uk](mailto:alistair.meikle@borders.scot.nhs.uk)

**Telephone**

+44 1896826339

**Fax**

+44 1851704405

**Country**

United Kingdom

**NUTS code**

UKM91 - Scottish Borders

**Internet address(es)**

Main address

<http://www.nhsborders.org.uk/>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA11162](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11162)

**I.1) Name and addresses**

NHS Fife

Level 3, Hayfield House, Hayfield Road

Kirkcaldy

KY2 5AH

**Email**

[paula.lee@nhs.scot](mailto:paula.lee@nhs.scot)

**Telephone**

+44 1592657320

**Fax**

+44 1851704405

**Country**

United Kingdom

**NUTS code**

UKM72 - Clackmannanshire and Fife

**Internet address(es)**

Main address

<http://www.nhsfife.org>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00185](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00185)

**I.1) Name and addresses**

NHS Highland

Assynt House, Beechwood Park

Inverness

IV2 3BW

**Email**

[nhs.highland@nhs.scot](mailto:nhs.highland@nhs.scot)

**Telephone**

+44 7976911804

**Fax**

+44 1851704405

**Country**

United Kingdom

**NUTS code**

UKM6 - Highlands and Islands

**Internet address(es)**

Main address

<http://www.nhshighland.scot.nhs.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00302](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00302)

**I.1) Name and addresses**

NHS Forth Valley

Trust Headquarters, Carseview Castle Business Park

Stirling

FK9 4SW

**Email**

[david.logie@nhs.scot](mailto:david.logie@nhs.scot)

**Telephone**

+44 1786463031

**Fax**



+44 1851704405

**Country**

United Kingdom

**NUTS code**

UKM76 - Falkirk

**Internet address(es)**

Main address

<http://www.nhsforthvalley.com>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00067](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00067)

**I.1) Name and addresses**

NHS Lanarkshire

NHS Lanarkshire Headquarters, Kirklands, Fallside Road

Bothwell

G71 8BB

**Email**

[procurementenquiries@lanarkshire.scot.nhs.uk](mailto:procurementenquiries@lanarkshire.scot.nhs.uk)

**Telephone**

+44 1698752649

**Fax**

+44 1851704405

**Country**

United Kingdom

**NUTS code**

UKM8 - West Central Scotland

**Internet address(es)**

Main address

<http://www.nhslanarkshire.org.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00297](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00297)

**I.1) Name and addresses**

NHS Tayside

Ninewells Hospital

Dundee

DD1 9SY

**Email**

[wendy.anderson4@nhs.scot](mailto:wendy.anderson4@nhs.scot)

**Telephone**

+44 1382660111

**Fax**

+44 1382496253

**Country**

United Kingdom

**NUTS code**

UKM - Scotland

**Internet address(es)**

Main address

<http://www.nhstayside.scot.nhs.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00154](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00154)

**I.1) Name and addresses**

The State Hospitals Board for Scotland

110 Lampits Road, Carstairs

Lanark

ML11 8RP

**Email**

[stuart.paterson3@nhs.scot](mailto:stuart.paterson3@nhs.scot)

**Telephone**

+44 1555842177

**Fax**

+44 1382496253

**Country**

United Kingdom

## **NUTS code**

UKM95 - South Lanarkshire

## **Internet address(es)**

Main address

<http://www.tsh.scot.nhs.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00161](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00161)

## **I.2) Information about joint procurement**

The contract involves joint procurement

In the case of joint procurement involving different countries, state applicable national procurement law

Includes the Authorities outlined below.

In addition, this agreement also includes the Royal National Lifeboat Institution (RNLI).

All authorities with no commitment implied or given.

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Supply of Electric Vehicle: Charger and Infrastructure Operating Systems (Back Office)

Reference number

SAS/2023/732

#### **II.1.2) Main CPV code**

- 75100000 - Administration services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Scottish Ambulance Service is fully committed to embracing the Scottish Government direction that they will “Take the lead in promoting the use of ultra-low emission vehicles (ULEVs) and phase out the need for new petrol and diesel cars and vans by 2032.” In support of this strategy, Transport Scotland have published Switched on Scotland: A roadmap to widespread adoption of plug-in vehicles offering practical assistance in delivering the strategy and in turn the wider benefits.

To support the increasing numbers of electric vehicles that the Scottish Ambulance are introducing into their fleet, the Service continues to procure the supply and installation of a number of electric vehicle chargers at locations across Scotland. The type and number of installations at each site will be tailored to the requirements of the vehicles based or attending that site.

We are looking for a back-office solution to manage our electric vehicle charging infrastructure to allow control, visibility and development of the back office solution.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,000,000

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

Main site or place of performance

Across Scotland

### **II.2.4) Description of the procurement**

The Scottish Ambulance Service are identifying the charging installation requirements to support the operation of 1,500 fully electric or plug-in vehicles at approximately 150 locations. The Back-office system will be essential to manage the operation of EV chargers at all locations. It is likely that there will be between 600 and 800 EV chargers operated directly by the Scottish Ambulance Service and a requirement to access partner agencies and commercially operated facilities.

The Back Office must have the functionality to:

Activate and control the access to all electric vehicle chargers registered with the back office

\*Provide a hierarchy for access 'cards'

\*Provide a booking diary for all electric vehicle chargers, configurable by Scottish Ambulance Service to restrict access key/time/duration

\*Provide a 'cost/billing' functionality at rates aligned to the 'card', configurable by Scottish Ambulance Service

\*Charger status - test functionality (60s interval)

\*Recurring status test failure (5 attempts) - automated fault escalation process

\*Provide a defect reporting system with dedicated 24/7 helpline with the number visible on the units for users

\*System to be able to queue vehicle charging in priority order

\*System to hold driver card information, including cost centre, email address & mobile phone number

\*Message and email function to notify user when charging is complete or issue with charging

\*Automated API data connection to Tranman (and subsequent Fleet Management System)

\*Provision of a User 'app' – providing;

-EV mapping (showing type availability/fault status)

-Route planning option (by SAS / Blue light / commercial)

-Booking functionality

-SAS configurable data input

-Notification of charge completion to SAS defined 80%

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Sustainability / Weighting: 10

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-025214](#)

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## **Section V. Award of contract**

### **Contract No**

SAS/2023/732

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 May 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3



Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Fuuse Ltd

White Cross Business Park, South Road

Lancaster

LA1 4XQ

Telephone

+44 7500181657

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,000,000

Total value of the contract/lot: £1,000,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:765705)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Edinburgh Sheriff Court

Edinburgh

Country

United Kingdom