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Tender

## **e-ITT for the provision of a Housing Management System (HMS) (Sept 2021-24)**

New Forest District Council

F02: Contract notice

Notice identifier: 2021/S 000-014407

Procurement identifier (OCID): ocds-h6vhtk-02bfba

Published 24 June 2021, 1:49pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

New Forest District Council

Appletree Court, Beaulieu Road

Lyndhurst

SO43 7PA

#### **Contact**

Mr Jon Munden

#### **Email**

[jonathan.munden@nfdc.gov.uk](mailto:jonathan.munden@nfdc.gov.uk)

#### **Telephone**

+44 2380285588

#### **Fax**

+44 2380285076

**Country**

United Kingdom

**NUTS code**

UKJ3 - Hampshire and Isle of Wight

**Internet address(es)**

Main address

<http://www.nfdc.gov.uk>

Buyer's address

<http://www.nfdc.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.sebp.due-north.com](http://www.sebp.due-north.com)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.sebp.due-north.com](http://www.sebp.due-north.com)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

e-ITT for the provision of a Housing Management System (HMS) (Sept 2021-24)

Reference number

DN552663

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

e-ITT for the provision of a Housing Management System (HMS) (Sept 2021-24)  
Provision of a Housing Management System for New Forest District Council (NFDC) commencing September 2021 (3 year term with optional 1 + 1 year extension) NFDC require a new Housing Management System (HMS) in order to improve service to customers and improve interfaces between corporate systems. The HMS must include a tenancy database, property database and tenant management. It must also offer capabilities in rent accounting and arrears management Closing Date for Submission of Tenders 12.00 NOON, 26 JULY 2021 To be returned electronically via the Council's e-tendering solution "Pro-Contract" hosted on the South East Business Portal (SEBP)

#### **II.1.5) Estimated total value**

Value excluding VAT: £360,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKJ3 - Hampshire and Isle of Wight

#### **II.2.4) Description of the procurement**

e-ITT for the provision of a Housing Management System (HMS) (Sept 2021-24)  
Provision of a Housing Management System for New Forest District Council (NFDC) commencing September 2021 (3 year term with optional 1 + 1 year extension) NFDC require a new Housing Management System (HMS) in order to improve service to customers and improve interfaces between corporate systems. The HMS must include a tenancy database, property database and tenant management. It must also offer capabilities in rent accounting and arrears management Closing Date for Submission of Tenders 12.00 NOON, 26 JULY 2021 To be returned electronically via the Council's e-tendering solution "Pro-Contract" hosted on the South East Business Portal (SEBP)

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

26 July 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

26 July 2021

Local time

12:30pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

New Forest District Council

Lyndhurst

Country

United Kingdom