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Planning

Request for Information (RFI) Employers' Services Organisation Contract for the NHS in England.

Department of Health and Social Care

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-014405

Procurement identifier (OCID): ocids-h6vhtk-045758

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Section I: Contracting authority

I.1) Name and addresses

Department of Health and Social Care

39 Victoria Street

London

SW1H 0EU

Contact

Callie Barry

Email

callie.barry2@dhsc.gov.uk

Country

United Kingdom

Region code

UKI32 - Westminster

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

Buyer's address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Request for Information (RFI) Employers' Services Organisation Contract for the NHS in England.

Reference number

C283162

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

This Request for Information (RFI) is for the Department of Health and Social Care (DHSC) to gain additional information from potential suppliers to ensure the successful tender exercise for an Employers' Services Organisation Contract for the NHS in England.

The Contract consists of 9 work programmes covering workforce policy which are agreed on an annual basis. The work programmes are as follows:

Work Programme 1: Pay and Contracts

Work Programme 2: Workforce Supply Education, skills, and redesign of workforce

Work Programme 3: Workforce Supply: International Recruitment

Work Programme 4: Workforce Supply and Retention

Work Programme 5: Pensions and total reward

Work Programme 6: Employment services

Work Programme 7: Staff Experience

Work Programme 8: Staff Engagement including Social Partnership Forum (SPF)

Work Programme 9: Communications

The objectives of the contract include (but are not limited to):

To ensure a clear employer voice to input into policy development relating to the NHS workforce

To manage and lead DHSC input into negotiations to make any changes to national terms and conditions of employment for NHS staff

To enable the staff side voice (stakeholders representing NHS employees) to also be represented in matters relating to terms and conditions of service and other key matters as identified

To ensure that new NHS workforce policies are effectively implemented and communicated across the NHS. The key outputs would be successfully implementing and establishing hubs, networks, along with effective working relationships with workforce leaders via the interlinked work programmes stated above. These are integral in supporting DHSC with the implementation of workforce policies.

The aims of this contract are to:

Support the NHS with the implementation and delivery of workforce policy
Empower DHSC programme leads to be the drivers of change, devising and delivering on workforce policy which is business critical
Provide opportunities for building networks between DHSC leads and NHS system workforce leaders
Provide the deliverables detailed in 9 annual work programmes (please see Appendix 1 for further information)
Provide additional surge capacity to flex to evolving DHSC/Ministerial priorities

II.1.5) Estimated total value

Value excluding VAT: £20,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 75130000 - Supporting services for the government

II.2.3) Place of performance

NUTS codes

- UKI32 - Westminster

Main site or place of performance

England

II.2.4) Description of the procurement

DHSC are looking to procure a new contract for Employers' Organisation Services for the NHS in England.

DHSC intend to award the contract in or around October/November 2024.

The proposed procurement process is the Competitive Procedure with Negotiation (CPN) in accordance with Regulation 29 of the Public Contracts Regulations 2015 (the "Regulations") or any amendment thereof.

The aims of this contract are to:

Support the NHS with the development, implementation and delivery of workforce policies
Build and maintain networks with NHS senior workforce leaders
Execute the deliverables detailed in Work Programmes 1-9 inclusive on an annual basis
Respond and action any ad hoc requirements of DHSC i.e., any changes in legislation or to reflect any changes in ministerial/DHSC priority over the course of the year

II.2.14) Additional information

DHSC is issuing this RFI to gain additional information from potential suppliers to ensure the successful future tender exercise for an Employers' Services Organisation Contract for the NHS in England.

To also inform the market of an early market engagement exercise which is available to any organisations which has knowledge and experience of the deliverables.

The primary focus of the feedback is to:

- Gain a better understanding of supplier appetite and current market ability to deliver the requirements.
- Current market pricing standards
- Gain knowledge of potential Key Performance Indicators and corresponding reporting to measure the success of the Contract delivery.
- Understand the indicative budget for each Work Programme is feasible to deliver the requirements successfully to a high quality

Market Engagement Event will take place virtually week commencing 17th June 2024.

To access the RFI Document which includes a more detailed Service Description. register at:

<https://atamis-1928.my.site.com/s/Welcome>.

The Atamis reference for this RFI is C283162.

For any Atamis queries email to: support-health@atamis.co.uk or via Helpdesk Phone: 0800 9956035

Please return your completed RFI no later than Monday 3rd June at 15:00.

To register your interest for the Market Engagement Event please use the messaging platform within the Atamis reference C238162 by Monday 3rd June at 15:00 to ensure you are included in the Market Engagement. Please include contact details (name and email address) of each person wishing to join the Market Engagement. Maximum 2 people for each organisation. Joining details for the market engagement will be issued on Tuesday 4th June 2024.

NOTE: For avoidance of doubt this is not a call for competition, the purpose is to advise the market on the forthcoming DHSC procurement and seek feedback from the market that may inform the final specification and/or procurement approach to the services.

The market engagement and RFI process does not form part of the formal procurement process. When the formal procurement process commences any supplier may join the competition and all supplier Tenders will be evaluated on the same basis. The contractual opportunity will be available in the future via DHSC Atamis eTendering System.

II.3) Estimated date of publication of contract notice

8 July 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes