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Contract

Cleaning Service for the Civic Centre and other Corporate Properties

London Borough of Hillingdon

F03: Contract award notice

Notice identifier: 2024/S 000-014382

Procurement identifier (OCID): ocids-h6vhtk-03e091

Published 3 May 2024, 3:07pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Hillingdon

High Street

Uxbridge

UB8 1UW

Email

mbreen@hillingsdon.gov.uk

Country

United Kingdom

Region code

UK174 - Harrow and Hillingdon

Internet address(es)

Main address

www.hillingdon.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Cleaning Service for the Civic Centre and other Corporate Properties

II.1.2) Main CPV code

- 90919200 - Office cleaning services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Hillingdon (Hillingdon) is seeking a suitably experienced Contractor to provide a comprehensive, efficient, and cost effective cleaning service to the Civic Centre (approx 27,272m²) and circa 70 additional buildings, complexes and other facilities located across the Borough including but not limited to libraries, office blocks, cemeteries, day centres, residential homes and other facilities open to the general public.

The service will comprise of but is not limited to the following:

- Internal cleaning (including scheduled, reactive & periodic)
- Window cleaning
- Porter / Caretaker services

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £9,500,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI74 - Harrow and Hillingdon

Main site or place of performance

London Borough of Hillingdon

II.2.4) Description of the procurement

3 The London Borough of Hillingdon (Hillingdon) is seeking a suitably experienced Contractor to provide a comprehensive, efficient, and cost effective cleaning service to the Civic Centre (approx 27,272m²) and circa 70 additional buildings, complexes and other facilities located across the Borough including but not limited to libraries, office blocks, cemeteries, day centres, residential homes and other facilities open to the general public.

The service will comprise of but is not limited to the following:

- Internal cleaning (including scheduled, reactive & periodic)
- Window cleaning
- Porter / Caretaker services

II.2.5) Award criteria

Quality criterion - Name: price / Weighting: 50

Cost criterion - Name: Quality / Weighting: 50

II.2.11) Information about options

Options: Yes

Description of options

The proposed contract will be for a period of Four (4) years with an option to extend for a further Two (2) plus One (1) years subject to the requirements of the service and the satisfactory performance of the contractor.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-020178](#)

Section V. Award of contract

Title

Cleaning Service for the Civic Centre and other Hillingdon Properties 2024

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 February 2024

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

SOLO SERVICES GROUP LTD

1 Axis Court, Riverside Business Park, Mallard Way, Swansea Vale, Swansea,

Swansea

Country

United Kingdom

NUTS code

- UKL18 - Swansea

National registration number

2626708

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £9,500,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Royal Courts of Justice, Strand

London

WC1A 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

London Borough of Hillingdon

Civic Centre,

Uxbridge

UB8 1UW

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

London Borough of Hillingdon

Civic Centre,

Uxbridge

UB8 1UW

Country

United Kingdom

Internet address

www.hillingdon.gov.uk