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Contract

## **Ground Maintenance Services to British High Commission, New Delhi**

Foreign Commonwealth and Development Office

F03: Contract award notice

Notice identifier: 2021/S 000-014361

Procurement identifier (OCID): ocids-h6vhtk-028f8e

Published 23 June 2021, 10:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Foreign Commonwealth and Development Office

King Charles Street

London

SW1A 2AH

#### **Email**

[sachin.khedekar@fco.gov.uk](mailto:sachin.khedekar@fco.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

#### **Internet address(es)**

Main address

[www.gov.uk/fco](http://www.gov.uk/fco)

Buyer's address

<https://fco.bravosolution.co.uk/web/login.html>

#### **I.4) Type of the contracting authority**

Ministry or any other national or federal authority

#### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Ground Maintenance Services to British High Commission, New Delhi

#### **II.1.2) Main CPV code**

- 77314000 - Grounds maintenance services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Ground Maintenance Services to British High Commission, New Delhi

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: 21,939,663 INR

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- IN - India

Main site or place of performance

British High Commission, New Delhi

### **II.2.4) Description of the procurement**

Ground Maintenance Services to British High Commission, New Delhi

### **II.2.5) Award criteria**

Quality criterion - Name: Please provide details of up to 3 contracts, from both the private and public sector that are relevant to the Authority's requirement. Contracts for these services should have been performed within the past 2 years. Please include names, address, contact person and a short description of type of service provided (site visits of at least 1 currently managed sites). / Weighting: 8

Quality criterion - Name: Please set out how you will ensure that all staff are fully vetted and meet the required qualifications prior to and during the contract period. Please include your standard operating procedures for recruitment and vetting of supervisors and grounds person and information on average length of staff retention within the period of the contract provided. / Weighting: 4

Quality criterion - Name: Please describe your approach and methodology to performing each element of the requirement of this contract as described in the Statement of Service Requirement (see Attachment). For each element please indicate the methods you will use to deliver the service of the contract. / Weighting: 4

Quality criterion - Name: Please provide details of Quality Assurance procedures and monitoring procedures for the delivery of the services of the contract. / Weighting: 4

Quality criterion - Name: Please provide training module and plans that you provide to your grounds person and Supervisors prior to and during the contract period. / Weighting: 4

Quality criterion - Name: Please provide an escalation matrix for how you will monitor and respond to customer complaints. / Weighting: 4

Quality criterion - Name: Provide details of the social security benefits provided to the employees (Like ESI, PF, Leave entitlements and adherence to minimum wages as notified by the respective State Government. / Weighting: 4

Quality criterion - Name: Please provide a detailed plan outlining your arrangements for the effective and smooth take-over/mobilisation of the services (highlighting any anticipated problems and mitigation plans). Please include a timetable. / Weighting: 4

Quality criterion - Name: Provide sample CVs of your Managers & Supervisors, who could be deputed for this assignment. Each should have a minimum of 3 years' experience in the role. / Weighting: 4

Cost criterion - Name: A full assessment of the total price breakdown for the full Contract Period in the format requested. This MUST be in the format of the spreadsheet at Attachment 5 - Schedule of Prices & Rates Structure for the FCDO. Failure to provide a pricing submission in the format requested may invalidate your tender proposal. / Weighting: 60

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Ground Maintenance Services to British High Commission, New Delhi

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-002104](#)

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## **Section V. Award of contract**

### **Contract No**

4889

### **Title**

Ground Maintenance Services to British High Commission, New Delhi

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 June 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

G4S Facility Services ( India) Pvt Ltd.

Tower A, Fifth Floor, Unitech World (Cyber Park)

Sector – 39, Gurgaon – 122001, Haryana, India

122001

Country

India

NUTS code

- IN - India

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: 21,939,663 INR

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Ground Maintenance Services to British High Commission, New Delhi

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Foreign, Commonwealth & Development Office

Kings Charles Street

London

SW1A 2AH

Country

United Kingdom