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Contract

Ground Maintenance Services to British High Commission, New Delhi

Foreign Commonwealth and Development Office

F03: Contract award notice

Notice identifier: 2021/S 000-014361

Procurement identifier (OCID): ocds-h6vhtk-028f8e

Published 23 June 2021, 10:45pm

Section I: Contracting authority

I.1) Name and addresses

Foreign Commonwealth and Development Office

King Charles Street

London

SW1A 2AH

Email

sachin.khedekar@fco.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.gov.uk/fco

Buyer's address

<https://fco.bravosolution.co.uk/web/login.html>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Ground Maintenance Services to British High Commission, New Delhi

II.1.2) Main CPV code

- 77314000 - Grounds maintenance services

II.1.3) Type of contract

Services

II.1.4) Short description

Ground Maintenance Services to British High Commission, New Delhi

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: 21,939,663 INR

II.2) Description

II.2.3) Place of performance

NUTS codes

- IN - India

Main site or place of performance

British High Commission, New Delhi

II.2.4) Description of the procurement

Ground Maintenance Services to British High Commission, New Delhi

II.2.5) Award criteria

Quality criterion - Name: Please provide details of up to 3 contracts, from both the private and public sector that are relevant to the Authority's requirement. Contracts for these services should have been performed within the past 2 years. Please include names, address, contact person and a short description of type of service provided (site visits of at least 1 currently managed sites). / Weighting: 8

Quality criterion - Name: Please set out how you will ensure that all staff are fully vetted and meet the required qualifications prior to and during the contract period. Please include your standard operating procedures for recruitment and vetting of supervisors and grounds person and information on average length of staff retention within the period of the contract provided. / Weighting: 4

Quality criterion - Name: Please describe your approach and methodology to performing each element of the requirement of this contract as described in the Statement of Service Requirement (see Attachment). For each element please indicate the methods you will use to deliver the service of the contract. / Weighting: 4

Quality criterion - Name: Please provide details of Quality Assurance procedures and monitoring procedures for the delivery of the services of the contract. / Weighting: 4

Quality criterion - Name: Please provide training module and plans that you provide to your

grounds person and Supervisors prior to and during the contract period. / Weighting: 4

Quality criterion - Name: Please provide an escalation matrix for how you will monitor and respond to customer complaints. / Weighting: 4

Quality criterion - Name: Provide details of the social security benefits provided to the employees (Like ESI, PF, Leave entitlements and adherence to minimum wages as notified by the respective State Government. / Weighting: 4

Quality criterion - Name: Please provide a detailed plan outlining your arrangements for the effective and smooth take-over/mobilisation of the services (highlighting any anticipated problems and mitigation plans). Please include a timetable. / Weighting: 4

Quality criterion - Name: Provide sample CVs of your Managers & Supervisors, who could be deputed for this assignment. Each should have a minimum of 3 years' experience in the role. / Weighting: 4

Cost criterion - Name: A full assessment of the total price breakdown for the full Contract Period in the format requested. This MUST be in the format of the spreadsheet at Attachment 5 - Schedule of Prices & Rates Structure for the FCDO. Failure to provide a pricing submission in the format requested may invalidate your tender proposal. / Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Ground Maintenance Services to British High Commission, New Delhi

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-002104](#)

Section V. Award of contract

Contract No

4889

Title

Ground Maintenance Services to British High Commission, New Delhi

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 June 2021

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

G4S Facility Services (India) Pvt Ltd.

Tower A, Fifth Floor, Unitech World (Cyber Park)

Sector – 39, Gurgaon – 122001, Haryana, India

122001

Country

India

NUTS code

- IN - India

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: 21,939,663 INR

Section VI. Complementary information

VI.3) Additional information

Ground Maintenance Services to British High Commission, New Delhi

VI.4) Procedures for review

VI.4.1) Review body

Foreign, Commonwealth & Development Office

Kings Charles Street

London

SW1A 2AH

Country

United Kingdom