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#### Contract

# Family Support, Assessment and Therapy Framework - Jan 23 Re-Opening

Norfolk County Council

F03: Contract award notice

Notice identifier: 2023/S 000-014351

Procurement identifier (OCID): ocds-h6vhtk-035294

Published 19 May 2023, 2:15pm

# **Section I: Contracting authority**

## I.1) Name and addresses

Norfolk County Council

County Hall, Martineau Lane

Norwich

NR1 2DH

#### **Email**

sourcingteam@norfolk.gov.uk

## Country

**United Kingdom** 

## **NUTS** code

UKH15 - Norwich and East Norfolk

## Internet address(es)

Main address

www.norfolk.gov.uk

Buyer's address

https://in-tendhost.co.uk/norfolkcc/aspx/Home

# I.4) Type of the contracting authority

Ministry or any other national or federal authority

# I.5) Main activity

General public services

# **Section II: Object**

## II.1) Scope of the procurement

## II.1.1) Title

Family Support, Assessment and Therapy Framework - Jan 23 Re-Opening

Reference number

NCCT42455.2

## II.1.2) Main CPV code

• 85000000 - Health and social work services

## II.1.3) Type of contract

Services

## II.1.4) Short description

Following the re-opening of Norfolk County Council's Framework Agreement for the provision of Family Support, Assessment and Therapy services, the Council have made further appointments to the framework.

## II.1.6) Information about lots

This contract is divided into lots: Yes

## II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £4,162,000

## II.2) Description

## II.2.1) Title

Family Support

Lot No

1

## II.2.2) Additional CPV code(s)

85000000 - Health and social work services

#### II.2.3) Place of performance

**NUTS** codes

- UKH17 Breckland and South Norfolk
- UKH16 North and West Norfolk
- UKH15 Norwich and East Norfolk

Main site or place of performance

Norfolk

## II.2.4) Description of the procurement

Following the re-opening of Norfolk County Council's Framework Agreement for the provision of Family Support, Assessment and Therapy services, the Council have made further appointments to the framework. Lot 1 covers family support with services required under this lot as follows: family support, home based family support, community-based support, therapeutic support, intensive parenting & domestic support, family support for children with additional needs, support for parenting teenagers, non-violent resistance, practical living support, independent living skills, personal care, positive activities, respite care, short breaks, child minding. Full details of the requirements under Lot 1 can be found in the procurement documents.

## II.2.5) Award criteria

Quality criterion - Name: Quality and Standards / Weighting: 100

Price - Weighting: 0

#### II.2.11) Information about options

Options: No

## II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

## II.2) Description

#### II.2.1) Title

## **Emergency Family Support**

Lot No

2

## II.2.2) Additional CPV code(s)

85000000 - Health and social work services

#### II.2.3) Place of performance

**NUTS** codes

- UKH17 Breckland and South Norfolk
- UKH16 North and West Norfolk
- UKH15 Norwich and East Norfolk

Main site or place of performance

Norfolk

## II.2.4) Description of the procurement

Following the re-opening of Norfolk County Council's Framework Agreement for the provision of Family Support, Assessment and Therapy services, the Council have made further appointments to the framework. Lot 2 covers emergency family support with services required under this lot as follows: urgent response family support, 24/7 family support, emergency/crisis support. Full details of the requirements under Lot 2 can be found in the procurement documents.

#### II.2.5) Award criteria

Quality criterion - Name: Quality and Standards / Weighting: 100

Price - Weighting: 0

#### II.2.11) Information about options

Options: No

## II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

## II.2) Description

## II.2.1) Title

Independent Social Work

Lot No

3

## II.2.2) Additional CPV code(s)

85000000 - Health and social work services

## II.2.3) Place of performance

**NUTS** codes

- UKH17 Breckland and South Norfolk
- UKH16 North and West Norfolk
- UKH15 Norwich and East Norfolk

Main site or place of performance

Norfolk

## II.2.4) Description of the procurement

Following the re-opening of Norfolk County Council's Framework Agreement for the provision of Family Support, Assessment and Therapy services, the Council have made further appointments to the framework. Lot 3 covers independent social work with services required under this lot as follows: community based assessment, assessed parental contact, psychological assessment, family group conference, care proceedings, report writing (section 7, 29, 37, form f), viability assessment, special guardianship order, life story, child permanence report, later in life letter. Full details of the requirements under Lot 3 can be found in the procurement documents.

#### II.2.5) Award criteria

Quality criterion - Name: Quality and Standards / Weighting: 100

Price - Weighting: 0

#### II.2.11) Information about options

Options: No

## II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

## II.2) Description

#### II.2.1) Title

Assessment

Lot No

4

#### II.2.2) Additional CPV code(s)

• 85000000 - Health and social work services

#### II.2.3) Place of performance

**NUTS** codes

- UKH17 Breckland and South Norfolk
- UKH16 North and West Norfolk
- UKH15 Norwich and East Norfolk

Main site or place of performance

Norfolk

## II.2.4) Description of the procurement

Following the re-opening of Norfolk County Council's Framework Agreement for the provision of Family Support, Assessment and Therapy services, the Council have made further appointments to the framework. Lot 4 covers assessment with services required under this lot as follows: psychological assessments - all kinds, court-directed psychological assessments, cognitive assessment, mental capacity assessments, pre-birth assessment, forensic risk assessment, protective carers assessment, parenting assessment, parenting disabilities (e.g. PAMS or alternative

software), attachment assessment, foetal alcohol syndrome assessment, sexualised behaviour assessment, AIMS assessment, sensory integration assessment (e.g. NMT), SALT assessment, autism assessment, ADD or ADHD assessment, psychiatric assessment, paediatric assessment, any other assessment. Full details of the requirements under Lot 4 can be found in the procurement documents.

## II.2.5) Award criteria

Quality criterion - Name: Quality and Standards / Weighting: 100

Price - Weighting: 0

#### II.2.11) Information about options

Options: No

## II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

## II.2) Description

## II.2.1) Title

Therapy

Lot No

5

## II.2.2) Additional CPV code(s)

• 85000000 - Health and social work services

#### II.2.3) Place of performance

**NUTS** codes

- UKH17 Breckland and South Norfolk
- UKH16 North and West Norfolk
- UKH15 Norwich and East Norfolk

Main site or place of performance

Norfolk

## II.2.4) Description of the procurement

Following the re-opening of Norfolk County Council's Framework Agreement for the provision of Family Support, Assessment and Therapy services, the Council have made further appointments to the framework. Lot 5 covers therapy with services required under this lot as follows: psychological therapy, creative arts & nature-based therapies, integration therapy, therapy consultations, play therapy, filial therapy, VIG practitioner, Theraplay (between 20-28 sessions typically), Dyadic Developmental Psychotherapy (DPP), therapeutic parenting, systemic family or network therapy, direct child psychotherapy, narrative therapy, sleep counselling, sensory therapy, cognitive analytical therapy, Eye Movement Desensitisation and Reprocessing Therapy (EMDR), CBT, DBT, mentoring/child sexual exploitation, sexual abuse therapy, sexualised behaviour therapy, therapy for sexually harmful behaviours, other therapeutic services. Full details of the requirements under Lot 6 can be found in the procurement documents.

#### II.2.5) Award criteria

Quality criterion - Name: Quality and Standards / Weighting: 100

Price - Weighting: 0

## II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

## II.2) Description

## II.2.1) Title

Other

Lot No

6

## II.2.2) Additional CPV code(s)

85000000 - Health and social work services

#### II.2.3) Place of performance

**NUTS** codes

- UKH17 Breckland and South Norfolk
- UKH16 North and West Norfolk
- UKH15 Norwich and East Norfolk

Main site or place of performance

Norfolk

## II.2.4) Description of the procurement

Following the re-opening of Norfolk County Council's Framework Agreement for the provision of Family Support, Assessment and Therapy services, the Council have made further appointments to the framework. Lot 6 covers other services with services required under this lot as follows: hair strand or blood analysis, DNA analysis, SCRAM bracelets, house clear & clean/laundry, hoarding support. Full details of the requirements under Lot 6 can be found in the procurement documents.

## II.2.5) Award criteria

Quality criterion - Name: Quality and Standards / Weighting: 100

Price - Weighting: 0

## II.2.11) Information about options

Options: No

## II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

## Section IV. Procedure

## **IV.1) Description**

## IV.1.1) Type of procedure

Open procedure

## IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

## IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

## IV.2) Administrative information

## IV.2.1) Previous publication concerning this procedure

Notice number: 2023/S 000-000517

## Section V. Award of contract

## Lot No

1

## **Title**

Family Support

A contract/lot is awarded: Yes

## V.2) Award of contract

## V.2.1) Date of conclusion of the contract

21 March 2023

## V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: Yes

## V.2.3) Name and address of the contractor

Canaries Solutions Ltd

Norwich

Country

**United Kingdom** 

**NUTS** code

• UKH15 - Norwich and East Norfolk The contractor is an SME No V.2.3) Name and address of the contractor **Invent Heath Limited** Glasgow Country **United Kingdom NUTS** code • UKM82 - Glasgow City The contractor is an SME Yes V.2.3) Name and address of the contractor JMR Recruitment Ltd Thetford Country **United Kingdom NUTS** code • UKH17 - Breckland and South Norfolk The contractor is an SME Yes V.2.3) Name and address of the contractor

Liz Hadcroft Consultancy

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Country

**United Kingdom** 

**NUTS** code

• UKH17 - Breckland and South Norfolk

The contractor is an SME

No

## V.2.3) Name and address of the contractor

Temen Limited

**Ipswich** 

Country

**United Kingdom** 

**NUTS** code

• UKH14 - Suffolk

The contractor is an SME

No

## V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,500,000

Total value of the contract/lot: £2,500,000

## Section V. Award of contract

## Lot No

## **Title**

**Emergency Family Support** 

A contract/lot is awarded: Yes

## V.2) Award of contract

## V.2.1) Date of conclusion of the contract

21 March 2023

## V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: Yes

## V.2.3) Name and address of the contractor

Canaries Solutions Ltd

Norwich

Country

**United Kingdom** 

**NUTS** code

UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

## V.2.3) Name and address of the contractor

Thetford	
Country	
United Kingdom	
NUTS code	
UKH17 - Breckland and South Norfolk	
The contractor is an SME	
Yes	
V.2.3) Name and address of the contractor	
Prospero Group Ltd	
Prospero Group Ltd  London	
London	
London Country	
London Country United Kingdom	

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,000,000

Total value of the contract/lot: £1,000,000

JMR Recruitment Ltd

No

## Section V. Award of contract

## Lot No

3

## **Title**

Independent Social Work

A contract/lot is awarded: Yes

## V.2) Award of contract

## V.2.1) Date of conclusion of the contract

21 March 2023

## V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: Yes

## V.2.3) Name and address of the contractor

Canaries Solutions Ltd

Norwich

Country

**United Kingdom** 

**NUTS** code

• UKH15 - Norwich and East Norfolk

The contractor is an SME

No

## V.2.3) Name and address of the contractor

Recruitment Team Nine Limited

Hertford

Country

**United Kingdom** 

**NUTS** code

• UKG11 - Herefordshire, County of

The contractor is an SME

Yes

## V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £12,000

Total value of the contract/lot: £12,000

## Section V. Award of contract

## Lot No

4

## **Title**

Assessment

A contract/lot is awarded: Yes

## V.2) Award of contract

## V.2.1) Date of conclusion of the contract

21 March 2023

## V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: Yes

#### V.2.3) Name and address of the contractor

Canaries Solutions Ltd

Norwich

Country

**United Kingdom** 

**NUTS** code

• UKH15 - Norwich and East Norfolk

The contractor is an SME

No

## V.2.3) Name and address of the contractor

Liz Hadcroft Consultancy

Mulbarton

Country

**United Kingdom** 

#### **NUTS** code

• UKH17 - Breckland and South Norfolk

The contractor is an SME

No

## V.2.3) Name and address of the contractor

Recruitment Team Nine Limited

Hertford

Country

**United Kingdom** 

**NUTS** code

• UKG11 - Herefordshire, County of

The contractor is an SME

Yes

## V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £250,000

Total value of the contract/lot: £250,000

## Section V. Award of contract

## Lot No

5

## **Title**

Therapy

A contract/lot is awarded: Yes

## V.2) Award of contract

## V.2.1) Date of conclusion of the contract

21 March 2023

## V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: Yes

## V.2.3) Name and address of the contractor

Canaries Solutions Ltd

Norwich

Country

**United Kingdom** 

**NUTS** code

• UKH15 - Norwich and East Norfolk The contractor is an SME No V.2.3) Name and address of the contractor Helen Rowe **Newton Abbot** Country **United Kingdom NUTS** code • UKK4 - Devon The contractor is an SME No V.2.3) Name and address of the contractor Helix Play Therapy Costessey Country **United Kingdom NUTS** code • UKH17 - Breckland and South Norfolk The contractor is an SME No V.2.3) Name and address of the contractor

Liz Hadcroft Consultancy

Mulbarton			
Country			
United Kingdom			
NUTS code			
UKH17 - Breckland and South Norfolk			
The contractor is an SME			
No			
V.2.3) Name and address of the contractor			
Temen Ltd			
Ipswich			
Country			
United Kingdom			
NUTS code			
UKH14 - Suffolk			
The contractor is an SME			
No			
V.2.3) Name and address of the contractor			
The Snug			
Norwich			
Country			
United Kingdom			
NUTS code			
UKH15 - Norwich and East Norfolk			

Yes
V.2.3) Name and address of the contractor
Verity Huntly
Wymondham
Country
United Kingdom
NUTS code
UKH17 - Breckland and South Norfolk
The contractor is an SME
No
V.2.4) Information on value of contract/lot (excluding VAT)
Initial estimated total value of the contract/lot: £275,000
Total value of the contract/lot: £275,000
Section V. Award of contract
Lot No
6
Title
Other

# V.2.1) Date of conclusion of the contract

A contract/lot is awarded: Yes

V.2) Award of contract

The contractor is an SME

## 21 March 2023

## V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: Yes

## V.2.3) Name and address of the contractor

Canaries Solutions Ltd

Norwich

Country

**United Kingdom** 

**NUTS** code

• UKH15 - Norwich and East Norfolk

The contractor is an SME

No

## V.2.3) Name and address of the contractor

Cansford Laboratories Limited

Cardiff

Country

**United Kingdom** 

#### **NUTS** code

• UKL22 - Cardiff and Vale of Glamorgan

The contractor is an SME

Yes

## V.2.3) Name and address of the contractor

Orchid Cellmark Ltd

Abingdon

Country

**United Kingdom** 

**NUTS** code

• UKJ14 - Oxfordshire

The contractor is an SME

No

## V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £125,000

Total value of the contract/lot: £125,000

# **Section VI. Complementary information**

# VI.3) Additional information

The values given in Section II.1.7 and V.2.4 are estimates only based on historic figures.

The level of spend under the framework cannot be predicted and there is no guarantee of work for any given provider.
VI.4) Procedures for review
VI.4.1) Review body
Norfolk County Council

Country

Norwich

**United Kingdom** 

## VI.4.2) Body responsible for mediation procedures

**NPLaw** 

Norwich

Country

**United Kingdom**