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Contract

## **Family Support, Assessment and Therapy Framework - Jan 23 Re-Opening**

Norfolk County Council

F03: Contract award notice

Notice identifier: 2023/S 000-014351

Procurement identifier (OCID): ocds-h6vhtk-035294

Published 19 May 2023, 2:15pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Norfolk County Council

County Hall, Martineau Lane

Norwich

NR1 2DH

#### **Email**

[sourcingteam@norfolk.gov.uk](mailto:sourcingteam@norfolk.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKH15 - Norwich and East Norfolk

#### **Internet address(es)**

Main address

[www.norfolk.gov.uk](http://www.norfolk.gov.uk)

Buyer's address

<https://in-tendhost.co.uk/norfolkcc/asp/Home>

#### **I.4) Type of the contracting authority**

Ministry or any other national or federal authority

#### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Family Support, Assessment and Therapy Framework - Jan 23 Re-Opening

Reference number

NCCT42455.2

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Following the re-opening of Norfolk County Council's Framework Agreement for the provision of Family Support, Assessment and Therapy services, the Council have made further appointments to the framework.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £4,162,000

### **II.2) Description**

#### **II.2.1) Title**

Family Support

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

Main site or place of performance

Norfolk

### **II.2.4) Description of the procurement**

Following the re-opening of Norfolk County Council's Framework Agreement for the provision of Family Support, Assessment and Therapy services, the Council have made further appointments to the framework. Lot 1 covers family support with services required under this lot as follows: family support, home based family support, community-based support, therapeutic support, intensive parenting & domestic support, family support for children with additional needs, support for parenting teenagers, non-violent resistance, practical living support, independent living skills, personal care, positive activities, respite care, short breaks, child minding. Full details of the requirements under Lot 1 can be found in the procurement documents.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality and Standards / Weighting: 100

Price - Weighting: 0

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Emergency Family Support

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

Main site or place of performance

Norfolk

### **II.2.4) Description of the procurement**

Following the re-opening of Norfolk County Council's Framework Agreement for the provision of Family Support, Assessment and Therapy services, the Council have made further appointments to the framework. Lot 2 covers emergency family support with services required under this lot as follows: urgent response family support, 24/7 family support, emergency/crisis support. Full details of the requirements under Lot 2 can be found in the procurement documents.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality and Standards / Weighting: 100

Price - Weighting: 0

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union

funds: No

## **II.2) Description**

### **II.2.1) Title**

Independent Social Work

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

Main site or place of performance

Norfolk

### **II.2.4) Description of the procurement**

Following the re-opening of Norfolk County Council's Framework Agreement for the provision of Family Support, Assessment and Therapy services, the Council have made further appointments to the framework. Lot 3 covers independent social work with services required under this lot as follows: community based assessment, assessed parental contact, psychological assessment, family group conference, care proceedings, report writing (section 7, 29, 37, form f), viability assessment, special guardianship order, life story, child permanence report, later in life letter. Full details of the requirements under Lot 3 can be found in the procurement documents.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality and Standards / Weighting: 100

Price - Weighting: 0

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Assessment

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

Main site or place of performance

Norfolk

### **II.2.4) Description of the procurement**

Following the re-opening of Norfolk County Council's Framework Agreement for the provision of Family Support, Assessment and Therapy services, the Council have made further appointments to the framework. Lot 4 covers assessment with services required under this lot as follows: psychological assessments - all kinds, court-directed psychological assessments, cognitive assessment, mental capacity assessments, pre-birth assessment, forensic risk assessment, protective carers assessment, parenting assessment, parenting assessment for learning disabilities (e.g. PAMS or alternative

software), attachment assessment, foetal alcohol syndrome assessment, sexualised behaviour assessment, AIMS assessment, sensory integration assessment (e.g. NMT), SALT assessment, autism assessment, ADD or ADHD assessment, psychiatric assessment, paediatric assessment, any other assessment. Full details of the requirements under Lot 4 can be found in the procurement documents.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality and Standards / Weighting: 100

Price - Weighting: 0

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Therapy

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

Main site or place of performance

Norfolk

#### **II.2.4) Description of the procurement**

Following the re-opening of Norfolk County Council's Framework Agreement for the provision of Family Support, Assessment and Therapy services, the Council have made further appointments to the framework. Lot 5 covers therapy with services required under this lot as follows: psychological therapy, creative arts & nature-based therapies, integration therapy, therapy consultations, play therapy, filial therapy, VIG practitioner, Theraplay (between 20-28 sessions typically), Dyadic Developmental Psychotherapy (DPP), therapeutic parenting, systemic family or network therapy, direct child psychotherapy, narrative therapy, sleep counselling, sensory therapy, cognitive analytical therapy, Eye Movement Desensitisation and Reprocessing Therapy (EMDR), CBT, DBT, mentoring/child sexual exploitation, sexual abuse therapy, sexualised behaviour therapy, therapy for sexually harmful behaviours, other therapeutic services. Full details of the requirements under Lot 6 can be found in the procurement documents.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality and Standards / Weighting: 100

Price - Weighting: 0

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Other

Lot No

6

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

Main site or place of performance

Norfolk

### **II.2.4) Description of the procurement**

Following the re-opening of Norfolk County Council's Framework Agreement for the provision of Family Support, Assessment and Therapy services, the Council have made further appointments to the framework. Lot 6 covers other services with services required under this lot as follows: hair strand or blood analysis, DNA analysis, SCRAM bracelets, house clear & clean/laundry, hoarding support. Full details of the requirements under Lot 6 can be found in the procurement documents.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality and Standards / Weighting: 100

Price - Weighting: 0

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-000517](#)

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## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Family Support

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

21 March 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Canaries Solutions Ltd

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Invent Heath Limited

Glasgow

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

JMR Recruitment Ltd

Thetford

Country

United Kingdom

NUTS code

- UKH17 - Breckland and South Norfolk

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Liz Hadcroft Consultancy

Mulbarton

Country

United Kingdom

NUTS code

- UKH17 - Breckland and South Norfolk

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Temen Limited

Ipswich

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,500,000

Total value of the contract/lot: £2,500,000

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## **Section V. Award of contract**

### **Lot No**

2

## **Title**

Emergency Family Support

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

21 March 2023

### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: Yes

### **V.2.3) Name and address of the contractor**

Canaries Solutions Ltd

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

JMR Recruitment Ltd

Thetford

Country

United Kingdom

NUTS code

- UKH17 - Breckland and South Norfolk

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Prospero Group Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,000,000

Total value of the contract/lot: £1,000,000

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## **Section V. Award of contract**

### **Lot No**

3

### **Title**

Independent Social Work

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

21 March 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Canaries Solutions Ltd

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Recruitment Team Nine Limited

Hertford

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £12,000

Total value of the contract/lot: £12,000

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## **Section V. Award of contract**

### **Lot No**

4

### **Title**

Assessment

A contract/lot is awarded: Yes

### **V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

21 March 2023

**V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: Yes

**V.2.3) Name and address of the contractor**

Canaries Solutions Ltd

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Liz Hadcroft Consultancy

Mulbarton

Country

United Kingdom

NUTS code

- UKH17 - Breckland and South Norfolk

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Recruitment Team Nine Limited

Hertford

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £250,000

Total value of the contract/lot: £250,000

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## **Section V. Award of contract**

### **Lot No**

5

### **Title**

Therapy

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

21 March 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 8

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Canaries Solutions Ltd

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Helen Rowe

Newton Abbot

Country

United Kingdom

NUTS code

- UKK4 - Devon

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Helix Play Therapy

Costessey

Country

United Kingdom

NUTS code

- UKH17 - Breckland and South Norfolk

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Liz Hadcroft Consultancy

Mulbarton

Country

United Kingdom

NUTS code

- UKH17 - Breckland and South Norfolk

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Temen Ltd

Ipswich

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

The Snug

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Verity Huntly

Wymondham

Country

United Kingdom

NUTS code

- UKH17 - Breckland and South Norfolk

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £275,000

Total value of the contract/lot: £275,000

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**Section V. Award of contract**

**Lot No**

6

**Title**

Other

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

21 March 2023

**V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: Yes

**V.2.3) Name and address of the contractor**

Canaries Solutions Ltd

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Cansford Laboratories Limited

Cardiff

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Orchid Cellmark Ltd

Abingdon

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £125,000

Total value of the contract/lot: £125,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The values given in Section II.1.7 and V.2.4 are estimates only based on historic figures. The level of spend under the framework cannot be predicted and there is no guarantee of work for any given provider.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Norfolk County Council

Norwich

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

NPLaw

Norwich

Country

United Kingdom