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Tender

## **Ealing Healthwatch Service**

London Borough of Ealing

F02: Contract notice

Notice identifier: 2021/S 000-014327

Procurement identifier (OCID): ocds-h6vhtk-02bf6a

Published 23 June 2021, 3:17pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Ealing

London Borough of Ealing, Perceval House, 14-16 Uxbridge Road

Ealing

W5 2HL

#### **Contact**

Ms Christine Baker

#### **Email**

[bakerc@ealing.gov.uk](mailto:bakerc@ealing.gov.uk)

#### **Telephone**

+44 2088255122

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.ealing.gov.uk>

Buyer's address

<http://www.ealing.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Ealing Healthwatch Service

Reference number

DN551685

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The current contract for the Ealing Healthwatch service ends on 31st March 2022. Ealing is planning to tender for a new Healthwatch service over Summer 2021 with the service to commence on the 1st of April 2022 for three (3) years with an option to extend for a further two (2) years. Ealing is seeking to carry out market engagement and to gather feedback from the market during June/July 2021.

The annual value of the Healthwatch Service is approximately up to £140,000 per annum. The Department of Health funding specifies that the service must be carried out by an incorporated non-profit making organisation.

Ealing Council has a statutory duty to commission a local Healthwatch service within the requirements of the Health and Social Care Act 2012. The purpose of a Healthwatch service is to act as a consumer champion for health and social care services, and to involve local people in the commissioning, provision and scrutiny of these services. Ealing is seeking a suitably qualified provider who has experience in these areas.

#### **II.1.5) Estimated total value**

Value excluding VAT: £700,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

The current contract for the Ealing Healthwatch service ends on 31st March 2022. Ealing is planning to tender for a new Healthwatch service over Summer 2021 with the service to commence on the 1st of April 2022 for three (3) years with an option to extend for a further two (2) years. Ealing is seeking to carry out market engagement and to gather feedback from the market during June/July 2021.

The annual value of the Healthwatch Service is approximately up to £140,000 per annum. The Department of Health funding specifies that the service must be carried out by an incorporated non-profit making organisation.

Ealing Council has a statutory duty to commission a local Healthwatch service within the requirements of the Health and Social Care Act 2012. The purpose of a Healthwatch service is to act as a consumer champion for health and social care services, and to involve local people in the commissioning, provision and scrutiny of these services. Ealing is seeking a suitably qualified provider who has experience in these areas.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £700,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Two potential annual renewals

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

5 August 2021

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

5 August 2021

Local time

5:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

London Borough of Ealing

14-16 Uxbridge Road

London

W5 2HL

Email

[bakerc@ealing.gov.uk](mailto:bakerc@ealing.gov.uk)

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