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Tender

Ealing Healthwatch Service

London Borough of Ealing

F02: Contract notice

Notice identifier: 2021/S 000-014327

Procurement identifier (OCID): ocds-h6vhtk-02bf6a

Published 23 June 2021, 3:17pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Ealing

London Borough of Ealing, Perceval House, 14-16 Uxbridge Road

Ealing

W5 2HL

Contact

Ms Christine Baker

Email

bakerc@ealing.gov.uk

Telephone

+44 2088255122

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://www.ealing.gov.uk>

Buyer's address

<http://www.ealing.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Ealing Healthwatch Service

Reference number

DN551685

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The current contract for the Ealing Healthwatch service ends on 31st March 2022. Ealing is planning to tender for a new Healthwatch service over Summer 2021 with the service to commence on the 1st of April 2022 for three (3) years with an option to extend for a further two (2) years. Ealing is seeking to carry out market engagement and to gather feedback from the market during June/July 2021.

The annual value of the Healthwatch Service is approximately up to £140,000 per annum. The Department of Health funding specifies that the service must be carried out by an incorporated non-profit making organisation.

Ealing Council has a statutory duty to commission a local Healthwatch service within the requirements of the Health and Social Care Act 2012. The purpose of a Healthwatch service is to act as a consumer champion for health and social care services, and to involve local people in the commissioning, provision and scrutiny of these services. Ealing is seeking a suitably qualified provider who has experience in these areas.

II.1.5) Estimated total value

Value excluding VAT: £700,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £700,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Two potential annual renewals

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

5 August 2021

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

5 August 2021

Local time

5:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

London Borough of Ealing

14-16 Uxbridge Road

London

W5 2HL

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Country

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Internet address

www.ealing.gov.uk