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Contract

Specialised Critical Care Transport Services – London Region

NHS England - London (Specialised Commissioning)

F03: Contract award notice

Notice identifier: 2023/S 000-014324

Procurement identifier (OCID): ocids-h6vhtk-036bb7

Published 19 May 2023, 12:24pm

Section I: Contracting authority

I.1) Name and addresses

NHS England - London (Specialised Commissioning)

Wellington House

London

SE1 8UG

Contact

Josselin Canevet

Email

josselin.canevet@nhs.net

Country

United Kingdom

Region code

UKI - London

National registration number

na

Internet address(es)

Main address

<https://www.england.nhs.uk/london/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/68205>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Specialised Critical Care Transport Services – London Region

Reference number

57931

II.1.2) Main CPV code

- 85143000 - Ambulance services

II.1.3) Type of contract

Services

II.1.4) Short description

Following a market engagement exercise, NHS Arden and Greater East Midlands Commissioning Support Unit (AGCSU), on behalf of NHS England, London Region (referred to as the Commissioner), is inviting suitably qualified and experienced providers to respond to this invitation to tender (ITT) exercise to deliver a Specialised Adult Critical Care Patient Transfer service (ACCTS) for London region.

The key objective of the procurement is to select a Lead Provider responsible for establishing, delivering and maintaining a regional ACCTS for London. The service will provide coordination, triage, decision-support and transfer of critically ill patients between hospitals for escalation to specialist care, repatriation and capacity reasons. It is primarily focused on intra region transfers but must be capable of delivering inter regional repatriations where required.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £22,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85143000 - Ambulance services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Following a market engagement exercise, NHS Arden and Greater East Midlands Commissioning Support Unit (AGCSU), on behalf of NHS England, London Region (referred to as the Commissioner), is inviting suitably qualified and experienced providers to respond to this invitation to tender (ITT) exercise to deliver a Specialised Adult Critical Care Patient Transfer service (ACCTS) for London region.

The key objective of the Procurement is to commission a Specialised Adult Critical Care Patient Transfer service (ACCTS) for London region.

The key objective of the procurement is to select a Lead Provider responsible for establishing, delivering and maintaining a regional ACCTS for London. The service would provide coordination, triage, decision-support and transfer of critically ill patients between hospitals for escalation to specialist care, repatriation and capacity reasons. It is primarily focused on intra region transfers but must be capable of delivering inter regional when required.

By commissioning a regional ACCTS for London, the Commissioner would like to attain the following:

- Standardised clinical care and safety for all patients,
- Improved and consistent patient experience,
- Improved equity in access for all patients across the region
- Improved activation times as a result of dedicated ambulance resources,
- Collaborative working arrangements between all London ICS's and the NHS ambulance provider
- Improved data reporting and monitoring systems throughout the whole patient journey that are utilised to continuously evaluate and improve service delivery
- Improved governance framework and processes for the entire service

It is anticipated that the Lead Provider would hold overall accountability for the regional ACCTS and contract but would work closely with their identified partners across London to align service delivery with service and population requirements; understand variation and local population needs in each of the five London ICS; and co-ordinate consistent, high-quality patient care across London. The Commissioners therefore actively encourage partnership applications that adopt a collaborative approach in working with key partners across London.

NHS England (London Region) is the contracting and commissioning authority for this service and wishes to commission centres in London region as part of a collaborative pan-London network arrangement.

One application should be submitted per partnership arrangement; bids can be co-authored, but the bid should be submitted by the partnerships appointed Lead Provider.

This ITT Process has been advertised in accordance with the requirements of the Public Contracts Regulations 2015 (as amended) (the "Regulations") to the extent that the Regulations relate to services within the scope of Schedule 3 thereto (Social and Other

Specific Services). The Commissioner and AGCSU are, therefore, bound only by those parts of the Regulations applying to Schedule 3 services (also known as the “Light Touch Regime”).

The questionnaire is available through the EU Supply portal: <https://uk.eu-supply.com/login.asp?B=agcsu>. The reference is 57931 and the closing date for completed ITT responses is 12pm, midday on Friday 25th November 2022.

II.2.5) Award criteria

Quality criterion - Name: Technical and Commercial / Weighting: 90

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-030230](#)

Section V. Award of contract

Contract No

1

Title

Qualification Questionnaire

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2023

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Barts Health NHS Trust

Trust Offices, Pathology and Pharmacy, The Royal London Hospital, 80 Newark St

London

E1 2ES

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £22,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Arden & GEM Commissioning Support Unit

Derby

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Arden & GEM Commissioning Support Unit

Derby

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Arden & GEM Commissioning Support Unit

Derby

Country

United Kingdom