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Contract

2223-0013 - Mental Health Crisis House

Islington Council

F03: Contract award notice

Notice identifier: 2023/S 000-014315

Procurement identifier (OCID): ocds-h6vhtk-035aaa

Published 19 May 2023, 11:44am

Section I: Contracting authority

I.1) Name and addresses

Islington Council

Islington Town Hall

London

N1 2UD

Contact

Strategic Procurement

Email

procurement@islington.gov.uk

Telephone

+44 2075278118

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

<http://www.islington.gov.uk>

Buyer's address

<http://www.islington.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

2223-0013 - Mental Health Crisis House

Reference number

DN626933

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Crisis houses are part of a multi-intervention offer designed to alleviate and de-escalate serious mental health crisis which would otherwise lead to hospital admission, this includes out-of-hours crisis café provision, statutory Crisis Resolution and Home Treatment Teams and crisis houses. Crisis houses provide short-term 24-hour support and treatment in a community, home-like setting to those who perceive themselves to be in, or at risk of moving into, mental health crisis (self-defined).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,463,734

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The council is seeking to provide a 12 bed crisis house service for adults over the age of 18 who perceive themselves to be in, or at risk of moving into, mental health crisis.

The service ensures safety and supports recovery by offering:

- timely skilled assessment, treatment, psychosocial interventions, peer and practical support to address health and social care needs for those in crisis, or at risk of moving into, crisis
- structured support planning and crisis planning that promotes access to mental health and universal services that support resilience building, self-management on discharge, maintenance of wellbeing and prevent future crisis
- identification and support for carers

The service allows early and quick access and management during the early crisis or relapse phase. This service acts as alternative care pathway to hospital for those in the early stages of a crisis, and it also provides a more flexible response, in the least restrictive setting, for those who can be managed in a community setting. The service reduces demand on acute mental health admissions in Islington, freeing up hospital treatment for others who have more significant mental health needs.

This Crisis House is part of the mental health crisis prevention pathway in Islington, which provides a vital role in providing urgent mental health support to prevent a mental health crisis developing or preventing escalation of mental health problems in order to avoid distressing A&E presentations and/or an inpatient admission, and the maintenance of a person's wellbeing to prevent future crisis.

II.2.5) Award criteria

Quality criterion - Name: Proposed approach to delivery of the service model / Weighting: 30

Quality criterion - Name: Proposed approach to social value / Weighting: 20

Quality criterion - Name: Proposed approach to safeguarding / risk management / Weighting: 10

Quality criterion - Name: Proposed approach to service user engagement and co-production / Weighting: 10

Quality criterion - Name: Proposed approach to partnership working / Weighting: 5

Quality criterion - Name: Proposed approach to implementation / Weighting: 5

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-022035](#)

Section V. Award of contract

Contract No

2223-0013

Title

Mental Health Crisis House

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 May 2023

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Hestia Housing and Support

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,463,734

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Islington Council

London

Country

United Kingdom