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Planning

Telecare

Liverpool City Council

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-014310

Procurement identifier (OCID): ocids-h6vhtk-033e8b

Published 24 May 2022, 2:28pm

Section I: Contracting authority

I.1) Name and addresses

Liverpool City Council

4th Floor, Cunard Building

Liverpool

L3 1DS

Contact

Ms Cathy Walsh

Email

cathy.walsh@liverpool.gov.uk

Telephone

+44 1512330591

Country

United Kingdom

NUTS code

UKD72 - Liverpool

Internet address(es)

Main address

<http://www.liverpool.gov.uk>

Buyer's address

<http://www.liverpool.gov.uk>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Telecare

Reference number

DN614110

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Liverpool City Council recognises that we live in a digital age, and there are increasing expectations around the use of technology and connectivity. We also understand that in future, technology and connectivity will be far more intrinsically embedded into people's lives, and that we need to build the foundations to provide a different type of offer in Adult Services and Health as well as the wider health and care ecosystem to respond to this.

Referrals will come from NHS professionals, ASH staff and IDVA staff. The current telecare offer within the Council delivers the supply, installation, recovery and recycling, emergency and routine maintenance, monitoring and both physical and telephone response for Telecare.

The Council are working towards a Technology Enabled Care Service, introducing new processes and technologies to change the operating model, introducing a technology first approach. The Provider will be required to work in partnership with the Council to ensure the new service is embedded in to practice and supports a technology first approach.

Technology Enabled Care is an evolving service offer and has developed significantly over the past five years. The Provider will be expected to continually review and evolve their service offer throughout the lifetime of this contract and work to maximise the use of the L5G network

II.1.5) Estimated total value

Value excluding VAT: £19,154,464

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKD72 - Liverpool

II.2.4) Description of the procurement

The procurement process that will be used to this procurement and tender opportunity will be Open Procedure. LCC anticipates this opportunity will be advertised early summer 2022.

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II.3) Estimated date of publication of contract notice

22 July 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

