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Contract

## **ID 3301123 - DfE - SERC - Provision of Cleaning and Ancillary Services to South Eastern Regional College**

FE South Eastern Regional College  
SERC Lisburn  
Bangor South Eastern Regional College  
Holywood South Eastern Regional College

F03: Contract award notice

Notice identifier: 2021/S 000-014288

Procurement identifier (OCID): ocids-h6vhtk-02a308

Published 23 June 2021, 11:25am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

FE South Eastern Regional College

Victoria Avenue

Newtownards

BT23 7EH

#### **Contact**

SSDAdmin.CPDfinance-ni.gov.uk

#### **Email**

[SSDAdmin.CPD@finance-ni.gov.uk](mailto:SSDAdmin.CPD@finance-ni.gov.uk)

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

SERC Lisburn

Castle Street

Lisburn

BT27 4SU

**Email**

[SSDAdmin.CPD@finance-ni.gov.uk](mailto:SSDAdmin.CPD@finance-ni.gov.uk)

**Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

### **I.1) Name and addresses**

Bangor South Eastern Regional College

Castle Park Road

Bangor

BT20 4TD

#### **Email**

[SSDAdmin.CPD@finance-ni.gov.uk](mailto:SSDAdmin.CPD@finance-ni.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

#### **Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

### **I.1) Name and addresses**

Hollywood South Eastern Regional College

Old Hollywood Road

Hollywood

BT18 9QH

**Email**

[SSDAdmin.CPD@finance-ni.gov.uk](mailto:SSDAdmin.CPD@finance-ni.gov.uk)

**Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.2) Information about joint procurement**

The contract involves joint procurement

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

ID 3301123 - DfE - SERC - Provision of Cleaning and Ancillary Services to South Eastern Regional College

#### **II.1.2) Main CPV code**

- 79993000 - Building and facilities management services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The College requires a contract for the provision of cleaning and ancillary services to the following campuses, Bangor (4 buildings), Newtownards (1 building), Holywood (3 buildings), Lisburn (3 buildings) and will have an initial period of 60 months with options to extend for a further 3 x 12 months. The Contractor shall provide professionally managed ancillary, (feminine hygiene, barrier matting, window cleaning and grounds maintenance) services and high quality cleaning services that provides a comprehensive, efficient, user friendly, customer focused and cost effective service to meet the needs of SERC and its students, staff and visitors.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,207,462.24

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 79993100 - Facilities management services
- 90900000 - Cleaning and sanitation services
- 90911200 - Building-cleaning services

- 90911300 - Window-cleaning services
- 90919200 - Office cleaning services
- 90919300 - School cleaning services
- 77314000 - Grounds maintenance services

### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

The College requires a contract for the provision of cleaning and ancillary services to the following campuses, Bangor (4 buildings), Newtownards (1 building), Holywood (3 buildings), Lisburn (3 buildings) and will have an initial period of 60 months with options to extend for a further 3 x 12 months. The Contractor shall provide professionally managed ancillary, (feminine hygiene, barrier matting, window cleaning and grounds maintenance) services and high quality cleaning services that provides a comprehensive, efficient, user friendly, customer focused and cost effective service to meet the needs of SERC and its students, staff and visitors.

### **II.2.5) Award criteria**

Quality criterion - Name: As per tender documents / Weighting: 30

Cost criterion - Name: As per tender documents / Weighting: 70

### **II.2.11) Information about options**

Options: Yes

Description of options

3 optional extension periods of up to 12 months each

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-007063](#)

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## **Section V. Award of contract**

### **Contract No**

1

### **Title**

Contract

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

22 June 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

ARAMARK IRELAND HOLDINGS LTD

NORTHERN CROSS

DUBLIN

17

Email

[tenders@aramark.ie](mailto:tenders@aramark.ie)

Country

Ireland

NUTS code

- IE - Ireland

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,207,462.24

Total value of the contract/lot: £2,207,462.24

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**Section VI. Complementary information**

### **VI.3) Additional information**

The contractor's performance on this contract will be managed as per specification and regularly monitored see Procurement Guidance Note 01/12 contract. Contractors not delivering on contract requirements is a serious matter. It means the public purse is not getting what it is paying for. If a contractor fails to reach satisfactory levels of contract performance they will be given a specified time to improve. If after the specified time they still fail to reach satisfactory levels of contract performance the matter will be escalated to senior management in Construction Procurement Delivery (CPD) for further action. If this occurs and their performance still does not improve to satisfactory levels within the specified period it may be regarded as an act of grave professional misconduct and they may be issued with a notice of unsatisfactory performance and the contract may be terminated. The issue of a notice of unsatisfactory performance will result in the contractor being excluded from all procurement competitions being undertaken by Centres of procurement expertise on behalf of bodies covered by the Northern Ireland Procurement Policy for a period of 12 months from the date of issue of the certificate. The authority expressly reserved the rights: (i) not to award any contract as a result of the procurement process commenced by publication of this notice; (ii) to make whatever changes it may see fit to the content and structure of the tendering competition; and in no circumstances will the authority be liable for any costs incurred by candidates; (iii) to award (a) contract(s) in respect of any part(s) of the (services) covered by this notice; and (iv) to award contract(s) in stages and in no circumstances will the authority be liable for any costs incurred by candidates.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

This is not applicable to the UK

This is not applicable to the UK

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

CPD complied with the Public Contracts Regulations 2015 (as amended) and applied a standstill period (minimum of 10 calendar days) at the point information on the award of contract was communicated to tenderers. The notification provided full information on the award decision. This provided time for the unsuccessful tenderers to challenge the award decision before the contract was entered into.

